

# Sequential Intercept Mapping Brevard County, Florida

October 3-4, 2019

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### **Brevard County Sequential Intercept Mapping Report Abbreviations**

Below is a list of abbreviations that may be helpful when reading the Brevard County Sequential Intercept Mapping (SIM) narrative and map.

#### **General List of Abbreviations**

ALF Assisted Living Facility

ARF Addictions Receiving Facility

ARNP Advanced Registered Nurse Practitioner

ADC Average Daily Census

ADP Average Daily Population

APIC Assess, Plan, Identify, Coordinate Model

BA Baker Act

CIT Crisis Intervention Team

CJMHSA Criminal Justice, Mental Health, and Substance Abuse

CJMHSA TAC Criminal Justice, Mental Health, and Substance Abuse Technical Assistance

Center

CoC Continuum of Care

COD Co-occurring Disorders (substance use and mental health)

CRS Central Receiving System
CRF Central Receiving Facility
CSU Crisis Stabilization Unit

CTTU Crisis Triage and Treatment Unit

DCF Florida Department of Children and Families

EBP Evidence-Based Practice
EMS Emergency Medical Services

ER Emergency Room

FACT Florida Assertive Community Treatment FDLE Florida Department of Law Enforcement

FDOC Florida Department of Corrections

FDLE Florida Department of Law Enforcement

FQHC Federally Qualified Health Center
FICM Forensic Intensive Case Management

HIPAA Health Insurance Portability and Accountability Act of 1996

HUD U.S. Department of Housing and Urban Development

HUD-VASH U.S. Department of Housing and Urban Development- Veterans Affairs

**Supportive Housing** 

ICCD International Center for Clubhouse Development

ITP Incompetent to Proceed

LE Law Enforcement

LMHP Licensed Mental Health Professional

MA Marchman Act
MD Medical Doctor
MH Mental Health

MHFA Mental Health First Aid

MOU Memorandum of Understanding
NAMI National Alliance on Mental Illness
NCIS National Crime Information Systems
NGRI Not Guilty by Reason of Insanity

PATH Projects for Assistance in Transition from Homelessness Program

PTI Pretrial Intervention

RNP Registered Nurse Practitioner
RNR Risk-Needs-Responsivity Model
ROSC Recovery-Oriented Systems of Care

SA Substance Abuse

SAMH Substance Abuse and Mental Health
SIM Sequential Intercept Mapping

SMI Serious Mental Illness

SOAR SSI/SSDI Outreach, Access, and Recovery

SPDAT Service Prioritization Decision Assistance Tool

SRT Short-Term Residential Treatment

USF University of South Florida

VA U.S. Department of Veterans Affairs

VOP Violation of Probation

#### **Brevard County Abbreviations**

BCSO Brevard County Sheriff's Office

CFCHS Central Florida Cares Health System (Managing Entity)

MHC Mental Health Court

MPD Melbourne Police Department

NCCHC National Commission on Correctional Healthcare

VTC Veterans Treatment Court

## **Table of Contents**

Introduction	
Background	1
Objectives of the Sequential Intercept Mapping	2
Keys to Success	2
Brevard County Sequential Intercept Map Narrative	3
Intercept 0—Community Services	3
Intercept 1—Law Enforcement & Emergency Services	4
Intercept 2—Initial Detention & First Appearance	7
Intercept 3—Jails & Courts	8
Intercept 4—Reentry	11
Intercept 5—Community Corrections	12
Brevard County Priority Areas	13
Brevard County Action Plan	13
Action Planning Process	13
Recommendations	20
Sequential Intercept Map: Brevard County, Florida	21
Appendix A: Participant List	22
Appendix B: Resources	24

## Brevard County, Florida:

## Transforming Services for Persons with Mental Illness and Substance Use Disorders in Contact with the Criminal Justice System

#### Introduction

This report provides a summary of the *Sequential Intercept Mapping* (SIM) held in Brevard County, Florida on October 3-4, 2019. The SIM provided a strategic plan for a targeted population, namely adults with mental health and/or substance use disorders involved in the criminal justice system in Brevard County, FL. The SIM is an integrated community planning tool that can facilitate collaboration related to behavioral healthcare, reducing homelessness, and diversion from the criminal justice system. Space Coast Health Foundation hosted the SIM for grantee Central Florida Cares Health System (CFCHS) (1100 Rockledge Blvd, Rockledge, FL 32955).

#### This report includes:

- A brief review of the background for the SIM.
- A summary of the information gathered at the SIM, presented by intercept.
- A sequential intercept map developed with input from participants during the SIM.
- An action planning matrix (priorities in rank order) developed by the participants.
- Recommendations to assist Central Florida Cares Health System and Brevard County in achieving their goals.

#### Background

Central Florida Cares Health System (CFCHS), Criminal Justice, Mental Health, and Substance Abuse (CJMHSA) Reinvestment grantee for Brevard County, requested the SIM as a top priority in the implementation of a one-year planning grant awarded by the Florida Department of Children and Families (DCF) Substance Abuse and Mental Health Program Office. The SIM assisted CFCHS and Brevard County with the activities and products listed below.

- Creation of a map of the current criminal justice system indicating points of "interception" where jail
  diversion strategies and programs for individuals with mental health and/or substance use disorders
  can be developed and implemented.
- Identification of resources, gaps in services, and opportunities within the existing behavioral healthcare system, law enforcement, and the judicial system.
- Development of a strategic action plan to implement identified priorities that address criminal
  justice diversion, reentry, and treatment needs of adults (18+) with mental health and/or substance
  use disorders involved with the criminal justice system.

The SIM was comprised of 44 participants representing cross-systems stakeholders including mental health and substance use treatment providers, human services, corrections, advocates, peer specialists, law enforcement, and county courts. A complete list of participants is available in Appendix A at the end of this report. Mark Engelhardt, Abby Shockley, and Katelind Halldorsson from the University of South Florida (USF) Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center (CJMHSA TAC) facilitated the mapping. Maria Bledsoe and Sarah Stack representing Central Florida Cares Health System organized the logistics of the mapping.

