



# Sequential Intercept Mapping Hernando County, Florida

June 23, 2017

Facilitated by:

The Criminal Justice, Mental Health, and  
Substance Abuse Technical Assistance Center

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Criminal Justice,  
Mental Health,  
and Substance Abuse  
Technical Assistance Center

# Hernando County Sequential Intercept Mapping Report Abbreviations

Below is a list of abbreviations that may be helpful when reading the Hernando County Sequential Intercept Mapping (SIM) narrative and map.

## General List of Abbreviations

ADC	Average Daily Census
ADP	Average Daily Population
BA	Baker Act
CIT	Crisis Intervention Team
CJMHS	Criminal Justice, Mental Health, and Substance Abuse
CJMHS TAC	Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center
CoC	Continuum of Care
CRS	Central Receiving System
CRF	Central Receiving Facility
CSU	Crisis Stabilization Unit
DCF	Department of Children and Families
EBP	Evidence-Based Practice
EMS	Emergency Medical Services
ER	Emergency Room
FACT	Florida Assertive Community Treatment Team
FDC	Florida Department of Corrections
FDLE	Florida Department of Law Enforcement
HIPAA	Health Insurance Portability and Accountability Act of 1996
HUD	U.S. Department of Housing and Urban Development
HUD-VASH	U.S. Department of Housing and Urban Development- Veterans Affairs Supportive Housing
LE	Law Enforcement
MA	Marchman Act
MH	Mental Health
MHFA	Mental Health First Aid
MOU	Memorandum of Understanding
NAMI	National Alliance on Mental Illness
SA	Substance Abuse
SAMH	Substance Abuse and Mental Health
SIM	Sequential Intercept Mapping
SMI	Serious Mental Illness

SOAR	SSI/SSDI Outreach, Access, and Recovery
USF	University of South Florida
VA	U.S. Department of Veterans Affairs
VOP	Violation of Probation

### Hernando County Abbreviations

BPD	Brooksville Police Department
CRC	Community Recovery Center
FIT	Family Intensive Treatment
HCSO	Hernando County Sheriff's Office
IDDT	Integrated Dual Diagnosis Treatment
IOP	Intensive Outpatient Treatment
MAT	Medication Assisted Treatment
MHC	Mental Health Court
MI	Motivational Interviewing
PHP	Partial Hospitalization Program
PSCC	Public Safety Coordinating Council
PTI	Pretrial Intervention
VR	Vocational Rehabilitation
VTC	Veterans' Treatment Court

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# Hernando County, Florida: Transforming Services for Persons with Mental Illness and Substance Use Disorders in Contact with the Criminal Justice System

## Introduction

This report provides a summary of the *Sequential Intercept Mapping* (SIM) held in Hernando County, Florida on June 23, 2017. The SIM provided a strategic plan for a targeted population, namely adults with substance abuse and/or mental health disorders (SAMH) involved in the criminal justice system in Hernando County, FL. However, the SIM is an integrated tool that can facilitate other community planning, such as behavioral healthcare, criminal justice, or plans to address homelessness. LSF Health Systems hosted the SIM and the Hernando County Emergency Operations Center (18900 Cortez Blvd., Brooksville, FL 34601) was the site of the mapping.

This report includes:

- A brief review of the background for the SIM
- A detailed summary of the information gathered at the SIM, presented by intercept
- A sequential intercept map developed by the participants during the SIM
- An action planning matrix developed by the participants
- Recommendations to assist Hernando County and LSF Health Systems in achieving their goals

## Background

LSF Health Systems, the Criminal Justice, Mental Health, and Substance Abuse (CJMHS) Reinvestment grantee for Hernando County, requested the SIM as a top priority in the implementation of a new one-year planning grant awarded by the Florida Department of Children and Families (DCF) SAMH. The SIM will assist Hernando County and LSF Health Systems with the activities and products listed below.

- Creation of a map of the current criminal justice system indicating points of “interception” where jail diversion or reentry for individuals with SAMH disorders can be developed and implemented
- Identification of resources, gaps in services, and opportunities within existing systems of behavioral healthcare, law enforcement, and the judiciary
- Development of a strategic action plan to implement plans in addressing the criminal justice diversion and treatment needs of adults (18+) with SAMH disorders involved with the criminal justice system

The SIM was comprised of 39 participants representing cross-systems stakeholders including SAMH treatment providers, human services, corrections, advocates, family members, consumers, law enforcement, court administration, and the judiciary. A complete list of participants is available in Appendix A at the end of this report. Karen Mann and Katelind Halldorsson from the University of South Florida (USF) Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center (CJMHS TAC) and CJMHS TAC subject matter expert Kathleen Moore, Ph.D. facilitated the mapping. Kareen Ver Helst, Lesley Hersey, and Michelle Christie of LSF Health Systems and Veda Ramirez of Hernando County Health and Human Services organized the logistics of the mapping and provided background information.

## Objectives of the Sequential Intercept Mapping

The SIM has three primary objectives:

- Development of a comprehensive map of how individuals with SAMH disorders flow through five distinct intercept points of the Hernando County criminal justice system: Law Enforcement and Emergency Services, Initial Detention and First Appearance, Jails and Courts, Reentry, and Community Corrections.
- Identification of resources, gaps in services, and opportunities at each intercept for individuals (18+) with SAMH disorders involved in the criminal justice system (target population).
- Development of priorities to improve the system and service-level responses for individuals in the target population.

The Hernando County SIM map is on page 22.

