# Welcome to ZOS-Xerox Support & Helpful Links

**At Zeno Office Solutions (ZOS), we have a standard for client care, and we believe that starts with giving you all the information you need to ensure working with us is convenient, friendly and above all, a pleasant experience.**

## We offer various methods of reaching out for support:

- **Phone:**                     **800-226-6482**
- **Website:**                 **www.zenosolutions.com/support/**
- **E-mail:**
  - **Place Service Calls:**     **service@zenosolutions.com**
  - **Order Supplies:**          **supplies@zenosolutions.com**

## Website Support Options:

- **Help is just a call or click away:**
  - **Service Calls**
  - **Order Supplies**
  - **Submit a Meter Reading**
  - **Request Automated Meter Readings**
  - ***Xerox Knowledge Base* (*See below*)**
  - **Recycle Cartridges & Supplies**
  - **Sustainability Initiatives**
  - **Remote Assistance (*Helpdesk support*)**

## Xerox Knowledge Base:   http://zenosolutions.com/xeroxknowledgebase/

- **List of supported Xerox Models** — *Select your Xerox Model to link you directly to the Xerox searchable website Pto assist you with:*

  - **Search For Keyword or Phrase**
  - **Frequently asked questions**
  - **Product Specifications**
  - **How To - (*Step-by-step instructions*)**
  - **Solutions for (*Troubleshooting*)**
  - **Product resources – (*Drivers & Downloads, Documentation, Videos*)**

## Xerox C8030/C8035/C8045/C8055/C8070 Online Support: (Frequently Asked Questions)

Xerox AltaLink C8030 / C8035 / C8045 / C8055 / C8070 Online Support

## Xerox C8030/C8035/C8045/C8055/C8070 Documentation:(System Admin & User Guides)

Xerox AltaLink C8030 / C8035 / C8045 / C8055 / C8070 Online Documentation

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**The link below is a useful video collection for the Xerox C8000 family printing preferences for Windows applications.  Features are identical.**

**WorkCentre 7830/7835/7845/7855 Online Training Videos**:
Print Driver Training for Windows