

STEPHEN K. AIKINS
10635 LUCAYA DRIVE
TAMPA, FL 33647

EDUCATION **UNIVERSITY OF NEBRASKA AT OMAHA (UNO)** Omaha, NE
Doctor of Philosophy (Public Administration) 2005
Master of Science (Management Information Systems) 1999
Master of Business Administration (Accounting & Finance) 1995

UNIVERSITY OF GHANA (UG) Accra, Ghana
Bachelor of Science in Business Administration (Accounting) 1987

CERTIFICATION Certified Public Accountant (CPA)
Certified Risk Professional (CRP)
Certified Business Manager (CBM)
Certified Information Systems Auditor (CISA)
Certified Global Management Accountant (GGMA)

HONORS AWARDS Pi Alpha Alpha (UNO Chapter); Beta Alpha Psi (UNO Chapter)
Fulbright Scholar, Ghana Institute of Management and Public Administration,
2016/2017
Outstanding Paper in Public Budgeting and Finance - 2010 WSSA Conference

ACTIVITIES Participant, Volunteer Income Tax Assistance (VITA) Program

PROFESSIONAL MEMBERSHIP

- National Honor Society for Public Affairs and Administration
- American Institute of Certified Public Accountants (AICPA)
- Association for Budgeting and Financial Management (ABFM)
- American Society for Public Administration (ASPA)

ACADEMIC EXPERIENCE

2017-Present **UNIVERSITY OF SOUTH FLORIDA**
Director, Master of Public Administration Program

- Lead the MPA program to achieve full 6 year NASPAA reaccreditation in 2018
- Manage the day-to day operations of the MPA program, including course scheduling, internships, strategic partnerships as well as faculty and student relationships
- Reshape the MPA program with strategic vision and corresponding differentiated course offerings and curriculum design
- Build and strengthen relationships with government and nonprofit stakeholders

2013– Present **Associate Professor – School of Public Affairs**
2007-2013 **Assistant Professor – Government and International Affairs**

Courses Taught **Graduate Courses**

- Leadership and Risk Management in Public Organizations
- Public Budgeting
- Public Financial Administration
- Issues in Florida Budgeting and Finance
- Political Economy for Public Managers
- Public Information Management
- Project Management
- Urban and Local Government Administration

Undergraduate Courses

- Managing Information Resources in the Public Sector
- Introduction to Public Administration

2016-2017

GHANA INSTITUTE OF MANAGEMENT AND PUBLIC ADMINISTRATION
Fulbright Scholar – GIMPA School of Business

Graduate Courses Taught

- Advanced Financial Accounting
- Financial Accounting Theory
- Public Sector Accounting and Finance

Research, Training and Other Activities

- Conducted research on public financial management in Ghana.
- Conducted research on policy implications of digital divide and technology adoption in Africa
- Trained public and private procurement officers on international best practices.
- Assisted US Embassy staff with application reviews and interviews of African research scholars for funding to teach and conduct research in the United States.
- Set up scholarship fund for needy and brilliant students at GIMPA.
- Performed philanthropic work in basic schools.

2005-2006

UNIVERSITY OF NEBRASKA AT OMAHA

Adjunct Professor - Information Management in the Public Sector

- Prepared and delivered curriculum for a graduate level course in information systems management.
- Prepared course outlines, schedules, case studies and student assignments.
- Applied management experience in corporate environment in class discussions.
- Developed academic research paper for presentation at conferences.

EDITORIAL

International Journal of E-Planning Research, 2010-Present

BOARDS

International Journal of Public Administration in the Digital Age, 2012-2015

**INDUSTRY
EXPERIENCE**
2005-2007

BANK OF THE WEST (Formerly Commercial Federal Bank), Omaha
Assistant Vice President - Internal Audit

- Planned and managed operational activities of the audit function, including general administration, staff development and process improvement.
- Managed, and performed financial, operational, information systems and compliance audit services for the bank and its subsidiary entities.
- Recommended and coordinated implementation of operational improvements in policies and procedures, financial controls, and investment practices.
- Directed corporate risk assessments and monitored risk management practices to achieve business objectives.
- Developed, trained, mentored and evaluated audit staff.
- Provided risk advisory and consulting services on corporate and divisional projects.
- Aligned audit departmental strategic and tactical goals with corporate mission.