## Keys to Success

### Existing Cross-Systems Partnerships

Hernando County's history of collaboration between the behavioral healthcare and criminal justice systems is reflected in a number of existing local efforts that were identified prior to and during the SIM. Examples include:

- Public Safety Coordinating Council (PSCC)
- Hernando County Community Alliance
- Hernando County Community Anti-Drug Coalition
- Baker Act Committee
- CJMHSA Strategic Planning Committee
- Needs Assessment Committee
- Community Health Improvement Plan Partnership (CHIPPP)

### Consumer Involvement

- A number of individuals at the mapping represented SAMH consumers in Hernando County and each shared their perspective, including experiences with barriers in the behavioral health and criminal justice systems. The National Alliance for Mental Illness (NAMI) was well represented at the Hernando County mapping.

### Representation from Key Decision Makers

The SIM included broad, cross-systems representation and involved many key decision makers. Opening remarks set the stage and established a clear message as to the importance of the SIM and commitment to an action plan.

- John Atkinson, Chief Financial Officer, LSF Health Systems
- Captain Harold J. Hutchinson Jr., Chair, Public Safety Coordinating Council
- The Honorable Judge Donald E. Scaglione, Fifth Judicial Circuit

## Data Collection

Information and data contained in this report was derived from participants during the mapping. Recommendations and priorities included in this report are based on information shared by participants during the SIM.

## Hernando County Sequential Intercept Map Narrative

The SIM is based on the Sequential Intercept Model developed by Patricia Griffin, Ph.D. and Mark Munetz, MD for the National GAINS Center for Behavioral Health and Justice Transformation funded by SAMHSA. During the mapping, the facilitators guided participants to identify resources, gaps in services, and opportunities at each of the five distinct intercept points of the criminal justice system. Additionally, there was a brief discussion regarding Intercept “0” or early intervention services, which addresses prevention and the civil, voluntary, and involuntary Baker Act and Marchman Act systems.

This narrative reflects information gathered during the one-day mapping and often verbatim from the participants or local experts. This narrative is a reference guide to navigate the Hernando County SIM map, especially with regard to acronyms used on the map. The county’s Public Safety Coordinating Council may choose to revise or expand information collected and presented during the mapping.

### Intercept 1—Law Enforcement & Emergency Services

#### Emergency Services and 911

##### *911*

- If an individual is in an apparent behavioral health crisis and involved with a possible law violation, the Hernando County Emergency Operations Center (911) operated by Hernando County Sheriff’s Office (HCSO), is the first point of emergency contact and system response.
- Law enforcement and Emergency Medical Services (EMS) make the initial contact in response to a 911 call.
  - Requesting a CIT-trained officer during a call to 911 does not guarantee that a CIT-trained officer will be available and dispatched to the call.
- The law enforcement officer must determine if the individual in crisis meets the standard for involuntary commitment in accordance with the Baker Act (Chapter 394, F.S.) or Marchman Act (Chapter 397, F.S.). This determination is often at the discretion of the officer.
  - If an offense was committed, the officer may transport the individual for a Baker Act examination and issue a notice-to-appear, rather than arrest the individual and immediately transport him/her to the Hernando County Detention Center (jail).

##### *211 operated by United Way*

- Hernando County has a 211 information and referral service operated by United Way. The 211-call-center receives calls initiated in Hernando County but it also serves Hillsborough and Pinellas County, which often results in out-of-county referrals for service.

##### *24/7 Access to Care Line operated by LSF Health Systems*

- For 24/7 assistance, a consumer, a family member, or a provider can dial (877) 229-9098.

#### *Hernando Cares Behavioral Health Resource Guide*

- The resource guide provides information about mental health and substance use services in Hernando County.
- The resource guide is available at various locations in Hernando County and online at [hernandocares.org](http://hernandocares.org).

#### *Mental Health First Aid (MHFA)*

- Currently, 278 Hernando County consumers have received MHFA training.

#### Law Enforcement

##### *Sheriff's Office*

- Hernando County Sheriff's Office (HCSO), currently understaffed, has 250 officers.

##### *Municipal Law Enforcement*

- Brooksville Police Department (BPD)

##### *Crisis Intervention Team (CIT) Training*

- HCSO hosts the 40-hour CIT training and invites municipal law enforcement officers to attend.
- There are 170 CIT-trained HCSO personnel (detention center staff, mental health staff, 911 dispatchers, and deputies).
- At the time of the SIM, HCSO was in the process of ensuring that a CIT-trained officer is on-duty for each shift.

##### *Baker Act*

- Law enforcement's policy is to handcuff an individual during transportation to a Baker Act receiving facility or a Marchman Act facility.
- Law enforcement transports individuals under a Baker Act to Springbrook Hospital (Springbrook) (described in the next section "Crisis Services").
- Once an individual arrives at Springbrook, the hospital provides secondary transportation if the individual is not admitted at Springbrook for treatment.

##### *Marchman Act*

- Spring Gardens Detox Center, in Spring Hill, receives Marchman Act individuals.
- BayFront Health (BayFront), in Brooksville, is a medical detox facility utilizing New Vision for substance withdrawal management.

#### Crisis Services

##### *Springbrook Hospital*

- Springbrook is the designated Baker Act receiving facility for Hernando County.
- Springbrook is a 66-bed, private psychiatric hospital for adults.
- If the hospital is at capacity, Springbrook provides secondary transportation to another facility.
- Springbrook offers an alternative to inpatient residential treatment. The Partial Hospitalization Program (PHP) is a five-days-a-week group therapy program. PHP is a treatment option for individuals who do not require inpatient hospitalization, but require more than traditional



outpatient therapy and medication management. In order to receive admission to the program, individuals must have a psychiatric and substance use diagnosis and be medically stable.

