The 2017 OUTSTANDING STAFF AWARDS

March 23, 2018
USF School of Music Concert Hall
OUTSTANDING STAFF AWARDS

Each year, the University of South Florida System’s Outstanding Staff Awards Program recognizes a number of exceptional employees who demonstrate a commitment to the pursuit of excellence and a level of performance that exceeds the values and standards of the University. Selected winners are honored at the Outstanding Staff Awards Ceremony with a trophy presentation and a monetary award.

Hosted by USF System President Judy Genshaft

Presentation of Employee of the Year Awards, Sponsored by the Gabor Agency

USF System President Judy Genshaft
Kevin Sokolow, President, Gabor Agency
Shane Isaac, Vice President, Gabor Agency

Special Acknowledgments

Wayne Espinola, Video Production
University Communications & Marketing, Photography
Division of Human Resources, Event Planning

Production Crew

Beau Edwardson, Lee Wilcher, and Anthony Vito, College of the Arts

AWARD CATEGORIES

Individual | Recognizes an individual employee’s outstanding accomplishments.

Team | Allows for the recognition of a team of employees for its execution of a project, plan and/or initiative that provides a major impact to the University.

Employee of the Year | Two recipients are chosen from the winners of the Individual Outstanding Staff Awards. This award is co-sponsored with the Gabor Agency, which was founded in 1947 and specializes in providing insurance and investment services to employees in the public sector.
Executive Services

Individual

Lee Dorpfeld, Psychologist

“Dr. Lee, as the student-athletes call him, wears many different hats for the Athletics Department with the number one goal: the mental well-being of our student-athletes. Dr. Lee has helped transform the lives of the many student-athletes he sees, and helps set them on a course for mental wellness. In 2016, Dr. Lee was named ‘Stafflete of the Year’ – an award voted on by the student-athletes for the non-coaching athletic department employee with the greatest positive impact.”

Benavia Jenkins, Assistant Athletic Coach

“During the volleyball season, our flights were delayed to the point that we had to stay another day and many things like hotel, bus, etc. were uncertain. Her professional, integral, and calm approach to this situation was swift. This was not done once but twice this past season and for an expecting mother and the stresses that come with that, she handled the situations like a great leader setting an example to the whole staff. We felt calm knowing that we have a responsible, assertive, and responsive staff who we can trust in uncertain situations and who will perform under any circumstances that she is going through.”

Student Affairs and Student Success

Individual

Jose Espinosa, Groundskeeper

“Jose has been an integral part of our outdoor maintenance team. Due to his willingness to learn and adapt when others have been absent, we have not missed a step in our maintenance practices. He comes in everyday with a great attitude that can positively impact the rest of the crew. This attitude gets everyone’s day started off on the right foot which translated to greater productivity from the crew as a whole. By being proactive, he has saved us time and money by spotting the problem before it worsens. Jose also has been pivotal in the training of our student workers.”

Jennifer Hernandez, Associate Director

“Jennifer’s only focus in this position is the success of the students who work in the Marshall Student Center, and the success of the thousands of students who utilize the facility daily. She demonstrates this through her constant push to better our facility, our services, and our customer service. She actively participates in Conduct Board activities, striving to help students who have made bad decisions learn, while maintaining the integrity of the institution. She strives to help the USF community grow, as well as making an impact on all college students in the entire country through the ACUI Conference.”
Jean Keelan, Director

“Jean has been instrumental in implementing key programs for USF student success in the Office of Career Services. Jean ensures that USF students have knowledge about themselves and the world of work in order to make informed career decisions. The Career Planning Modules on Canvas provide an opportunity for faculty across campus to become engaged in students’ career planning and decision-making processes. The curriculum Jean created for this program gives faculty the structure to support student success in new ways. More importantly, it addresses areas that we know can be barriers to students' timely graduation and employability.”

Michelle Robinson, Assistant Director

“Michelle works tirelessly to advocate for and execute student success initiatives that contribute to increases in USF’s retention rates and enhance the student experience. In 2017, Michelle provided leadership for the development and management of a peer-coaching initiative that supports USF’s case management efforts. Her team’s efforts led to the early identification of students withdrawing from the University, those experiencing severe academic distress, and/or those needing mental health support. Through peer coaching, her team facilitated 1500 additional student touchpoints, conducted 300 peer-coaching sessions, and made 100 campus referrals. Her innovation allowed USF to provide the right support to the right student at the right time.”