2003-2005

COMMERCIAL FEDERAL BANK, Omaha

Audit Project Manager

- Managed departmental audit projects on daily basis.
- Assigned audit project staff and delegated authority with clear performance expectations and accountability.
- Monitored audit project executions and ensured deliverables were consistent with project goals.
- Reviewed staff audit work, documented and communicated audit staff performance evaluations.
- Mentored and trained subordinates to develop audit leadership skills
- Supervised and led the documentation and testing of Sarbanes-Oxley 404

financial reporting controls.

2000-2003

COMMERCIAL FEDERAL BANK, Omaha

Senior Auditor

- Planned, managed and evaluated the effectiveness of controls over financial, operational and compliance systems.
- Led audit field work, reviewed staff audit documentation and provided feedback.
- Reported findings and recommend value-added solutions to management.
- Performed consulting services on strategic planning, business risk identification, risk analysis and process improvement.

1995-2000

OTHER FORMER EMPLOYERS

Mutual of Omaha Insurance Company- Medicare Auditor, Omaha

The State of Nebraska, Department of Revenue- Revenue Auditor, Omaha

Hayes and Associates, Certified Public Accountants- Staff Accountant, Omaha

**PLATFORMS
SOFTWARE**

AS400, Windows 7, Windows Vista, Windows XP, and OS/2 client/server

Microsoft Office Productivity Suite, Visio Technical, Audit Command Language

REFEREED PUBLICATIONS

Books

Aikins, S. K. (Ed.). (2012). *Managing E-Government Projects: Concepts, Issues and Best Practices*. Hershey, PA: IGI Global.

Reddick, C. G. and Aikins, S. K. (Eds.). (2012). *Web 2.0 Technologies and Democratic Governance: Political, Policy and Management Implications*. Springer.

Journal Articles

Aikins, S. K. (Forthcoming). Determinants of Digital Divide in Africa and Policy Implications. *International Journal of Public Administration in the Digital Age*.

Aikins, S. K. (2017). An Investigation of the Relationships Between Time Invested in Government Internal Audit Projects and Audit Outcome, *Journal of Accounting and Finance*, 17(7): 159-173.

Aikins, S. K. (2015). Performance Management in Government Internal Audits: Critical Success Factors, *Journal of Public Administration and Governance*, 5(3): 46-70.

Aikins, S. K. (2015). Leveraging Broadband for E-Government and Development in Africa: Opportunities and Challenges, *International Journal of Public Administration in the Digital Age*, 2(3): 1-23.

Aikins, S. K. (2014). A Risk-Based Audit Model for Improving the Success Rates of E-Government Project Implementation, *International Journal of Public Administration in the Digital Age*, 1(3): 70-84.

Aikins, S. K. (2013). Government Internal Audits: The Determinants of Quality Supervisory Review of Audit Documentation, *International Journal of Public Administration*, 36:673-685.

Aikins, S. K. (2012). Determinants of Auditee Adoption of Audit Recommendations: Local Government Auditors' Perspectives, *Journal of Budgeting, Accounting and Financial Management*, 24 (2): 195-220.

Aikins, S. K. (2011). An Examination of Government Internal Audits' Role in Improving Financial Performance, *Public Finance and Management*, 11(4): 306-337.

Aikins, S. K., & Pynes, J. (2011). The Vulnerability of Low Wage Human Service Workers in Retirement: Policy Implication, *Journal of Public Management and Social Policy*, 17 (1): 49-66.

Aikins, S. K., & Krane, D. (2010). Are Public Officials Obstacles to Citizen Centered E-Government? An Examination of Municipal Administrators' Motivations and Actions. *State and Local Government Review*,

42(1): 1-17.

Aikins, S. K. (2009). Global Financial Crisis and Government Intervention: A Case for Effective Regulatory Governance. *International Public Management Review*, 10(2): 23-43.

Aikins, S. K. (2009). The Political Economy of Government Intervention in the Free-Market System. *Administrative Theory and Praxis*, 31(3): 205-210.