- The PHP services include:
  - Evaluation and screening,
  - Weekly individual sessions with a psychiatrist,
  - Psychiatric and substance abuse groups with a licensed therapist,
  - Referral information and aftercare planning,
  - Registered nurse assessment and monitoring of medication, side effects, compliance, and coordination of care with attending physician,
  - 24-hour on call response support, and
  - Crisis intervention in a non-institutional atmosphere.
- If an individual does not have insurance but is found to meet hospital level-of-care requirements, Springbrook admits the individual regardless of ability to pay.
- If an individual does not have insurance and does not meet the requirements for hospital level-of-care, the person may be released or receive services at publicly funded SAMH providers: The Centers in Marion County, BayCare Behavioral Health, Inc. (BayCare) in Pasco County, or LifeStream Behavioral Center (LifeStream) in Lake County.

#### *BayCare Behavioral Health, Inc.—Brooksville*

- BayCare Behavioral Health, Inc. located in Brooksville provides outpatient psychiatric services for adults and children.
- Services include:
  - outpatient mental health and substance use therapy for individuals, families, and groups;
  - adult case management for uninsured individuals with severe and persistent mental illness; and
  - prevention services to adult and children in various settings, including jail, prison, schools, etc.

#### Detoxification

#### *Bayfront Health Brooksville—New Vision*

- Bayfront offers New Vision, a three-to-five day inpatient medical stabilization service for individuals diagnosed with substance use problems.
- Bayfront serves males and females over the age of 18 who are experiencing withdrawals from one or more of the following substances: alcohol, opioids, and benzodiazepines. Additionally, Bayfront works with individuals who have poly-substance use withdrawals.
- An initial assessment is performed which includes a medical and physical history, laboratory workup, and nurse assessment.
- Prior to leaving the hospital, the individual receives discharge planning in the form of referral(s) to an appropriate community-based treatment program.

### *Spring Gardens Detox*

- Spring Gardens Detox is a drug and alcohol detoxification facility that integrates a range of traditional and holistic approaches to medical detoxification.
- Spring Gardens Detox, a voluntary program, has the capacity to serve up to 22 individuals (males and females) with an average length of stay between five and 14 days.
- The facility offers medically assisted detoxification, counseling, holistic treatments and therapies, and 24/7 medical care and supervision.
- Spring Gardens accepts only commercial insurance (Marchman Act individuals and Medicaid are not accepted).

### Additional Resources

#### *Jericho Road Ministries*

- Jericho Road Ministries is a 51-bed (44 men's beds, 7 women's beds), faith-based residential facility for men and women (18+) who are homeless in Hernando County.
- Jericho accepts all individuals who are in need, free of charge, regardless of their religious values.
- All individuals who reside at Jericho must agree to participate in the religious-based rehabilitation program. The New Life Program is a minimum of 11 months and entails attending counseling and anger management classes, working part-time at the Jericho Road thrift stores, completing chores, and attending Bible study.
- Jericho provides residents access to medical care through partnerships with Langley Health Services, BayCare Behavioral Health, the Crescent Clinic, and the Hernando County Health Department. These organizations visit clients at the Jericho facility or the clients are transported to partners' locations in Hernando, Citrus, and Sumter Counties.

#### *Crescent Community Clinic*

- Crescent Community Clinic is a free clinic serving individuals ages 18-to-64 who are economically disadvantaged and uninsured.
- The clinic provides primary, dental, and mental health care (psychotherapy).

### Gaps

- There is no comprehensive public transportation system in Hernando County, making it difficult for individuals to travel in order to access appropriate services.
- Individuals often resort to services located outside Hernando County if they are uninsured.
  - Upon release from out-of-county treatment, individuals must then find their own transportation back to Hernando County.
- There is no treatment facility designed specifically for women with mental health and substance use disorders.
- There is a lack of public education regarding available resources in Hernando County.
- There are no diversion options for individuals with a substance use and/or mental health disorder.

## Opportunities

- Mental health education classes are available at the National Alliance on Mental Illness Hernando (NAMI) year-round.
- NAMI informs consumers that when in need, they can request a CIT officer.

## Intercept 2—Initial Detention & First Appearance

### Arrest and Booking

#### *Booking and Intake*

- If an individual is under arrest, law enforcement transports the individual to the Hernando County Detention Center (county jail).
- At booking and intake, individuals may indicate that they are a veteran and would like to have a referral sent to the U.S. Department of Veterans Affairs (VA).
- During booking, the individual receives a medical screening facilitated by the detention center medical personnel.
  - Individuals sign a “release of information” at intake. The release of information allows the detention center to contact the individual’s pharmacy (when applicable) to determine current prescription medications. The release of information does not authorize the detention center to share information with the court.
  - If the individual cannot report the medications he/she is taking, an appointment will be set up with the psychiatric nurse practitioner. The detention center employs a psychiatric nurse practitioner full-time.
  - There is a three-to-seven day detoxification protocol.
- The detention center provides all medications given to the inmates and certain formularies are not available in the detention center (benzodiazepines and narcotics).

#### *Prevalence of Mental Illness in the Hernando County Detention Center*

- An estimated 17 percent of individuals in the detention center have mental health problems. One-third of these individuals need additional intervention.
- Individuals who have a mental illness, but are stable, are housed with the general population.
  - Individuals who have mental health problems and are unstable, are housed in a less-populated pod or in a cell by themselves.

### First Appearance

- First appearance occurs within 24-to-48 hours of booking.
- The hearing takes place through a video conference, but occasionally the judge will come to the detention center to conduct first appearance hearings.
- The judiciary does not have access to the medical screening information at first appearance.
- Individuals will either bond out or remain in jail. There are no other options.

#### *Pretrial Intervention (PTI)*

- PTI is a post-plea program offered to first time offenders, with misdemeanor or simple, non-violent, third-degree felony charges.
- The State Attorney’s Office sets individualized terms of the program for each participant and

- may include counseling, community service, or payment of restitution.
- Upon completion of the program, the State Attorney's office dismisses all charges.
- In June 2017, there were 70 cases in Pretrial Intervention.