## Objectives of the Sequential Intercept Mapping

The SIM is based on the Sequential Intercept Model developed by Patricia Griffin, Ph.D. and Mark Munetz, MD for the National GAINS Center for Behavioral Health and Justice Transformation funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). During the mapping, the facilitators guided participants to identify resources, gaps in services, and opportunities at each of the six distinct intercept points of the criminal justice system.

The SIM has three primary objectives:

- Development of a comprehensive map of how people with mental health and substance use disorders flow through six distinct intercept points of the Brevard County criminal justice system: Community Services, Law Enforcement and Emergency Services, Initial Detention and First Appearance, Jails and Courts, Reentry, and Community Corrections.
- Identification of resources, gaps in services, and diversion opportunities at each intercept for adult individuals (18+) with substance use and/or mental health disorders involved in or at risk of becoming involved in the criminal justice system (target population).
- Development of priorities to improve the system and service-level responses for individuals in the target population.

The Brevard County SIM map is located on page 21 of this report.

#### **Keys to Success**

#### **Existing Cross-Systems Partnerships**

Brevard County's history of collaboration between the behavioral healthcare and criminal justice systems is reflected in a number of existing local efforts that were identified prior to and during the SIM. Examples include:

- The Behavioral Health Taskforce hosted by the Space Coast Health Foundation
- The Brevard County Public Safety Coordinating Council
- The Brevard County Quarterly Forensic Stakeholder Taskforce
- The Reentry Taskforce

#### Representation from Key Decision Makers

The SIM included broad, cross-systems representation and key decision-makers. Opening remarks made by Johnette Gindling, CEO and President of Space Coast Health Foundation and Isabel Kennedy, representing Brevard County Government set the stage and established a clear message as to the importance of the mapping and the county's commitment to an action plan.

## Brevard County Sequential Intercept Map Narrative

This narrative reflects information gathered during the two-day mapping and often verbatim from the participants or local experts. This narrative is a reference guide to navigate the Brevard County SIM map, especially with regard to acronyms used on the map.

#### Intercept 0—Community Services

#### **Prevention Efforts**

#### 211

- 211 is a social service call line that maintains an inventory of community health and human services that provides referrals for Brevard County residents.
  - o 211 is available by phone 24/7 or by texting a local zip code to 898211.
- 211 provides immediate assistance and connects people to community resources in times of behavioral health, family, financial or community crisis.
- Specialists work to deescalate crisis and can engage the Brevard CARES Mobile Response Team and/or law enforcement as appropriate.
- 211 is working with Brevard County Housing and Human Services to provide additional training to all staff regarding substance use and to include a Opioid and Substance Use navigator to the 211 se team.
  - 211 staff receive extensive training in crisis intervention and suicide risk assessment.
- 211 also serves as a "front door" to the Brevard Homeless Coalition's coordinated entry system.
  - 211 personnel engage callers experiencing or at risk of homelessness in problem-solving and referrals to local providers for assessment and services.

#### Mobile Crisis Response Team operated by Brevard CARES

- The Mobile Crisis Response Team has been in operation since 2005 and facilitates crisis response for youth and young adults up to age 24, as well as parents in crisis.
  - o Recently expanded to serve up to age 24, previously served youth up to age 18
- They can provide crisis response on-site, but must contact law enforcement to assist Baker Act transports when necessary.
- The Mobile Response Team employs two full-time staff to answer calls for service and 6-to-7 independent contractors (mental health professionals) to respond to crisis calls in the field.

#### **Homeless Outreach**

 Partnership between Melbourne Police Department, Streets to Homes, Daily Bread (a local soup kitchen), and other community agencies to assist individuals who are homeless in connecting to community resources and services.

#### **Strengths**

- Crisis interventions prior to arrest are working well within Brevard County.
- Brevard County Board of County Commissioners is in the process of developing a contract to provide more funding to 211, specific to addressing substance use services.

#### Opportunities for Improvement

- There is a need to spread awareness about the availability of the Mobile Crisis Response Team and to educate community members and key stakeholders that it is an available resource.
- There is an opportunity to utilize the existing Mobile Crisis Team model to expand to the adult population.

#### Intercept 1—Law Enforcement & Emergency Services

#### Emergency Services and 911

#### 911

 If an individual is experiencing an apparent behavioral health crisis and involved with a possible law violation, 911 is the first point of emergency contact and system response.

#### Law Enforcement

Sheriff's Office

Brevard County Sheriff's Office (BCSO)

Municipal Law Enforcement (14 municipalities)

Melbourne Police Department (MPD)

#### Crisis Intervention Team (CIT) Training

- Circles of Care conducts CIT trainings, primarily for school resource officers (SROs).
- CIT training is in development for BCSO.
- CIT training is delivered at the Police Academy.
- There is substantial expertise and motivation through Palm Bay Police Department and Circles of Care to implementing CIT with fidelity to the Memphis Model.

#### **Involuntary Commitment**

#### Coastal Health Systems of Brevard

- Coastal Health Systems of Brevard (Coastal) is a private, not-for-profit, non-emergency, advanced basic life support interfacility ambulance provider.
- Brevard County contracts with Coastal to provide medical transports in the county.

#### Baker Act

- When law enforcement arrives to the scene of an incident, the officer must determine if the
  individual in crisis appears to meet the criteria for involuntary examination in accordance with the
  Baker Act (Chapter 394, F.S.) or Marchman Act (Chapter 397, F.S.). This is often at the discretion of
  the officer.
  - o If an individual meets the criteria for an involuntary Baker Act examination and has not committed a law violation or has committed a misdemeanor offense, Coastal (contracted transportation provider) or the law enforcement officer may transport the individual to Circles of Care (public Baker Act Receiving Facility) for evaluation.
  - o If an individual meets the criteria for an involuntary Baker Act examination and has committed a *felony offense*, they are transported to the Brevard County Jail.
  - o If an individual has committed an offense, but does not meet Baker Act criteria, they are transported to the Brevard County Jail.
- The Brevard County Sheriff's Office (BCSO) contracts with Coastal Health Systems (private, non-profit) to provide Baker Act transportation services.
- According to the Baker Act Reporting Center at the University of South Florida, in FY2017-18, there
  were 4,890 involuntary Baker Act examinations of Brevard County adult residents; 1,253 youth
  residents, and 446 older adult residents.