Beth Taylor, Academic Services Administrator

“Beth has played an integral role in the University’s quest to reach preeminence standing. The Bachelor of General Studies (BGS) degree that Beth oversees has been utilized as the degree completion program by advisors and advocates campus-wide. Students who have been redirected from other majors to the BGS degree have often been able to complete their degrees within one semester. Beth has adjusted BGS degree program requirements to allow for greater access to degree options resulting in an increase in degrees awarded by the University. Beth increased department graduation rates by 10% in less than a year. Without the BGS degree option, hundreds of discouraged students would not be completing degrees thus lowering our graduation rates.”

USF Sarasota/Manatee

Christopher Bolgiano, Academic Services Administrator

“In his role as Academic Services Administrator in the College of Science and Mathematics at USF Sarasota-Manatee, Dr. Bolgiano performs the duties of his position with the highest level of professionalism, expertise, and grace. His work has a major impact on the USF System providing efficiency and quality to the many procedures, to various CSM initiatives, and to the personnel that depend on his work and communication. Specifically, his support of the dean and CSM faculty provides for expansion of the college STEM programs consistent with increasing student enrollment and working toward a new STEM building, two areas of strategic emphasis.”
Administrative Services

Individual

Susan Coker, Assistant Director

“Susan is knowledgeable and possesses a forward thinking vision for her department and for PeopleSoft (GEMS). Susan has been working with Payroll especially, and with other departments, to make system improvements and updates that have greatly helped both departments. The collaboration by her and her team have made jobs in all areas much easier and we have been able to streamline projects and efforts. She knows that we need to use delivered functionality over building custom processes; this has been a huge asset in deciding on future projects and enhancements within GEMS. Although Susan has a lot on her plate, she is always a pleasure to work with.”

Suchi Daniels, Facilities Project Manager

“Suchi Daniels is instrumental in the planning and documentation for LEED certifications for the new construction, ADA compliance assistance to Student Disability Services, and USF design Guidelines for Quality of Construction. Suchi has maintained a record that supports the University’s compliance with ADA. Suchi has contributed toward USF’s achievement of multiple stars in sustainability and she has been a foundational pillar upon which substantive change has occurred in equitable access for students, staff, and faculty. We could not be where we are today, regarding our sustainability rankings, without Suchi’s tireless work.”

Rex Dunkel, Transit Bus Driver

“In so many ways, Rex has helped the department achieve success. Every morning, he has taken the initiative to come in early to check the fluids on all the buses, and get them running for the drivers that come in later to open the routes. This initiative has improved our service and our drivers are better able to reach their opening positions on time, resulting in a smoother operation. Be it in the rain, cold, or heat, Rex has never failed to complete this task. The drivers really appreciate him, especially on his days off. Rex routinely helps our mechanics’ team with transporting buses to and from vendors, among other tasks. He is also a charter driver, and always provides excellent service.”

Charlene French-Bunch, Fiscal & Business Analyst

“Charlene has led the initiative to go paperless with a commitment to have all project files scanned by the end of 2018. Charlene continues to find areas where the Administrative Services Business Center can work more efficiently and effectively and provide excellent customer service to Facilities Management leadership, project managers, and customers. Improving processes has allowed project managers more time to focus on USF campus projects and improve customer service University-wide. The ASBC has seen positive results of the initiatives and processes implemented thus far. Charlene’s dedication and commitment to go above and beyond is truly what makes her an exceptional employee.”
Team

Robert Gonzalez, Manager
Eliezer Rodriguez, Manager

“This team of managers at Facilities Management Building Maintenance has consistently gone above and beyond the call of duty. One example of this is during the holiday break between Christmas and New Year’s 2017 when they volunteered to work that full week to ensure that University operations were still in operation. The USF community benefited by resting assured that the campus operations continued seamlessly throughout the holiday. This management team’s self-sacrificing devotion to a job well done reflects great credit on themselves and the University system as a whole.”