#### Gaps

- The judiciary does not have access to the medical screening information at first appearance.
- There is a lack of opportunities for post-arrest diversion.

#### Opportunities

- The HCSO Chaplains meets with inmates in the detention center individually to discuss their religious faith.
  - The Chaplain can inform nurses if they are concerned about the well-being of an individual.

### **Intercept 3—Jails & Courts**

#### Hernando County Detention Center (county jail)

- The 2016 average daily census for the Hernando County Detention Center is approximately 562 individuals.
- Of the individuals in the detention center, 85 percent are awaiting trial (not yet convicted).
- BayCare serves an estimated 50 clients a year in the detention center.

#### *Re-classification Meeting*

- The detention center personnel hold a weekly re-classification meeting to re-evaluate inmates' classification status (housing) and needs.

#### *Detention Center Programs*

##### **Project Restart**

- Project Restart is an employment program designed to teach inmates "work maturity skills" and "marketable skills training" prior to their release. The program provides supportive services coordination such as housing assistance, substance use counseling, medical assistance, discharge planning, and linkages to other community resources.
- The program is a joint venture between CareerSource Pasco/Hernando and the Hernando County Detention Center. Funding for Project Restart is provided by a two-year grant from the U.S. Department of Labor. In June 2017, there were 18 months of funding remaining in the 24-month grant.
- Project Restart does not specifically target the adult SAMH population.
- The Reentry Deputy is the staff member designated to this program. The Reentry Deputy aims to market the skills and abilities of program participants, connect them with local employers, and maintain long-term job retention.
- In order to participate in the program, inmates must be serving relatively short sentences for nonviolent offenses and be employable upon release.

- The goal of the Hernando County Detention Center is to serve 100 individuals in this program.
- Ten percent of inmates in the detention center participate in the Project Restart program.

#### Twelve Step Program

- Any individual in the detention center (male or female) can participate in the 12-step program for substance use.

#### Courts

##### *Incompetent to Stand Trial*

- Since July 1, 2017, BayCare has served 48 individuals found to be incompetent to stand trial and, of the 48 individuals, 18 individuals were committed to the state hospital.

#### Specialty Courts

##### *Hernando County Mental Health Court (MHC)*

- The Hernando County Mental Health Court (MHC) is a four-phase program for individuals who have a mental illness and are facing felony or misdemeanor charges. The duration of the program is up to 12 months or longer depending on the individual's progress.
- To gain admission into the MHC an individual must have a referral from their private attorney or public defender, meet the admission criteria of the State Attorney's Office, and pay a \$300 court fee.
  - If individuals gain admission to MHC and it is determined that they have a substance use issue, the individual is transferred to the Hernando County Adult Drug Court.
- There is a weekly docket and meeting with the judiciary and treatment team. The treatment team includes the BayCare physician, case manager, and counselor.
- Individuals in the MHC are required to follow their treatment plan, take prescribed medications, abstain from alcohol and non-prescribed or illegal drugs, submit to random drug and alcohol testing, and participate in substance use or alcohol treatment.
- The MHC can serve up to ten clients at a time.
- BayCare provides the treatment services for the MHC.
  - MHC clients in need of residential treatment will receive services at the Community Recovery Center (CRC) operated by BayCare (located in West Pasco County).
  - The CRC is a 26-bed residential treatment program, modeled as a Therapeutic Community (TC) for adults with mental health and substance use disorders.
  - The CRC provides assessment, substance use treatment, and social rehabilitation (12-step meetings, individual therapy, and group therapy).

##### *Hernando County Adult Drug Court*

- The Hernando County Adult Drug Court Program follows the National Association of Drug Courts Model and is a court-supervised intensive, structured program comprised of outpatient treatment and case management supervision for non-violent offenders.
- To gain admission into the Drug Court individuals must have felony charges and substance use problems and submit an application to the State Attorney's Office.
  - Once the State Attorney's Office approves the application, the individual will be provided a "notice to appear" before the Drug Court judge.
  - If the judge approves entrance into the program, the individual must plead guilty to the

- charges and sign a prosecution agreement.
  - The individual must pay Drug Court fees averaging \$1,835.
  - Sentencing is deferred for the duration of the program.
  - Upon successful completion of the program, the court will dismiss the charges.
- The Drug Court serves up to 100 clients at a time.
- At any given time, there is an estimated 35-to-50 active clients in Drug Court.
- The program requires regular court appearances, random drug screens, group and individual substance use counseling, and Substance Abuse Peer Support Group meeting attendance.
- The State Attorney's Office, Public Defender's Office, and BayCare have weekly meetings to discuss the clients' progress and their sanctions and rewards.
- The four-phase program lasts approximately 15-to-24 months.
- Drug Court does not offer Medication-Assisted Treatment (MAT).
- BayCare provides treatment services for Drug Court participants.

#### *Hernando County Veterans' Treatment Court (VTC)*

- The Hernando County Veterans' Treatment Court (VTC), established in November 2016, is a program for veterans arrested on felony charges who have a mental illness, substance use, or co-occurring disorder related to their military service.
- In June 2017, the VTC was serving two clients.
- Veterans have difficulty finding transportation to and from the Bay Pines and the James A. Haley VA because there is only one van designated for this purpose.

#### Gaps

- There is a need for additional funding for specialty court programs.
- There is a lack of transportation options for veterans seeking treatment from the VA in the VTC.

#### Opportunities

- The detention center (jail) personnel hold a weekly re-classification meeting to re-evaluate inmates' housing classification status.
- NAMI may begin offering a peer-to-peer class in the detention center (jail).