#### Marchman Act

- If an individual meets the criteria for a Marchman Act order and has *not committed a law violation* or has committed a *misdemeanor offense*, the law enforcement officer may transport the individual to the Brevard County Jail or Circles of Care (not a locked detoxification facility).
- If an individual meets the criteria for a Marchman Act order and has committed a *felony offense*, they are transported to the Brevard County Jail.
- If an individual *commits a law violation* but does *not* meet the criteria for a Marchman Act order, the individual is transported to the Brevard County Jail.
- The Brevard County Sheriff's Office (BCSO) contracts with Coastal Health Systems (private, non-profit) to provide Marchman Act transportation services.

#### Crisis Services

#### Circles of Care (public Baker Act Receiving Facility)

- Circles of Care is a 50-bed (inpatient crisis stabilization unit) licensed Baker Act facility for adults.
  - Occupancy is full on weekends and typically at 70-to-80% capacity on any given day.
    - 70% of all individuals under a Baker Act Order have a co-occurring disorder.
  - Four of the crisis stabilization unit (CSU) beds are licensed for addictions and reserved for Ex Parte Orders.
- Circles of Care has a 16-bed children's CSU.
- There are 43 licensed inpatient hospital beds for adults.
- There are 20 beds for voluntary detoxification, but the unit is not locked.
  - On average, there are 18-to 20 individuals in the detoxification unit at a time.
  - o There are 10 beds for the 28-day program.

#### Palm Point Behavioral Health (private Baker Act Receiving Facility)

- Palm Point Behavioral Health provides both inpatient and outpatient services for those with acute mental health problems.
  - Newly constructed 74-bed inpatient unit
  - Outpatient treatment is available for teens (ages 12-17) and adults (ages 18 and older).
- Evidence-based services and treatment modalities are offered to patients, age 5 and older struggling with depression and anxiety, bipolar disorder, Post-Traumatic Stress Disorder (PTSD), psychosis, obsessive-compulsive disorders, personality disorders, impulse control disorders, addictive disorders, and attentive-deficit disorders.
- Palm Point offers group therapy for both inpatient and outpatient clients.
- Group therapy may include: anger management, communication, diagnosis education, stress tolerance, grief/loss, mindfulness, relaxation training, social skills training, medication management education, and nutritional education.

#### Rockledge Regional Medical Center

- Emergency Room
  - o 24-hour emergency room services to those in crisis
  - Medical screening is provided regardless of ability to pay
- Behavioral Health Facility
  - o 24-bed adult inpatient facility, operates 24 hours a day, 7 days a week
  - Personnel include psychiatrists, social workers, therapists, nurses, and psychiatric technicians.
  - The Behavioral Health Facility has a partnership with local mental health providers, social service agencies, and private care providers to assist with a warm hand-off for patients

- returning to the community.
- Outpatient services are also offered through their Intensive Outpatient Program (IOP). The IOP is designed as a short-term day treatment program offering group and individual services, as well as case management and discharge planning services. One of its intended purposes is to offer support to those with a moderate to severe risk of relapse and/or have a history of risk of self-harm or harm to others.

#### **Strengths**

- CIT training is in development in Brevard County and there are strong champions for the Memphis Model.
- Circles of Care is in the process of submitting a Central Receiving System (CRS) grant proposal when funds become available.
- Circles of Care has the capacity to meet the current need for involuntary commitments in Brevard County.

#### Opportunities for Improvement

- MPD is interested in implementing CIT, but needs more capacity to do so at this time.
- There is an opportunity to implement the Police Mental Health Co-Responder Model in Brevard County (<a href="https://pmhctoolkit.bja.gov/home">https://pmhctoolkit.bja.gov/home</a>).
- There is no existing Baker Act or Acute Care Taskforce.

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#### Intercept 2—Initial Detention & First Appearance

#### **Booking**

#### Booking and Intake

- A National Commission on Correctional Healthcare (NCCHC) physical and mental health screening is conducted by a registered nurse (RN) employed by BCSO.
  - o Individuals self-report substance use.
- RN also conducts a risk assessment.

#### **Pretrial Release**

- Individuals are eligible for Pretrial Release following jail booking.
- Immediately following arrest, Pretrial Release personnel review criminal history, prior history of Baker Act and Marchman Act commitments in the last 7 years and determine if they are a good candidate for Pretrial Release.
- If an individual identified during this screening process has committed a misdemeanor offense and is eligible for an involuntary Baker Act Order, Pretrial Release personnel will contact Circles of Care to initiate the Baker Act Order.

#### First Appearance

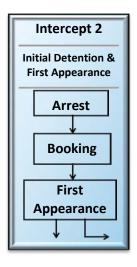
- The first appearance hearing occurs within 24 hours of arrest. The hearing may occur bay way of video conference or in-person, depending on the presiding judge and scheduling needs.
- The Public Defender's Office visits the jail to determine which individuals will be on their caseload and if they are eligible for Pretrial Release.
- The Judge, State Attorney's Office, and Public Defender's Office are not provided with the results of the medical screening conducted at jail booking, but they do receive the Pretrial Release screening.

#### Strengths

- There is a full-time mental health staff team employed by BCSO in the Brevard County Jail. (see Intercept 3 for full description)
- Screening is conducted by a RN.

#### Opportunities for Improvement

- There is a need to strengthen options for individuals eligible for release following First Appearance where the sole barrier to being released is housing.
- There is an opportunity to implement an evidence-based substance use disorder/co-occurring disorder screening tool at booking (e.g. SBIRT, GAIN).



#### Intercept 3—Jails & Courts

#### **Brevard County Jail**

(Intercept 2 presents the jail booking and intake information)

- The Brevard County Jail has a capacity to house 1,756 inmates and the jail is typically at capacity.
- The average length of stay for an inmate is approximately 30 days.
- The cost of a jail day is approximately \$70 per day.
- In any given month, approximately 175-to-200 inmates (10%) were on psychotropic medications.
- The Brevard County Jail has a "do not house alone" policy that serves as a suicide prevention tactic.

#### Mental Health Department operated by BCSO

- The BCSO employs a full-time mental health team at the jail.
- The team is comprised of 7 licensed mental health professionals and two bachelor's level counselors (9 staff total).
  - Every counselor is assigned to a different area of the jail.
- Based on the booking screening, the mental health staff are able to meet with inmates within 24 hours.
- The psychiatrist comes to the jail twice a week and is available when needed.
- The mental health personnel are trained in co-occurring disorders but primarily address mental health diagnoses.