Book Chapters

Aikins, S. K. (Forthcoming). Managing Risks of SCADA Networks of Critical Infrastructure in Internet of Things Environment. In Z Mahmood (ed.). *Security, Privacy and Trust in IoT Environment*. Springer.

Aikins, S. K. (2016). Connectivity of Smart Devices: Addressing the Security Challenges of Internet of Things. In Z. Mahmood (ed.). *Connectivity Framework for Smart Devices, Computer Communications and Networks*. Springer.

Aikins, S. K. (2012). Improving E-Government Projects: Best Practices and Critical Success Factors. In Aikins, S. K. (Ed.). *Managing E-Government Projects: Concepts, Issues and Best Practices*, pp. 42-60. Hershey, PA; IGI Global

Aikins, S. K. (2010). E-Planning: Information Security Risks and Management Implications. In Carlos Nunes Silva (Ed.). *Handbook of Research in E-Planning*, pp. 404-419. Hershey, PA: IGI Global.

Aikins, S. K. (2010). Participatory E-Planning: Bridging Theory and Practice Through Improvements in Technology. In Christopher G. Reddick (Ed.). *Citizens and E-Government: Evaluating Policy and Management*, pp. 131-149. Hershey, PA: IGI Global.

Aikins, S. K. (2010). Internet-Based Citizen Participation: Do Municipal Website Contents Reflect Officials' Beliefs and Funding? In Jones, M. A., E. Downey & C. D. Ekstrom (Eds.). *E-Government Website Development: Future Trends and Strategic Models*, pp. 228-247. Hershey, PA: IGI Global.

Aikins, S. K. (2009). A Comparative Study of Municipal Adoption of Internet-Based Citizen Participation. In Christopher G. Reddick (Ed.). *Handbook of Research on Strategies for Local E-Government Adoption and Implementation*, pp. 205-229. Hershey, PA: IGI Global.

Aikins, S. K. & Chary, M. (2009). Online Participation and Digital Divide: An Empirical Evaluation of USA Midwestern Municipalities. In Enrico Fero, Yogesh K. Dwivedi, J. Ramon Gil-Garcia and Michael D. Williams (Eds.). *Overcoming Digital Divide: Constructing and Equitable and Competitive Information Society*, pp 549-572. Hershey, PA: IGI Global.

Chary, M. & Aikins, S.K. (2009). Policy as a Bridge Across the Global Digital Divide. In Enrico Fero, Yogesh K. Dwivedi, J. Ramon Gil-Garcia and Michael D. Williams (Eds.). *Overcoming Digital Divide: Constructing and Equitable and Competitive Information Society*, pp 40-56. Hershey, PA: IGI Global.

Aikins, S, K. (2008). Practical measures for securing government networks. In David G. Garson and Mehdi Khosrow-Pour (Eds.). *Handbook of Research on Public Information Technology*, pp 386-394. Hershey, PA: IGI Global.

Aikins, S. K. (2008). Implementing a Sound Public Information Security Program. In David G. Garson and Mehdi Khosrow-Pour (Eds.). *Handbook of Research on Public Information Technology*, pp 689-698. Hershey, PA: IGI Global.

Aikins, S, K. (2008). Issues and Trends in Internet-Based Citizen Participation. In David G. Garson and Mehdi Khosrow-Pour (Eds.). *Handbook of Research on Public Information Technology*, pp 31-40. Hershey, PA: IGI Global.

CONFERENCE PROCEEDINGS

Aikins, S. K. (2008). Homeland and Cyber Security Challenges: The Importance of Collaborative Risk Management and Emergency Preparedness. In Zhu Xiao-ning and ZHAO Shu-rong (Eds.). *Proceedings of 2008 International Conference on Public Administration*, pp 147-161. (4): 1. Chengdu, China: University of Electronic Science and Technology Press.

CONFERENCES AND PRESENTATIONS

Aikins, S. K. (2015). *Managing Public Works Infrastructure Projects: Critical Success Factors*. Paper Presented at the Luncheon of the Suncoast Chapter of Florida Public Works Association, March 11, 2015.

Aikins, S. K. (2012). *The Political Economy of Public Works Infrastructure Spending*. Paper Presented at the Florida Public Works Association Conference, Tampa, FL April 2-6.