### **Intercept 4—Reentry**

#### Reentry/Discharge Planning

#### *Prison Reentry (Hernando Correctional Institution)*

##### End of Sentence

- Discharge planning begins 90-to-180 days prior to an individual's release.
- Upon release from the Florida Department of Corrections (FDC), individuals receive a 30-day supply of their prescription medication.
- Individuals who need continued treatment are referred to BayCare.
- Most commonly, individuals will receive referrals to Jericho Road Ministries if they are in need of housing upon release.
- There is no follow-up for individuals post-discharge from prison, unless the individual is on

probation.

#### *Hernando County Detention Center (jail) Discharge*

- Detention center discharge occurs at 8 a.m.
- Individuals who participate in Project Restart while still in the detention center are the only individuals who receive discharge planning.
- Upon discharge, individuals who have been taking prescription medication will receive a three-day supply.
  - Alternatively, individuals taking psychotropic medications will receive the remainder of their filled prescription medication.

#### Gaps

- Discharge planning is not available for individuals in the detention center unless they are in the Project Restart Program.
- There is a need for case management during reentry from the detention center.
- There are no options for stable, long-term housing in the county for individuals with substance use and mental health problems.
- There are a limited number of psychiatrists in the county.
- It is difficult for individuals to find transportation to and from treatment services.

#### Opportunities

- The Florida Department of Corrections (FDC) recently implemented Spectrum. Spectrum is the newest version of FDC's current needs assessment system and seeks to reduce recidivism and improve outcomes for inmates and probationers in Florida.
- The HCSO chaplains are in the process of opening the Restoration Center, which will become a housing resource for females discharged from prison and the detention center.
- Jericho Road Ministries is rarely at capacity.

### **Intercept 5—Community Corrections**

#### Probation

##### *Florida Department of Corrections (FDC) Probation*

- Florida Department of Corrections (FDC) uses the SPECTRUM model that collects an individual's information during incarceration through an individual needs assessment and creates an evidenced-based plan. Upon release, felony offenders are released, a transition plan is developed with the case manager.
- Based on identified needs, felony probationers receive:
  - mental health treatment services
  - substance use treatment services
  - Thinking for Change program with life skills
  - First Step (a small loan program to help short-term housing, vehicles, and other needs)
  - Employment assistance provided by an employment specialists

#### Treatment Agencies for FDC Probationers

- Western Judicial Services
  - Western Judicial Services offers various personal improvement programs and outpatient substance use treatment for individuals on probation.
  - An estimated 50 percent of individuals on probation utilize Western Judicial Services.

#### *County Probation*

- Hernando County contracts with Professional Probation Services to oversee county misdemeanor probationers. Community-based vendors provide mental health treatment services, substance use counseling, anger management counseling, family violence prevention counseling, and other services.

#### Housing

##### *Mid Florida Homeless Coalition*

- In order to have access to the Mid Florida Homeless Coalitions' available Housing First units, individuals must go through coordinated intake.
- Catholic Charities for Hernando County works with landlords of properties housing families at risk of losing their housing by providing monetary aid to income eligible residents.

#### Employment

##### *CareerSource Pasco/Hernando*

- CareerSource is a partner of the Project Restart Program in the Hernando County Detention Center and provides assistance with job readiness.

##### *Florida Division of Vocational Rehabilitation (VR)*

- Florida Vocational Rehabilitation (VR) is a federal-state program that assists individuals who have physical or mental disabilities to obtain and maintain employment.

#### Benefits

##### *SSI/SSDI Outreach, Access, and Recovery (SOAR)*

- Hernando County Health and Human Services has three SOAR-trained professionals.
- BayCare has a dedicated SOAR process for the target population of adults with SAMH (and their personnel is SOAR-trained).
- Refuge of Jumper Creek personnel are also SOAR-trained.
- The county and local providers have difficulty processing SOAR applications and the wait time ranges between 90 and 120 days to receive benefits, following the submission of an application.

#### Additional Resources

##### *Case Management provided by BayCare*

- BayCare provides mental health treatment and case management for individuals on probation (county and state).
- In June 2017, two BayCare case managers were serving 80 clients in total.
- Between January and June 2017, BayCare provided case management to 150 clients.



- Probation officers will arrange BayCare appointments for probationers who need treatment.
- If the individual needs to go to BayCare without an appointment, there is open access twice a week.
- BayCare offers intensive outpatient treatment (IOP) for 6-hours-a-day, three-days-a-week.

#### *Jericho Road Ministries*

- Jericho Road Ministries is a 51-bed (44 men's beds, 7 women's beds), faith-based residential facility for men and women (18+) who are homeless in Hernando County.
- Jericho accepts all individuals who are in need, free of charge, regardless of their religious values.
- All individuals who reside at Jericho must agree to participate in the religious-based rehabilitation program. The New Life Program is a minimum of 11 months and entails attending counseling and anger management classes, working part-time at the Jericho Road thrift stores, completing chores, and attending Bible study.
- Jericho provides residents access to medical care through partnerships with Langley Health Services, BayCare Behavioral Health, the Crescent Clinic, and the Hernando County Health Department. These organizations visit clients at the Jericho facility or the clients are transported to partners' locations in Hernando, Citrus, and Sumter Counties.

#### *Westbridge*

- Westbridge is a private, co-occurring mental health and substance use facility for men (18+).
- Westbridge offers residential treatment programs, community-based outpatient services, and family education and support.
- Westbridge adheres to the evidence-based Integrated Dual Diagnosis Treatment (IDDT) approach.

#### *Vincent Academy of the Adventure Coast (Vincent House)*

- Vincent House is a clubhouse for individuals with mental illnesses.
- In order to become a member of Vincent Academy, an individual must have a diagnosis of a mental illness, be 18 years of age or older, and demonstrate safe conduct.
- Tuition rates for the clubhouse are determined on an individual basis.
- The Vincent House is a stepwise rehabilitation program that offers employment assistance and entry-level employment programs.