#### In-Jail Healthcare

- Armor Correctional Health Services is the current in-jail healthcare provider, but their contract ends
   November 2019
- When possible, they use the same medication formularies as Circles of Care.
- Armor does not provide in-jail mental health services.

#### **Housing Units**

- Acute Housing Unit
  - The Acute Housing Unit is for those inmates under direct watch and it can house up to 70 inmates at a time.
- Step-down pods (two separate pods: #502 and #503)
  - o Serve inmates with mental health needs
- Detoxification Unit
  - o There is a 14-day detoxification protocol.
  - Approximately 20-to 30 individuals are in the detoxification unit at a time.
  - Withdrawal management medications and Medication Assisted Treatment are not standard protocol.
- Infirmary
  - Serves inmates who are chronically ill

#### In-Jail Programs

- Alcoholics Anonymous
- Narcotics Anonymous



#### **Problem-Solving Courts**

#### Misdemeanor Mental Health Court (MHC)

- The Misdemeanor MHC is a diversionary program and upon completion of the program, cases are dismissed.
- At the time of the mapping, there were 25 participants in the MHC.
- The docket occurs every two weeks, but the judge is accessible.
- The Circles of Care liaison makes referrals to services and assists with access to housing, when available.

#### Felony Mental Health Court (MHC)

- At the time of the mapping, there were over 100 participants.
- To access Felony MHC, individuals must be found incompetent to proceed (ITP).
- The Forensic Multidisciplinary Team (FMT) serves Felony MHC participants.
  - The team is comprised of an entitlement specialist, housing specialist, competency trainer, master's level therapist and case managers who are SSI/SSDI Outreach, Access, and Recovery (SOAR) trained.
  - The team also has a psychiatrist and advanced registered nurse practitioner (ARNP) that meets with clients weekly/
  - o Caseload 1:20-40
  - o The team is funded by Central Florida Cares Health Network (CFCHN).
  - The focus of the team are F.S. 916 participants, who are being diverted from the state hospital.

#### Veterans Treatment Court (VTC)

- Eligible to veterans who have committed a misdemeanor or felony offense.
- Referrals can be made by the State Attorney's Office, Public Defender's Office, private defense attorneys, self-referral, the Veterans Justice Outreach program, or the judge.
- At the time of the mapping, there were 40 participants in the VTC.
- The VA is the primary treatment provider for the VTC.

#### Diversionary Drug Court: Pretrial Intervention (PTI)

- The Diversionary Drug Court was previously grant funded. Brevard County was awarded the Bureau of Justice Assistance (BJA) Drug Court Discretionary Grant in September 2019 (FDA16.585), so the court will be funded again once the new grant is executed.
- The program is a minimum of one year and if participants complete the program their case is dismissed.
- The grant funds five residential level III treatment beds; and mental health screening and treatment per year for three years.
  - o The grant does not fund outpatient substance use treatment.

Post-Adjudicatory Drug Court (also referred to as Post-Plea Drug Court; Expanded Enhanced Substance Abuse Treatment Program [EESAT])

• The court sentences the defendant to Post-Adjudicatory Drug Court as a condition of their probation or community control. The same conditions apply as PTI Drug Court with a few exceptions, such as increased testing and more frequent court appearances.

#### Strengths

- The jail is not being used for detoxification unless necessary.
- BCSO mental health staff have substantial capacity to treat inmates diagnosed with mental illness.
- Awarded Bureau of Justice Assistance (BJA) Drug Court Discretionary Grant in September 2019 (FDA16.585).
- Positive relationships and collaboration among MHC judge, Circles of Care, and problem-solving court personnel.
- Strong model through the Felony Multidisciplinary Team.
- Strong emphasis on policies and procedures that support suicide prevention best practices.

#### Opportunities for Improvement

- There is a gap in service array between misdemeanor and ITP cases. Individuals who have committed felony offenses cannot access services unless they are ITP. There needs to be a way to access services before an individual is considered ITP.
- Many of the inpatient treatment programs are for men only. There is a need for residential programs for women, within the county.
- There are limited in-jail substance use programs. There is an opportunity to work with RASE Project to consider implementing peer-based in-jail program similar to Seminole County.
  - RASE is a 501 (c) 3, non-profit, charitable organization. RASE is a Recovery Community Organization, which means that it is comprised entirely of staff and volunteers from the Recovery Community and it exists to serve the Recovery Community.

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#### Intercept 4—Reentry

#### Jail Reentry/Discharge Planning

#### Brevard County Jail Discharge

- Upon release, the jail provides individuals with a three-day prescription to be filled.
- For those individuals on psychotropic medications, a psychiatry appointment is scheduled within three days of release and the psychiatrist will refer them to programs based on their eligibility.

#### Florida Department of Corrections Prison Discharge

- Central Florida Cares Health System (CFCHS) receives notice when Brevard County residents are discharged from prison. CFCHS refers these individuals to Circles of Care.
- FDC Reentry Portal
  - o 100-to-200 individuals who have a risk index of 3-4 (with 4 as the highest level of need) as identified by the Spectrum Needs Assessment Tool, are prioritized and provided with intensive case management beginning 90 days before release from prison. Following release, they are provided case management for 3-to-6 months with a focus on stable housing and mental health treatment services.
  - o In the process of implementing Cognitive Behavioral Interventions (CBI)

#### Strengths

- Existing reentry taskforce.
- Willingness to share resources and best practices identified through the FDC Reentry Portal project.

#### Opportunities for Improvement

- There is not a formal reentry or transition planning process from the jail to community.
- There is a need to consider provision of a 30-day supply of medication upon release.
- There is a need to create a reentry process with an emphasis on warm handoffs and closed loop referrals.
- There is a need to establish a jail reentry team.



#### Intercept 5—Community Corrections

#### Probation

#### **County Probation**

• Between July and December 2019, there were 1,194 residents on probation in Brevard County.

