**Local Contacts for Enterprise/National and Additional Information related to the rental.**

**Enterprise/National local contacts:**

1. Tanya Iovannisci : **813-261-8099** Tanya.M.Iovannisci@ehi.com
2. Nicholas Kirby : **813-261-8085** Nicholas.kirby@ehi.com
3. Danny Grosenbaugh: **850-296-9002** Stateoffloridabrse@ehi.com

State dedicated toll-free number: **877-690-0064** (for reference account number is XZ42D09)

Direct websites (<enterprise.com> or <nationalcar.com>) can be used for booking but will require you to know the account number XZ42D09 for business travel or FL42045 for leisure use.

**Pre Rental:**

1. To schedule a pick-up, please call the rental location directly, 24 hour advanced notice is preferred.
2. If renter/travel coordinator has specific questions or needs for upcoming rentals, they may contact the branch directly.

**During the Rental:**

1. Should traveler have roadside issues (like loss of keys, tire problems, mechanical issues, run out of gas, etc.) they may contact the roadside assistance number: **1-800-307-6666** (this number will be on the bottom reverse side of the pink carbon copy of the rental agreement)
2. For other questions or issues during the rental (in case of accident, rental extension, change in return location, etc.) traveler may contact the branch directly (phone number is listed on the top center of the pink carbon copy of the rental agreement). Follow phone prompts to speak with someone at the branch location.

**After rental:**

1. Billing questions or concerns email Stateoffloridabrse@ehi.com and copy Nicholas.kirby@ehi.com. Please give a few business days to have any corrections made.