USF Health

Individual

Bobbie Ameduri, Staff Assistant

“Bobbie is the sweet, smiling face that greets 400+ students, faculty, staff and visitors both in person and on the phone on a daily basis. Bobbie’s eagerness to help whenever needed, and tireless efforts as she communicates with students to further their education, is an inspiration. Bobbie helps prepare students to move ahead each semester as they go through the program. I believe that the contributions that Bobbie provides are helpful in bringing in donors and students alike. Mrs. Ameduri can change ‘hats’ to accomplish any tasks thrown at her.”

Brad Clark, Academic Services Administrator

“Brad has had a major impact on our program and also on the Department of Medicine and USF as a whole through mentorship of other PCs. His mentoring impact is evident as many of our fellowship programs have become super-performing programs. Brad is largely responsible for the redesign of the Residency Program that allows focus on recruiting higher quality residents who produce better patient outcomes. His team has a 100% board pass rate, 100% fellowship match rate, and the highest resident scores in Florida.”

Alana Falcone, Administrative Specialist

“Alana wears many hats and through it all, she has a willing and positive attitude to help whoever needs her. She serves in many capacities to strengthen the Undergraduate Public Health Program and support services offered to the college as a whole. Alana helped create a work flow diagram to ensure that students are getting routed from the College of Public Health (COPH) main line to the appropriate person. Students return to the office just to speak with her and share their successes. In 2017, she co-chaired the successful Week of Welcome extravaganza for COPH with over 800 undergraduate attendees.”
Danielle Gamboni, Academic Services Administrator

“2017 was a year of outstanding accomplishment for Ms. Gamboni - she completed a heavy load of responsibilities beyond those in her actual position description. Danielle provided outstanding support to both faculty and staff during a challenging year of leadership transition. Danielle was willing to assume new responsibilities for course management/support and for human resources within the school during 2016-2017. These new responsibilities required additional learning, development of new skills, additional time to collaborate with faculty/staff, and time management to implement new skills.”

Leigh Harrell, Clinical Research Associate

“The community as a whole has benefited from the tremendous work that Leigh has done here at USF. The local PD community has gained opportunities to participate in important clinical trials as well as new educational and fitness programs. Leigh has been instrumental in bringing in grant funds to support a Wellness Initiative (exercises classes for patients as well as support groups for patients and caregivers). Leigh continues to inspire and motivate our staff. She is the rock of this center, holding it all together, moving us through the successful days and weeks, with poise, optimism, and kindness. She is the ideal manager, willing to provide affirmation and encourage staff to seek higher expectations for themselves.”

Jason Hepburn, Fiscal & Business Specialist

“Jason Hepburn is one of those individuals whose presence genuinely makes his colleagues feel secure that whatever their problem, it will be addressed. As the primary source for all facility-related issues in the building, he undertakes that responsibility with calm confidence, allowing his colleagues to focus on their own efforts. He puts the college’s needs first, developing great business relationships with employees, students and outside vendors, and his standards of service are exemplary. Jason’s enthusiasm at work is contagious, always bringing a positive attitude, which influences our department and work atmosphere, making our area a pleasant place to work.”

Melinda Peters, Senior Biological Scientist

“Melinda Peters is, not only an excellent scientist, but also an incredible person. She has been working with other labs and helps collaborate on a multitude of projects, while working on one herself. She has extensive knowledge on some of the more difficult laboratory techniques, like electrophysiology, and is able to teach this to members in our own lab, as well as other labs. She always has an upbeat attitude, and is always positive to those around her.”

Michael Ramsamooj, Assistant Director

“What sets Mr. Ramsamooj apart has been his extra effort to support several students doing research projects, by writing code needed for more sophisticated uses of Excel databases, e.g., writing original macros used in the analyses of data. This contribution has led to several publications for students in the medical college, allowing these students to meet important goals for their program. This type of support has been an important component of graduate student success, validation of USF graduate programs and of the process that allows these students to move on to their next career goals, i.e., by ensuring that the students have high quality publications.”
Kara Steiner, Director of Development

“Kara Steiner has made a tremendous impact in growing the annual giving efforts for the health colleges and schools at the University of South Florida. Under her leadership, USF’s MD white coat sponsorship program has become the most successful in the nation, raising more than $100,000 for each of the past two years, leading to two CASE fundraising communication awards and two conference presentations. The Faculty/Staff Campaign for USF Health has achieved record employee participation rates over the past few years. Her thoughtful approach has cultivated deeper relationships with USF Health alumni, donors and members of the community, leading to increased giving that strengthens the education, research and care mission of USF Health.”