#### Housing

#### **Homeless Coalition**

- The Homeless Coalition conducts homeless outreach with law enforcement.
  - o Dedicated funding for homeless outreach
- They refer individuals to primary healthcare and available housing options.
- There are an estimated 120 individuals who are chronically homeless in Brevard County.



#### People Assisting the Homeless (PATH) facilitated by Circles of Care

- Circles of Care refers individuals to available housing and mental health services.
- Funding is provided by CFCHS

#### Additional Resources

#### **STEPS**

- STEPS is a private not-for-profit outpatient and day treatment substance use treatment facility for women.
- STEPS personnel work closely with the State Attorney's Office and Public Defender's Office to conduct eligibility screenings in jail to be able to release them to treatment immediately.

#### Circles of Care Drop-In Center

• The Drop-In Center is open four hours a day.

#### Strengths

- The community is open to peer support initiatives for individuals reentering the community from iail.
- Carrfour (corporation from Miami) will be breaking ground on new supportive housing options in 2021.
- SOAR is being implemented by various community agencies (Circles of Care, Daily Bread, South Brevard Sharing Center, Genesis House)

#### Opportunities for Improvement

- All available shelter housing in the community is full.
- There is a need for stable housing options for individuals released from jail.
- There is a need for Supported Employment opportunities for individuals in the target population.
- Brevard County is in need of short-term residential treatment options, specifically for women.

## **Brevard County Priority Areas**

Based on the SIM discussion, the participants developed a list of five priorities that will become the focus of the action plan.

#### **Priorities**

- 1. Reentry Processes and Team
- 2. Expansion of Mobile Crisis and Crisis Intervention Teams (CIT)
- 3. Permanent Supportive Housing and Supported Employment
- 4. Short-term Residential Treatment (SRT) for Co-occurring Disorders/ Specialized Women's Programs
- 5. Central Receiving System (CRS)

### **Brevard County Action Plan**

#### **Action Planning Process**

The stakeholders were enthusiastic participants in the development of a strategic action plan. The action planning process promotes the development of specific objectives and action steps related to each of the priority areas. The plan specifies the individuals responsible for implementation of each action step and a reasonable timeframe for completion of identified tasks.

The Action Plan is presented on the following pages (one priority described on each page).

Objective		Action Step	Who	When
1.1	Research evidence-based practices for Brevard County Jail reentry	<ul> <li>To examine the Assess, Plan, Identify, and Coordinate (APIC) Model</li> <li>To meet with the Brevard County Reentry Team</li> <li>Develop SOP's</li> </ul>	<ul> <li>Susan Kowalski (FDC)</li> <li>Alexandra Cedeno (BCSO Mental Health Staff)</li> <li>Central Florida Cares Health System</li> <li>In-jail healthcare provider</li> <li>Michael Pirolo (PDO)</li> </ul>	December 4, 2019 Reentry Team Meeting
1.2	Determine the composition of the reentry team	<ul> <li>To reach out to other reentry teams in Florida</li> <li>To determine the staffing model and members of the reentry team</li> </ul>	Brevard County Sheriff's Office	January 30, 2020
1.3	Determine funding sources	To look at available funding opportunities for reentry e.g. BJA, CFCHS, Brevard County Government	<ul> <li>Central Florida Cares Health System</li> <li>Ian Golden (Brevard County)</li> </ul>	June 30, 2020

Priority Area 2: Expansion of Mobile Crisis and Crisis Intervention Teams (CIT)					
Objective		Action Step Who	When		
2.1	Raise awareness for the need for the CIT in Brevard County	<ul> <li>To identify leaders in CIT</li> <li>To ensure support from law enforcement leaders/ agencies</li> <li>To present CIT as an item to the Behavioral Health Taskforce and the Brevard County Association Chief's Meeting</li> <li>Marcus Claycomb (MPD)</li> <li>Satellite Beach Police Department</li> <li>Bryan Myers (Circles of Care)</li> <li>John Blackledge</li> <li>Central Florida Cares Health System</li> <li>John Grinwis</li> <li>Cory Jackson (BCSO)</li> </ul>	February 29, 2020		
2.2	Examine best practices in mobile crisis models for the adult population	<ul> <li>To research Police Mental Health         Co-Responder Models (previous         BJA RFA/RFP)</li> <li>Brevard County Cares         <ul> <li>Christine Williams</li> </ul> </li> </ul>	February 29, 2020		
2.3	Expand Crisis Intervention Teams (CIT) in Brevard County	<ul> <li>To establish a steering committee for CIT (law enforcement, Circles of Care, consumer/family member)</li> <li>To identify opportunities to modify existing Mobile Crisis Model through Brevard CARES</li> <li>Brevard County Cares</li> <li>Libby Donoghue (211)</li> <li>Cory Jackson (BCSO)</li> </ul>	February 29, 2020		

Objective		Action Step	Who	When
3.1	Research evidence-based practices for Permanent Supportive Housing	<ul> <li>To examine the SAMHSA Permanent Supportive Housing Toolkit and fidelity scale</li> <li>To examine the Housing First Model and fidelity scale</li> <li>To example models that assist with financial barriers (start-up costs, utilities, furniture) to housing</li> <li>e.g. Pathways to Housing Philadelphia</li> </ul>	<ul> <li>Keith Donald</li> <li>Catherine Galda (Catholic Charities)</li> <li>Community of Hope</li> </ul>	January 15, 2020
3.2	Research evidence-based practices for Supported Employment opportunities for individuals with serious mental illnesses	<ul> <li>To examine the SAMHSA Toolkit (IPS model) for supported employment</li> <li>To review the Achievement Centers Program for individuals with mental illnesses</li> <li>To examine the ICCD Clubhouse Model</li> </ul>	Libby Donoghue	January 31, 2020
3.3	Reach out to existing Employment Programs in Brevard County to determine feasibility of serving CJMHSA target population	<ul> <li>Follow up with Brevard Achievement Center on Supported Employment program options</li> <li>Identify opportunities to engage or modify existing services for target population</li> </ul>	<ul> <li>Robert Gramolini (Brevard Achievement Center)</li> <li>Libby Donoghue</li> <li>Mark Broms</li> <li>Stephanie Smith (CFCHS)</li> <li>Vocational Rehabilitation</li> <li>CareerSource</li> </ul>	January 31, 2020