#### *Family Intensive Treatment (FIT) Team operated by BayCare*

- The BayCare FIT Team provides intensive, team-based, family-focused, comprehensive services to families involved in the child welfare system with parental substance use problems.
- The FIT Team serves families in Pasco and Hernando Counties.
- The FIT Team can serve up to 29 clients at a time.
- In June 2017, the FIT Team was serving 24 clients.

#### *Florida Assertive Community Treatment (FACT) Team operated by LifeStream*

- The FACT Team serves five counties including Hernando County.
- There is one peer specialist on staff.
- The FACT Team serves 100 individuals throughout the circuit and as long as the individual needs intensive outpatient treatment, there are no limits on length of stay.

#### *The Refuge of Jumper Creek*

- The Refuge of Jumper Creek offers emergency housing and transitional housing in Hernando, Sumter, Lake, and Citrus counties.
- This program has a bus to provide transportation assistance and serves Hernando County between 10 a.m. and 12 p.m. at the Vineyard Church every Thursday.
- The Refuge also provides transportation through the Homeless Outreach Team.

#### *NAMI*

- NAMI hosts peer support classes four times a week, including weekends.

#### *The Restoration Center*

- The Restoration Center is a 30-bed faith-based shelter that provides the basic survival needs for women released from incarceration (jail or prison).
- This program does not specifically target adults with SAMH.
- Participants receive temporary living accommodations, spiritual and behavioral training, and parenting skills.

#### *Dawn Center*

- The Dawn Center is a 40-bed domestic and sexual violence shelter for women and children.

#### Gaps

- There is a need for permanent supportive housing options for the target population of adults with substance use and mental health disorders.
- The county and local providers have difficulty processing SOAR applications and the wait time ranges between 90 and 120 days to receive benefits, following the submission of an application.
- Florida Department Corrections face a challenge with overseeing and providing services for probationers in Hernando County. The vendors who work with probationers are not located together or in close proximity to each other which makes streamlining services difficult.

#### Opportunities

- The county has SOAR-trained providers.
- SOAR should be a part of discharge planning enabling individuals to receive pre-approval for benefits prior to release.

## Hernando County Priority Areas

Based on the SIM discussion, the participants developed a list of five priorities that will become the focus of the action plan.

### Top Priorities

1. Administrative System Issues: Data Sharing, External Funding, and MOUs
2. Community Awareness and Education
3. Reentry Planning
4. Establish a SAMH Continuum of Care within Hernando County
5. Housing

## Hernando County Action Plan

### Action Planning Process

The stakeholders were enthusiastic participants in the development of a strategic action plan. The action planning process promotes the development of specific objectives and action steps related to each of the priority areas. The plan specifies the individuals responsible for implementation of each action step and a reasonable timeframe for completion of identified tasks.

The Action Plan is presented on the following pages (one priority described on each page).

## Priority Area 1: Administrative System Issues: Data Sharing, External Funding, and MOUs

Objective		Action Step	Who	When
1.1	Share data among community providers	<ul style="list-style-type: none"> <li>To identify specific data and/or indicators, to be collected, shared, and reported on an ongoing basis.</li> <li>To identify sources of the data</li> <li>To determine any restrictions on the sharing of data</li> <li>To provide updated HIPAA training in order to overcome misconceptions and barriers to information sharing and collaboration</li> <li>To present recommendations to the PSCC and key stakeholders to address data collection, data sharing, and data reporting by contract deadline (10/31/17)</li> </ul>	Kareen Ver Helst (LSF Health Systems) Veda Ramirez (Hernando County Health and Human Services) Tresa Watson (Anti-Drug Coalition) Mid Florida Homeless Coalition Hernando County Sheriff's Office BayCare Behavioral Health, Inc. LifeStream Behavioral Center, Inc.	October 31, 2017 and ongoing thereafter
1.2	Execute three MOUs	<ul style="list-style-type: none"> <li>To coordinate development and execution of the minimum three MOUs that facilitate the CJMHSA Reinvestment Grant objectives by contract deadline (7/31/17)</li> <li>To assess need for additional MOUs between key agencies</li> </ul>	Kareen Ver Helst (LSF Health Systems)	July 31, 2017 (DCF contract deadline)
1.3	Explore available external funding options	<ul style="list-style-type: none"> <li>To research external funding sources (local, state, national)</li> <li>To identify the grant cycles for (BJA, NIH, SAMHSA and FL/DCF)</li> <li>To identify lead applicants, partners, and sources of match for upcoming opportunities</li> </ul>	Kareen Ver Helst (LSF Health Systems) Public Safety Coordinating Council (PSCC)	Ongoing

## Priority Area 2: Community Awareness and Education

Objective		Action Step	Who	When
2.1	Raise community awareness and provide education regarding substance use and mental health to specific target audiences in Hernando County	<ul style="list-style-type: none"> <li>To identify the various target audiences</li> <li>To identify key messages for each audience (for example, educate family members on ex-parte orders and the Marchman Act)</li> <li>To develop corresponding strategies for each audience/key message</li> <li>To showcase the resources that are already available</li> </ul>	Tina Kinny (NAMI) 211 operated by United Way—Angie Bonfardino Capt. Hutchinson (PSCC) April Johnson (Dawn Center) Mid Florida Homeless Coalition LSF Health Systems	Begin July 21, 2017
2.2	Improve collaboration between alliances and coalitions	<ul style="list-style-type: none"> <li>To provide updates from key community meetings to the Public Safety Coordinating Council (PSCC)</li> </ul>	Tina Kinny (NAMI) 211 operated by United Way—Angie Bonfardino Capt. Hutchinson (PSCC) April Johnson (Dawn Center) Mid Florida Homeless Coalition LSF Health Systems	Begin October 1, 2017
2.3	Train providers in best practices	<ul style="list-style-type: none"> <li>To identify the need for and areas of training (Motivational Interviewing, Trauma-Informed Training)</li> <li>To train community providers in areas of identified need</li> <li>To host a Mental Health Summit to provide education, share best practices, and increase awareness</li> </ul>	LSF Health Systems	Survey by August 30, 2017  Training and summit to be announced

