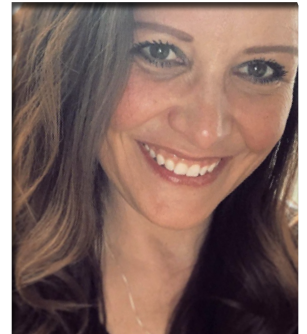


## — GRADUATE TESTIMONY —

### Spring 2022 CABH Master's Graduate

## Amy Eldridge

Amy Eldridge completed her Applied Field Experience at the Division of Children, Youth, & Family Services at Northwestern Counseling and Support Services in St. Albans, Vermont. In her position as a service coordinator and mentor on the Early Intervention Team, Amy identified the opportunity to improve the new employee onboarding and mentoring process and workflow efficiency. With input and assistance from her colleagues and management throughout the project, she facilitated the development of a New Staff/Mentor Manual that did not exist prior to her field experience and simplified the treatment planning documentation to reduce redundancy. Leadership and employee engagement and feedback, improved time management, and efficient workflow were integral components of her research and project.



*"It has been a very fulfilling and rewarding 2 1/2 years at USF and I have learned more than I ever thought possible. I have had the privilege of working with and learning from some of the most incredible and knowledgeable professors and students, who are now lifelong friends. My advisor was amazing, and I couldn't be more thankful to have had her in my corner. This program was one of the hardest things I've ever done but it was completely worth it! Cheers to the graduates of Spring 2022 — we did it!!!"*