Objective		Act	tion Step	WI	าง	When
3.4	Determine funding sources	•	To explore available grant opportunities for programming related to PSH/SE e.g. 2019 SAMHSA Supported Employment RFP	•	Vocational Rehabilitation lan Golden (Brevard County) Don Lusk (CareerSource) Housing Coalition CFCHS	November 2020
3.5	Establish a pilot housing program for the SAMH target population transitioning from jail	•	To develop a plan for the scope of the project (set-aside housing) and funding source	•	Mark Broms Homeless Coalition Behavioral Health Taskforce Brevard County Housing and Human Services Colleen McManus (CFCHS)	Pending grant funding

Objectiv	ve	Action Step	Who	When	
4.1	Assess existing capacity for various residential levels of care and specialty women's programming	<ul> <li>To determine the need for residential treatment in Brevard County</li> <li>To determine the specific needs for specialty women's programs in Brevard County</li> </ul>	<ul> <li>Jennifer Denick (SAO)</li> <li>Michael Pirolo (PDO)</li> <li>Abby Jones</li> <li>Central Florida Cares Health System</li> <li>Mary Beth/Lisa (problem-solving courts)</li> </ul>	January 31, 2020	
4.2	Research co-occurring models for residential treatment	To examine the evidence-based practices on co-occurring disorders (IDDT model, CCISC model)	<ul> <li>Circles of Care</li> <li>Tyna Baugess (Peace Club)</li> <li>Denny Kolsch (Peace Club)</li> </ul>	January 31, 2020	
4.3	Explore the feasibility of developing a short-term residential treatment program (SRT)	<ul> <li>To determine the capacity/size/scope of the SRT</li> <li>To identify a funding source</li> </ul>	Central Florida Cares Health     System	January 31, 2020	
4.4	Identify an array of services needed for women	To establish an ad hoc committee on specialized women's services	<ul> <li>Cheryl Bello (STEPS)</li> <li>Abby Jones (Lifetime Counseling Center)</li> <li>Jennifer Denick (SAO)</li> </ul>	January 31, 2020	

Objective		Action Step	Who	When
5.1	Monitor the availability of funding through the DCF legislative appropriation	<ul> <li>To track progress in Tallahassee</li> <li>To gather community support for Circles of Care proposal</li> </ul>	<ul> <li>Jason Wieseler (Circles of Care)</li> <li>Central Florida Cares Health System</li> </ul>	June 15, 2020
5.2	Determine the array of services associated with the Central Receiving System	To examine other CRS models in Florida     e.g. Hillsborough County, Orange County	<ul><li>Circles of Care</li><li>Orlando Dominquez</li></ul>	November 6, 2019
5.3	Analyze the impact that the CRS would have on Marchman and Baker Act orders	<ul> <li>To convene a meeting to discuss possible changes in Marchman Act orders</li> <li>To monitor potential legislative changes in Baker Act that may impact CRS capacity.</li> </ul>	<ul> <li>Judiciary</li> <li>Clerk of Court</li> <li>Circles of Care</li> <li>Brevard County Sheriff's Office</li> <li>Melbourne Police Department</li> </ul>	June 30, 2020
5.4	Examine the existing Brevard County Transportation Plan	<ul> <li>To review the Brevard County Transportation Plan</li> <li>To review the 2002-2005 plan for a CRS created by Brevard County Commission on Mental Health Community and Solutions</li> <li>To explore other transportation plans that utilize a transportation vendor</li> <li>e.g. Sarasota, Broward</li> </ul>	<ul> <li>Ian Golden or designee</li> <li>Jeannie Pierce, Coastal Ambulatory Transport</li> <li>Christine Williams</li> </ul>	March 15, 2020

#### Recommendations

The two-day Sequential Intercept Mapping was an excellent example of community collaboration and a focused approach to addressing the needs of this target population. To that end, as discussed and observed during the SIM, the USF CIMHSA TAC recommend the following actions:

- 1. Identify leadership to champion continued support for the target population and overseeing the implementation of the SIM action plan.
- 2. Support existing law enforcement leadership in expanding implementation of CIT with fidelity to the Memphis Model.
- 3. Explore the implementation of Co-Responder models by leveraging existing mobile crisis supports available in the county.
- 4. Enhance screening and in-jail services by addressing co-occurring disorders.
- 5. Establish strong reentry and care coordination process to assist individuals with reentry into the community.
- 6. Expand community-based supports by exploring housing and employment models that support the needs of the target population.
- 7. Increase capacity for immediate access to specialty treatment and set-aside housing options to prevent individuals from remaining in jail while awaiting access to care.
- 8. Increase opportunities for partners to network and share information at existing meetings as a means to increase knowledge of and referrals to existing or new initiatives.

For information or clarification regarding this SIM, action plan, and report, contact:

Mark A. Engelhardt, MS, MSW, ACSW
CJMHSA TAC Director at MEngelhardt@usf.edu or call 813-974-0769

Abby Shockley, Program Director at <a href="mailto:ashockley1@usf.edu">ashockley1@usf.edu</a> or call 813-974-2330

Katelind Halldorsson, CJMHSA TAC Researcher at katelind@usf.edu

Please visit the USF CJMHSA Technical Assistance website at www.floridatac.org

Sponsored by DCF Contract # LH289

## Sequential Intercept Map: Brevard County, Florida

# Intercept 0 Community / Crisis Services

## Intercept 1 Law Enforcement / Emergency Services

# Intercept 2 Initial Detention / First Appearance

## Intercept 4 Reentry / Transition

## Intercept 5 Community Supervision / Services

#### Crisis Services

- •211 is a 24/7 social service call line that maintains an inventory of community health and human services.
- 211 is working with Brevard County Housing and Human Services to provide additional training to all staff regarding substance use and to include a Opioid and Substance Use navigator to the 211 se team.
- •211 also serves as a "front door" to the Brevard Homeless Coalition's coordinated entry system. 211 personnel engage callers experiencing or at risk of homelessness in problemsolving and referrals to local providers for assessment and services.
- Mobile Crisis Response Team operated by Brevard CARES were implemented in 2005. The team facilitates crisis response for youth and young adults up to age 24, as well as parents in crisis. The team is comprised of two full time staff that take calls and 6-7 mental health professionals that respond to the crisis in the field. Law enforcement must assist if a Baker Act initiation is necessary.