### Priority Area 3: Reentry Planning

Objective		Action Step	Who	When
3.1	Expand discharge planning in the Hernando County Detention Center (county jail)	<ul style="list-style-type: none"> <li>To develop discharge planning resources</li> <li>To identify a designated discharge planner at the detention center</li> <li>To connect individuals exiting the detention center with community resources</li> <li>To utilize the Restoration Center (when it opens) for women discharged from the detention center</li> </ul>	Lt. Johnson (Hernando County Detention Center) Barbara Venditto (Dawn Center) Kristy Lindke (Mid Florida Homeless Coalition) BayCare Behavioral Health, Inc. People Helping People	Begin July 21, 2017
3.2	Implement SOAR (SSI/SSDI)	<ul style="list-style-type: none"> <li>To disseminate contact information regarding BayCare's SOAR initiative</li> <li>Provide SOAR training</li> <li>To increase SOAR applications for individuals exiting the detention center and track outcomes through SAMHSA's Online Application Tracking (OAT) System</li> </ul>	LSF Health Systems NAMI Vincent Academy Kids Central Jericho Road Ministries Restoration Center	Begin July 21, 2017

## Priority Area 4: Establish a SAMH Continuum of Care within Hernando County

Objective		Action Step	Who	When
4.1	Identify evidence-based screening and assessment tools	<ul style="list-style-type: none"> <li>To research SAMHSA screening and assessment tools</li> <li>To visit the CJMHSA TAC website—<a href="http://www.floridatac.org">www.floridatac.org</a> and go to Documents → Evidence-Based Practices → NREPP</li> </ul>	Karen Rogers (LifeStream Behavioral Center) Joelle Aboytes (DCF) Sandra Marrero (BayCare Behavioral Health, Inc.)	Begin by July 21, 2017
4.2	Explore funding opportunities and logistics for a Central Receiving System (CRS) in Hernando County	<ul style="list-style-type: none"> <li>To explore CRS models</li> <li>To visit Hillsborough CRS</li> <li>To visit Lake County CRS</li> <li>To determine availability of state funding</li> </ul>	Karen Rogers (LifeStream Behavioral Center) Joelle Aboytes (DCF) Sandra Marrero (BayCare Behavioral Health, Inc.)	Begin by July 21, 2017
4.3	Explore funding and partnerships for adding residential treatment services in the county to prevent residents from going out of county for services	<ul style="list-style-type: none"> <li>To research treatment models and funding sources utilized by other CJMHSA Reinvestment Grantees</li> </ul>	Karen Rogers (LifeStream Behavioral Center) Joelle Aboytes (DCF) Sandra Marrero (BayCare Behavioral Health, Inc.)	Begin by July 21, 2017
4.4	Explore service models for diversion programs at Intercept 1	<ul style="list-style-type: none"> <li>To explore use of Smart 911 system</li> <li>To research other CJMHSA Reinvestment Grantees' successful diversion programs</li> </ul>	Karen Rogers (LifeStream Behavioral Center) Joelle Aboytes (DCF) Sandra Marrero (BayCare Behavioral Health, Inc.)	Begin by July 21, 2017

## Priority Area 5: Housing

Objective		Action Step	Who	When
5.1	Effectively utilize available funding to increase quality housing options for the target population (adults with substance use, mental health, or co-occurring disorders who are involved with or are at the risk of involvement in the criminal justice system)	<ul style="list-style-type: none"> <li>To provide training and education on ways to secure funding for affordable housing</li> <li>To conduct an assessment of the types of housing and demand for housing specific to the target population in Hernando County</li> <li>To develop an inventory of housing appropriate for the target population</li> <li>To research and make recommendations to the PSCC for support opportunities for housing (employment, life skills, job readiness)</li> </ul>	Carl Falconer (LSF Health Systems) Kristy Lindke (Mid Florida Homeless Coalition) Cheryl Hart (Jericho Road Ministries) Vincent Academy CareerSource Hernando County Housing Authority (SHIP Funds) Habitat for Humanity Restoration Center	Affordable Housing Funding Presentation by LSF Health Systems at PSCC Meeting—July 21, 2017  Assessment and inventory of housing by December 31, 2017



## Recommendations

The one-day Sequential Intercept Mapping was an excellent example of community collaboration and a focused approach to addressing the needs of this target population. To that end, as discussed and observed during the SIM, the USF CJMHSA TAC recommend the following actions:

1. Present the SIM Report to the full Public Safety Coordinating Council (PSCC)
2. Establish a Public Safety Coordinating Council (PSCC) subcommittee for each priority area at the at the next PSCC meeting on July 21, 2017.
3. Consider applying for an implementation grant for Hernando County during DCF's next round of CJMHSA Reinvestment grant funding cycles.

In summary, it is encouraging to observe the local leadership and commitment to taking the criminal justice and behavioral healthcare systems to a new level" in Hernando County. This plan, like other plans, requires follow through.