Aikins, S. K. (2011). Government internal audits: The determinants of quality supervisory review of audit documentation. Presented at the Association of Budgeting and Financial Management Conference, Washington, DC October 13-15.

Aikins, S. K. (2010). *Determinants of Auditee Adoption of Audit Recommendations: Local Government Auditors' Perspectives*. Presented at the Western Social Science Conference, Reno, NV April 14-16.

Aikins, S. K. (2010). *Internal Audit's Role in Government Financial Performance*. Presented at the Association of Budgeting and Financial Management Conference, Omaha NE October 7-9

Aikins, S. K. (2009). *Making Ends Meet: The Painful Budgetary Dilemma Facing Cities and Counties in Florida*. Paper presented at the Florida Government Finance Officers Association Conference, Tampa, FL June 1-4.

Pynes, J. E. & Aikins, S. K. (2008). *Impending Vulnerability of Nonprofit Workers in Retirement*. Paper Presented at the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Meeting, Philadelphia, PA. November

Aikins, S. K. (2008). *Homeland and Cyber Security Challenges: The Importance of Collaborative Risk Management and Emergency Preparedness*. Paper Presented at the 4th International Conference of Public Administration. Minneapolis, MN. September 24-26.

Panel Chair: Association of Budgeting and Financial Management Conference. Washington, DC. October 2007.

Aikins, S. K. & Krane, D. (2005). *Is the Promise of Citizen Centered E-Government Limited? A Multi-State Analysis of Municipal Officials' Motivations and Actions*. Paper presented at the 8th Public Management Research Conference, Los Angeles, CA. September 29 – October 1, 2005.

OTHER PROFESSIONAL ACTIVITIES

Service to the University

2014-2016: Member, Committee on Education Policy, University of South Florida

Service to the College

2011-2013: Member, Computer Committee, College of Arts and Sciences, University of South Florida

Service to the Department

2017-Present: Member, Tenure and Promotion Committee, School of Public Affairs, University of South Florida

2015-2016: Chair, Faculty Evaluation Committee, School of Public Affairs, University of South Florida

2015-2015: Chair, Tenure and Promotion Guidelines Review Committee, School of Public Affairs, University of South Florida

2013-2014: Chair, Strategic Planning Committee, School of Public Affairs, University of South Florida

2013-2014: Member, Governance Document Committee, School of Public Affairs, University of South Florida

2012-2013: Member, Faculty Recruitment Committee, School of Public Affairs, University of South Florida

2010-2011: Member, Doctoral Admissions Committee, Department of Government and International Affairs, University of South Florida

2007-Present: Member, MPA Student Admissions Committee, University of South Florida

Service to the Community

2009-2012: Assistant Vice President, Ghanaian Association of Tampa Bay

Selected Service to the Profession

2018: Managerial Auditing Journal

International Journal of E-Planning Research

2014: Journal Manuscript Review, International Journal of Public Administration

2011: Reviews:

Book Proposal

- Massachusetts Institute of Technology (MIT) Press: Book Title: Traversing Digital Babel.

Journal Manuscripts

- International Journal of Public Administration. Article Title: Public Governance of State Owned Enterprise: Evidence from the Spanish Banking Industry
- State and Local Government Review Article Title: Staff Involvement in External Audit Skills: Research Independent Auditor Satisfaction Levels Among Professionally Administered County Governments
- Social Science Computer Review I) Article Title: Towards a Survey Instrument for Measuring Operational, Formal and Information Strategic Internet Skills II) Article Title: Citizen Awareness, Perception and Use of Open Government

Book Chapters

- Managing E-Government: Concepts, Issues and Best Practices
- Web 2.0 Technologies and Democratic Governance: Political, Policy and Management Implications

2010: Journal Manuscript Review, International Journal of Public Administration

2009: Journal Manuscripts and Book Chapters

Journal Manuscripts

- Journal of Urban Affairs
- Journal of Public Administration Research and Theory

Book Chapters

- E-Government Website Development: Future Trends and Strategic Models.
- Politics, Democracy and E-Government: Participation and Service Delivery.