Selena Thomason, Academic Services Administrator

“Ms. Thomason’s USF College of Nursing endeavors have enhanced operational efficiency, student success, and academic-practice partnerships. As clinical placement coordinator, in collaboration with nurse practitioner faculty, she developed a comprehensive database implementing a new clinical placement model and associated processes resulting in increased faculty, preceptor and student satisfaction, and reducing approximately 7 credits of faculty effort per semester with recurring annual savings of approximately $75,000. This database provides information management on over 7,000 clinical sites, allowing her to efficiently place 300-400 students at these sites each semester and supports relationships with over 1,000 clinical preceptor contacts through tracking, storage and recall of required documentation, plus timely acknowledgement of community partners’ participation in graduate student success.”

Team

Andres Abril, Instruct/Multimedia Developer
Carlos Montoya, Instruct/Multimedia Developer

“Andres and Carlos are the lead instructional designers on the TMPH project. They have worked with the TMPH director as well as innumerable faculty, teaching assistants, staff and students over the past year in delivering four campus and online public health courses. Andres and Carlos have the ability to filter through the chaos and focus energies where it matters most. Andres and Carlos have used complex technologies to create highly engaging and advanced course materials that have enabled student success in these courses.”

USF St. Petersburg

Individual

Mia Culbertson, Academic Program Specialist

“Mia Culbertson juggles directives from many different ‘bosses’ – often jumping in on projects or helping with objectives that fall outside her job duties. She was able to add to her normal role responsibilities by taking on an extra marketing and communications role to support the (much-needed and long overdue) project of designing four-year academic plans for students. During the college’s significant staff changes, Mia has gone beyond her responsibilities to create team-bonding experiences outside of campus after work or during lunch hours.”
Jacob Diaz, Director

“Jacob Diaz was a major anchor for us when Hurricane Irma came through USFSP in September 2017. He was the main ‘on call’ person as he answered all phone calls related to questions about USFSP and returning to campus. He stayed on campus with his family during the hurricane. He helped trouble shoot issues during that tense week of not knowing what was going to happen. He was a positive role model for his staff and others in how he handled his responsibilities with kindness, positivity and caring.”

Robert Willis, Systems Administrator II

“USFSP Police reported reliability issues and high maintenance costs with the legacy cellular Code Blue emergency phones. Robert Willis expressed an immediate interest in developing a solution for this problem and made good use of his engineering degree from the University of Florida. Using his research and innovation skills, he integrated products from multiple vendors and hand built and tested prototypes. The new reliable blue phone service is now monitored in real-time 24 hours a day, and helps to improve public safety. The outdoor wireless signal is more robust for students along with better video camera coverage for improved safety for the entire USFSP community. The end result was a 90% reduction in recurring maintenance costs saving USFSP over $20,000 a year.”

Academic Affairs

Individual

Mike Bolen, Assistant Director

“These are just a few examples of initiatives Mike has facilitated: automated the collection of survey data from graduating students at USF, aided the building of several data systems used to support strategic planning and survey research at USF, and improved and streamlined the external reporting process to publishing/ranking entities. The initiatives above have helped USF improve its positioning in select rankings and among peers in various performance metrics, aiding in USF’s progress toward its strategic goals.”