Community

• Homeless Outreach is conducted as a partnership between the Melbourne Police Department, Streets to Homes, Daily Bread, and other community agencies to assist individuals who are homeless in connecting them with available services.

Strength: 211 and Brevard County are in the process of executing a contract to provide 211 with more funding.

**Gap:** There is a need to spread awareness about the availability of the Mobile Crisis Response Team.

#### Initial Contact:

911 Emergency Services

#### Law Enforcement

Brevard County Sheriff's Office (BCSO)
•CIT training is in development

Melbourne Police Department (MPD)

•MPD is motivated to implement CIT

Municipal Law Enforcement •13 additional municipalities

#### Baker Act

 If a felony offense has been committed; individual taken into custody and transported to the Brevard County Jail by Coastal.

#### **Baker Act**

- If no offense has been committed; or if a misdemeanor offense has been committed Coastal Health Systems of Brevard County transports the individual to Circles of Care (public BA receiving facility).
- •4,890 involuntary Baker Act examinations in FY17-18 for adults; 1,253 youth residents, and 446 older adult residents.
- BCSO contracts with Coastal Health Systems of Brevard County to provide BA/MA transports (private transportation provider).

#### Circles of Care CSU/CCSU/detox (public)

- •50 bed inpatient crisis stabilization unit for adults; CSU is typically at 70-80% capacity
- •16 bed inpatient children's crisis stabilization unit
- •43 licensed inpatient hospital beds
- •20 beds for voluntary detox; detox is not locked

**Strength:** Circles of Care is going to pursue Central Receiving System funding when it becomes available.

Other receiving facilities:

- Palm Point Behavioral Health (private licensed psychiatric hospital)
- Rockledge Community Hospital (ER)

#### Marchman Act

- Individuals who require detoxification services are transported by Coastal to Circles of Care.
- •If a **felony offense** has occurred, law enforcement will transport individuals to Brevard County Jail.

## Release Jail

#### Initial Detention Brevard County Jail

#### Booking

- NCCHC physical and mental health screen and risk assessment is conducted by RN employed by BCSO
- •Substance use is self-report

## Mental Health Department operated by BCSO

- BCSO employs full-time mental health team in the jail.
- •Team is comprised of 7 licensed mental health professional and 2 bachelors level counselors.
- Team is trained in co-occurring disorders

#### In-jail Healthcare

- Armor is the jail healthcare provider, but contract ends November 2019.
- When possible, they use the same formulary as Circles of Care.

#### First Appearance

- Convened within 24-to-48 hours of booking via video conference or in person
- •State Attorney and Public Defender are present
- Determination of probable cause, inmate may bond out or remain in jail
- Judge may ask about mental health evaluation conducted at booking if individual presents behavior concerns. Otherwise, it is up to the discretion of the defense attorney if they share the metal health evaluation with the judge.

#### **Pretrial Release**

- Individuals are eligible for Pretrial Release following jail booking.
- Pretrial Release personnel review criminal history, BA/MA history in past 7 years to determine if they are a good fit.
- If they believe the individual should be involuntarily committed under a Baker Act Order, they will contact Circles of Care.

## Misdemeanor Mental Health Court Misdemeanor MHC is a diversionary

 Misdemeanor MHC is a diversionary program and upon completion, charges are dropped.

Intercept 3

**Courts / Jails** 

**Problem-solving Courts** 

- •25 participants at the time of the mapping.
- Docket occurs every two weeks, but judge is accessible

#### Felony Mental Health Court

- Serves individuals who are ITP
- Forensic Multidisciplinary Team (FMT) serves Felony MHC clients.
- FMT is comprised of entitlement specialist, housing specialist, competency trainer, master's level therapist and case managers.
- Psychiatrist and ARNP meets with clients weekly

#### **Veterans Treatment Court**

- Serves veterans who have committed a MD or felony offense
- •40 participants at the time of the mapping
- •VA is primary treatment provider **Diversionary Drug Court (PTI)**
- Awarded BJA grant in September 2019 to continue Diversionary Drug Court

#### Other Problem-solving courts:

 Post-adjudicatory Drug Court, Postplea Drug Court, and DUI Court

#### Brevard County Jail In-Jail Services

- Jail capacity is 1,765 inmates; jail is typically at capacity
- Average length of stay is approximately 30 days; cost per jail day is \$70
- In a given month, approximate 172-200 (10%) inmates were on psychotropic medications.
- Brevard County jail has a "do not house alone" policy that serves as a suicide prevention tactic.

#### **Housing Units**

- The Acute Housing Unit is 70-bed unit for inmates under direct watch.
- Step down pods (#502 and #503) serve inmates with mental health needs.
- Detoxification Unit serves approximately 20-30 individuals at a time. There is a 14-day detox protocol.
- •The infirmary serves inmates who are chronically ill.

#### In-Jail Programs

- Alcoholics Anonymous
- Narcotics Anonymous

#### **Brevard County Jail Reentry**

- Upon release, the jail provides individuals with a three-day prescription to be filled.
- For individuals on psychotropic medications, a psychiatry appointment is scheduled within 3 days of release an the psychiatrist will refer them to programs based on their eligibility.

#### **FDC Prison Reentry**

- CFCHS receives notice when Brevard County residents are discharged from prison and refers these individuals to Circles of Care.
- •FDC Reentry Portal identifies 100-200 individuals who have a risk index of 3-4 as identified by Spectrum. These individuals are provided case management following release for 3-6 months with a focus on stable housing and mental health treatment services.

**Strength:** FDC offered to share resources and best practices associated with the Reentry Portal.

**Gap:** There is not a formal reentry or transition planning process for individuals exiting the Brevard County Jail.

#### **County Probation**

 Between July and December 2019, there were 1,194 residents on probation in Brevard County.

#### **Community Services**

#### **Homeless Coalition**

- Conducts homeless outreach with law enforcement to refer individuals to primary healthcare and available housing
- •There are an estimated 120 individuals who are chronically homeless in Brevard County.

#### People Assisting the Homeless (PATH) facilitated by Circles of Care

Community

- Circles of Care refers individuals to available housing and mental health services.
- •Funding is provided by CFCHS.