Tiffany Ferrer, Academic Services Administrator

“Tiffany is the heart and soul of our department, quietly performing a myriad of tasks (not all of which are seen or acknowledged) that allows us to function as a large teaching and research enterprise. She never expects a ‘thank you,’ but she deserves a million! One of her strengths is that she always goes ‘above and beyond’ the tasks listed in her position description. She figures out what is the best way to support the department and the chair, and simply does it.”
Thaddeus Haddad, Unit Research Administrator

“Mr. Haddad joined USF and our department in October of 2016 and has been invaluable since his arrival. Thad is a consummate professional in the way he interacts with federal funding entities and different faculty and divisions here at USF. He is a tremendous advocate and source of support for junior faculty in the department, and a major catalyst for federal research grant submissions. Ever since Thad began working at USF over a year ago, he has stood out in terms of his dedication and skills to facilitating grant applications and research activities for our department. Thad is a problem-solver able to translate between researchers’ goals, and funders’ and University procedures.”

Chris Haynes, Assistant Director

“Chris Haynes was instrumental in the University of South Florida receiving the 2017 Institutional Award for Excellence in Diversity and Inclusion in International Education (EDIIE); a national award that recognizes institutions for their commitment to diversity in international education. Through this, USF has seen double digit growth in the number of students studying abroad, a key element of our strategic goals. In addition to his part in the EDIIE award, Chris has been interviewed by 2 leading international journals, further raising USF’s global profile. Through careful restructuring, empowering other leaders, and tireless collaboration, Chris has revolutionized how our office approaches student recruitment and support.”

Anthony Iannelli, Academic Advisor II

“Anthony has been an integral and vibrant component of the CAS Division of Health Professions Advising Office. He has consistently gone above and beyond his assigned duties in facilitating the matriculation of USF pre-health students to health profession programs. Anthony has implemented or helped implement many new programs to enhance student success, including the newly developed CAS Rising Health Professionals Living Learning Community, the Coaching Program, and a group advising model for students interested in the various health professions for all current and prospective students.”

Sandra K. Law, Library Operations Supervisor

“Sandra has contributed immensely towards enriching academic research and scholarship for all faculty and students. She views her job as greatly rewarding by being able to routinely assist and serve faculty, students and staff on a daily basis. Sandra’s work in the Interlibrary Loan department of the library has exceptional impact on research and research-based teaching – key priorities to USF’s strategic goals. We all know that Sandra is an asset to our research process and to help our most ambitious research come to fruition. She is a prime example of what it means to support the success of students and faculty here at USF.”

Denise Marks, Staff Assistant

“Denise has been an employee of USF for more than 25 years. During that time, she has moved position titles but remained with the Department of Mathematics & Statistics. She is well loved by faculty and staff, and adjusts easily to change. For the past two spring semesters, we have been down an Academic Program Specialist, in which Denise kindly obliged to step in and fill some voids in duties. We are appreciative for Denise’s continued service and dedication to our department. We also appreciate her willingness to go above and beyond in times of need.”
Gene Murdock, Faculty Services Administrator

“In addition to her role as Faculty Coordinator, she considers it her responsibility to contribute to the student success initiative of the University. She leads an organization on campus, Black Faculty and Staff Association, where she serves as president. One signature program, the Mentorship Program, has gotten the attention of the leadership of USF and attention nationally. This program provides students with access to faculty and staff members who act as mentors and assist students in successfully navigating their academic journey at USF. The program has garnered some national attention in its success as contributing to closing the achievement gap in the graduation rate citing, ‘blacks graduating at the same rate as whites.’”

Gary Oliver, Assistant Director

“Gary is responsible for organizing all of the high profile events for graduate students, such as Orientation, Commencement, Week of Welcome events, Grad Student Appreciation week, etc. His attention to detail and genuine concern for students makes each of these events memorable. Gary has helped design and is a critical presenter in events that encourage juniors and seniors to consider continuing their education in graduate school. Finally, Gary is an outstanding mentor to under-represented minorities and first-time in college students. It is not unusual for him to stay late to meet with a group of men to guide them in planning for the future. Gary is truly making a difference in this world, one student at a time.”

Bruce Smith, Facility Manager

“Bruce G Smith oversees teaching and research facilities and operations in six buildings. Bruce is caretaker, organizer, emergency manager, equipment delivery and removal manager, and sometimes hand-holder to hundreds of faculty and graduate students. He is our greatest advocate and a voice of reason for the constant mechanical issues that affect research and education endeavors. Without his help, CMMB would not have obtained a dispensation to have the mass spectrometers up and running, saving months of research time! With reasonable rescheduling of generator tests - Bruce acted as a liaison and he had the test rescheduled. This saved USF $8000. With reducing the ISA electrical shutdown to one weekend - Bruce was able to act as our representative and reduced the shutdown to one weekend which was most conducive to classes and research.”

Andrea Thompson, Program Planner Analyst

“Andrea Thompson has been the program analyst for the SunCoast Area Teacher Training & Education Research program for many years. Through offering workshops to students, more education students are aware and will pursue research opportunities on campus as they strive for VITAL SCATTER status. She has molded so many current and future teachers who continue to look towards USF and the SCATTER family for their continual professional development. Teachers who are former SCATTERs keep in touch with Andrea, ask her about obtaining their Master’s degrees and are inspired to return to USF, return to SCATTER and become better equipped to change American education to meet the needs of all students, teachers and administrators.”
“Hurricane Irma’s storm surge of up to 5 feet resulted in significant damage to the Keys Marine Lab (KML). KML staff immediately began working towards recovery. Despite their personal situations, they worked long days including weekends with contractors to recover the lab to full operation knowing that there were users who were counting on use of the lab to meet their missions. After less than 3 months since being allowed on site, on Jan. 18, KML was fully operational! This remarkable achievement is the result of the hard work and persistence by the KML team. The USF Facilities Planning staff worked hard and fast to move USF processes forward so that KML staff could get the job done quickly and safely.”

“Jessica and Wayne were UCM’s lead on migrating the Human Resources website into the University’s content management system (CMS). Wayne and Jessica displayed constant resiliency that enabled a ‘can-do’ attitude to trickle down to everyone touched by the website. Because HR is such a high profile unit on campus and touches all USF employees, Jessica and Wayne wanted to do more. They took the initiative to propose a more intense user experience program and collaborated with HR’s stakeholders to make sure that they achieved their goals. The success of this migration has led to other high-profile units across campus requesting user experience consultations of their own. This will make a positive impact for all of our website visitors in the future.”

“Turia oversaw the migration of our USF email system to the Office 365 cloud - an absolutely massive yearlong project done to provide our students, staff and faculty access to the best possible email platform and the entire Microsoft suite of services that come with it. Providing this access has allowed for more and greater collaborations between colleagues, professors to students, and everything in between. Her efforts have provided Microsoft Office to students so they can complete classwork, cloud storage and collaboration tools for researchers to collaborate, and ensured even during emergencies like Hurricane Irma, essential emails were delivered to USF stakeholders without pause. Students knew when and where to evacuate, and employees were able to stay safe at home.”
Carlos Rodriguez, Systems Administrator II

“Banner 9 is the biggest change in the Banner infrastructure in at least a decade and an extremely difficult and challenging migration. Charlie set up the analogs to Banner 8 INB and SSB despite incomplete and erroneous documentation from the vendor and did so with an incredible amount of good cheer and patience. Charlie also worked 10 hour days doing this, putting in a much more than expected and demanded effort, in order to move us forward to the required Banner 9 installation. If a team member has an issue with their upgrade, Charlie is happy to share his experience and expertise to educate us and move the projects forward more efficiently.”

Team

Jasmine Dorsey, Applications Developer II
Gregory Dyer, Applications Developer III
Jihyun Kim, Senior ERP Analyst
Gregory Moore, Webmaster
Violet Nahrwold, Applications Developer III
Daniel Paradise, Webmaster
Heather Sampson, Applications Developer III

“It is important to recognize the great work of the USF Health-IT Digital Innovations web team for leading the migration and redesign of over 4,000 USF Health web pages into a more centralized, modern and secure CMS (content management system) platform. The multi-year process resulted in improved ADA compliance on USF Health websites, as well as enhanced user experiences for students and patients, that has allowed for more optimized mobile viewing - now the benchmark for compelling sites on the internet. Part of this process involved assisting USF Health faculty and staff with archiving dated online information to aid in preserving the University’s rich history as well as providing consultation on site layout and user-driven design. While this work often goes unnoticed, it is important to recognize their contributions as they continue to position the University to meet the needs of prospective students and patients nationwide.”