#### STEPS

 Private not-for-profit outpatient and day treatment substance use treatment facility for women.

#### **Circles of Care Drop-in Center**

Open 4 hours a day

**Strength:** The community is open to peer support initiatives for individuals reentering the community from jail.

**Strength:** SOAR is being implemented by various community agencies.

**Strength:** Carrfour will break ground on new supportive housing options in 2021.

- Violations

#### 21 | Page

## Appendix A: Participant List

First	Last	Organization		
Trevor	Barnes	Brevard Pretrial Release		
Tyna	Baugess	Peace Club		
Cheryl	Bello	STEPS		
Alexis	Booth	Lifetime Counseling Center		
Stanley	Brizz	Eckerd Connects		
Mark	Broms	Brevard Homeless Coalition		
Andrea	Butler	Clerk of the Court		
Alexandra	Cedeno	Brevard County Sheriff's Office		
Nella	Ciciulla	Circles of Care, Inc.		
Marcus	Claycomb	Melbourne Police Department		
Michael	Corley	The Corley Company, LLC		
Jennifer	Denick	State Attorney's Office		
Joe	Dmitrovic	RASE Project		
Libby	Donoghue	211 Brevard		
Michelle	Ghoussouab-Salgado	DCF		
Johnette	Gindling	Space Coast Health Foundation		
lan	Golden	Brevard BOCC		
Shifra	Gross	Lifetime Counseling Center		
Ashlie	Harrington	DCF		
Melissa	Henville	Lifetime Counseling Center		
Darrell	Hibbs	Brevard County Sheriff's Office		
Thomas	Highsmith	My Community Cares, Inc.		

First	Last	Organization
Valerie	Holmes	Brevard Family Partnership
Joseph	Jenkins	Brevard County Sheriff's Office
Abigail	Jones	Lifetime Counseling Center
Isa	Kennedy	Brevard County Government
Susan	Kowalski	BREC
Michelle	Levar	Clerk of the Court
Joanna	Linkous	18th Judicial Circuit Court
Rickey	May	Professional Probation Services (FDC)
Colleen	McManus	Central Florida Cares Health System
Bryan	Myers	Circles of Care, Inc.
Tracy	Pellegrino	Brevard CARES
Lori	Parsons	Lifetime Counseling Center
Charlotte	Perkins	My Community Cares, Inc.
Michael	Pirolo	Public Defender's Office
Carolyn	Ramsey	Brevard County Community Corrections
Stephanie	Smith	Central Florida Cares Health System
Sarah	Stack	Stack Strategic Initiatives
Katherine	Thomas	Central Florida Cares Health System
Judy	Thompson	Professional Probation Services (FDC)
Jason	Wieseler	Circles of Care, Inc.
Carole	Williams-Hayes	FL Department of Children and Families
Michael	Zocchi	Public Safety

### Appendix B: Resources

#### **Web Resources and Partners**

Criminal Justice, Mental Health, and Substance Abuse Technical Assistance

Center (CJMHSA TAC)

Baker Act Reporting Center <a href="http://bakeract.fmhi.usf.edu/">http://bakeract.fmhi.usf.edu/</a>
Louis de la Parte Florida Mental Health <a href="http://www.usf.edu/cbcs/mhlp/">http://www.usf.edu/cbcs/mhlp/</a>

Institute- Department of Mental Health

Law and Policy (MHLP)

Florida Department of Children and Families (DCF)- Mental Health and

Substance Use

Policy Research Associates (PRA) <a href="https://www.prainc.com/">https://www.prainc.com/</a>

SAMHSA's GAINS Center for Behavioral Health and Justice Transformation https://www.samhsa.gov/gains-center

#### The Substance Abuse and Mental Health Services Administration (SAMHSA) Web Resources

The Substance Abuse and Mental Health Services Administration

(SAMHSA)

https://www.samhsa.gov/

http://www.floridatac.org/

Center for Mental Health Services

https://www.samhsa.gov/about-us/who-we-are/offices-

https://www.myflfamilies.com/service-programs/samh/

centers/cmhs

Center for Substance Abuse Prevention

https://www.samhsa.gov/about-us/who-we-are/offices-

centers/csap

Center for Substance Abuse Treatment

https://www.samhsa.gov/about-us/who-we-are/offices-

centers/csat

**Homelessness Programs and Resources** 

https://www.samhsa.gov/homelessness-programs-

resources

National Center for Trauma Informed

Care (NCTIC)

https://tash.org/nctic/

National Clearinghouse for Alcohol and

**Drug Information** 

https://www.addiction.com/a-z/samhsas-national-

clearinghouse-

for-alcohol-and-drug-information/

https://www.samhsa.gov/find-help/recovery

SAMHSA Grant Announcements
Evidence-Based Practices Resource

Recovery and Recovery Support

https://www.samhsa.gov/grants/grant-announcements-

2019

Center

https://www.samhsa.gov/ebp-resource-center

**Other Web Resources** 

Bureau of Justice Assistance https://www.bja.gov/default.aspx

Council of State Governments (CSG) http://www.csg.org/

CSG Justice Center <a href="https://csgjusticecenter.org/">https://csgjusticecenter.org/</a>

Florida Behavioral Health Association https://www.fadaa.org/page/FBHA

**Grant Opportunities** http://www.grants.gov/ National Alliance for the Mentally III

(NAMI)

National Alliance to End Homelessness

National Center for Cultural

Competence

National Council for Behavioral Health

National Criminal Justice Reference

Service

**National Institute of Corrections** 

National Institute on Drug Abuse

Office of Justice Programs

Office of Juvenile Justice and https://www.ojjdp.gov/mpg Delinquency Prevention (OJJDP)

U.S. Department of Health and Human

Services - Mental Health

U.S. Department of Veterans Affairs -

Mental Health

United State Interagency Council on

Homelessness

http://www.nami.org/

http://www.endhomelessness.org/pages/housing first

https://nccc.georgetown.edu/

https://www.thenationalcouncil.org/

https://www.ncjrs.gov/

http://nicic.gov/

https://www.drugabuse.gov/

https://ojp.gov/

https://www.mentalhealth.gov/

http://www.mentalhealth.va.gov/

https://www.usich.gov/