University Police

Individual

Steven Fisco, Law Enforcement Officer

“Officer Fisco is a valued member of the agency. During the past year, he has been integral to our training program. He is a lead instructor, involved in the re-invigoration of the Tactical Response Team. He is also involved in the training of newly hired officers. In addition, he has taken on additional instructor certifications. These certifications assist the agency in completing our mandatory retraining, as well as providing an opportunity to enhance our response with active threat incidents. His assistance in these programs assist the agency in completing our strategic goals. Additionally, this training allows us to be prepared to serve our community in the case of an active threat.”
USF Research and Innovation

**Individual**

**Elizabeth Nelson, Program Planner Analyst**

“Elizabeth Nelson has gone above and beyond in her outstanding performance, making an impact on USF’s economic development enterprise by running USF’s Florida High Tech Corridor Council Matching Grant Research Program (MGRP). In the first half of the new fiscal year, her work has contributed to a 20% increase in project value and a 21% increase in students supported, year-to-date. The MGRP powerfully supports USF’s strategic goals, including student success, high impact research and innovation, a strong and sustainable economic base, and new partnerships to build Florida’s future in the global economy.”

**Jamie Reddish, Research Compliance Administrator**

“In 2017, Jamie took on the education role for the USF Institutional Review Board (IRB). As a research-driven university, quality education about the IRB process for human subjects research is essential. She has been a vital part of the IRB’s efforts in spreading the word and providing education about the new federal regulations, helping to ensure that the USF research community is compliant with and prepared for the required changes. Since Jamie took over the education role, USF and affiliate researchers are submitting stronger applications and the requests for education have increased. She demonstrates the importance of collaboration which is essential to the USF System.”

**Business and Finance**

**Individual**

**Greg Bowers, Assistant Director**

“Greg helped Housing and Residential win an award this year for USF Housing Live! He also helps welcome the new students to campus. He is responsible for helping USF fill as many beds on campus as possible, which is proven to lead to higher graduation rates. Because USF values diversity, Greg goes above and beyond to broadcast a live web show (twice award-winning) to promote this inclusivity, not just locally but globally, which welcomes new Bulls from all around the world. Apart from meeting and exceeding USF’s goals, Greg also ensures his employees are treated respectfully and they are in return expected to uphold the quality of work and professionalism that HRE produces.”
Michael Evans, Student Programs Coordinator
David Kloiber, Assistant Director
Kristin Roberts, Student Programs Coordinator

“Dave, Kristin, and Michael have been working tirelessly over the last 8 months to schedule, design, develop, implement, and train various partners for this major upgrade (Mercury 3.0). Their work has directly cut costs to the Housing & Residential Education operating expenditures which could relay into long-term savings for residential students. Additionally, the student portal now has more functionality and features to meet various student needs. Dave, Kristin, and Michael have had a singular focus during the design process of how to best serve our students. They have carried this philosophy with them as new requests and ideas are being discussed, which supports the University’s retention efforts and Housing & Residential Education’s motto of creating the ‘best place to live.’”

DeeLores Everett, Accounting Specialist
Stephanie Menzies, User Applications Specialist
Mauro ‘Mickey’ Perdomo, Accounting Specialist
Lorinda Stroup, Accounting Manager

“The UCO Payroll Accounting group has been instrumental in getting the payroll journal entries, bank recs, budget exceptions, payroll postings, and most of all RETs current, since Lorinda Stroup took the helm. This year has been the cleanest RET processing cut-over in the reported ‘history of the university.’ RETs are now processed in batches on an almost daily basis allowing departments to be able to perform their analysis, close out grants, and perform reconciliations with greater ease and more current and accurate data than before.”

University Advancement

Kaley Peters, Program Director-Advancement

“While the Campaign Celebration was truly a team effort with many contributors to its success, Kaley Peters led the effort by organizing the details of the entire event – all while still juggling a myriad of other donor relations functions and demands. Effectively organizing a nearly 800 person event, doing it in a way that is unique and special, recognizes donors of many levels, raises money, has big talent, several surprises and many other moving parts is a huge task – and accomplishing it, and all her other duties so effectively - without ever a single complaint is something only a SUPERSTAR who dares to dream can do.”
Congratulations to this year’s recipients!