For information or clarification regarding this Sequential Intercept Mapping, action plan, and report, contact:

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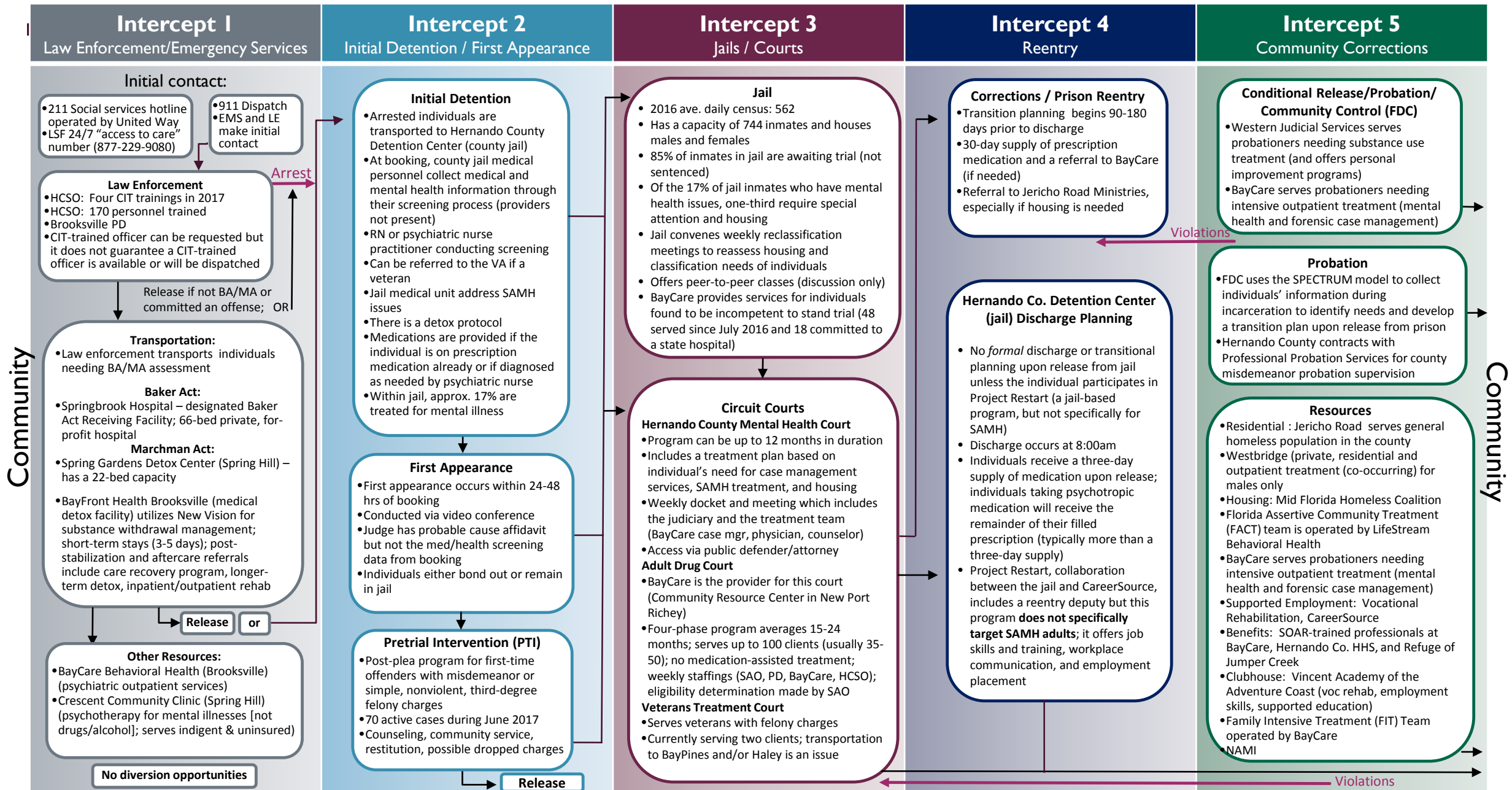
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Please visit the USF CJMHSA Technical Assistance website at [www.floridatac.org](http://www.floridatac.org)

Sponsored by DCF Contract # LH289

# Sequential Intercept Map: Hernando County, Florida



## Appendix A: Participant List

Last Name	First Name	Organization
Aboytes	Joelle	FL Dept. of Children and Families
Atkinson	John	LSF Health Systems
Bibbo	Karen	FL Dept. of Children and Families
Butterworth	Melanie	NAMI
Carrigan	Sue	Hernando Co. Community Anti-Drug Coalition
Christie	Michelle	LSF Health Systems
Copeland	Tangela	Hernando County Sheriff's Office
Davis	Jenna	BayCare Behavioral Health
Everett	Judith	Hernando County School District
Flynn	Samuel	FL Dept. Corrections (Probation)
Francis	Scott	Genesight
Gonzalez	Gina	BayCare Behavioral Health
Goodman	Anna	NAMI
Hart	Cheryl	Jericho Road Ministries
Hutchinson Jr.	Captain Harold J.	Hernando County Sheriff's Office
Johnson	April	Dawn Center
Johnson	Lt. James	Hernando County Detention Center
Kinney	Tina	NAMI
Lindke	Kristy	Mid Florida Homeless Coalition
Maran Fulvi	Marcia	NAMI
Marrero	Sandra	BayCare Behavioral Health
Mattei	Nina	Dept. of Health (Hernando County)
Maynard	Wendy	BayCare Behavioral Health
Michaels	Richard	NAMI
Michaels	Sandee	NAMI

Last Name	First Name	Organization
Mitten	John	Hernando County Sheriff's Office Chaplain
Mitten	Shirly	Hernando County Sheriff's Office Chaplain
Napier	Robin	Dept. of Health (Hernando County)
Panno	Anthony	Consumer
Pilkinton	Lauren	LSF Health Systems
Preston	Candace	State Attorney's Office
Ramirez	Veda	Hernando Co. Health and Human Services
Rogers	Karen	LifeStream Behavioral Center
Scaglione	The Honorable Judge Donald E.	Fifth Judicial Circuit
Steele	Dianne	Vincent Academy
Steele	Eliott	Vincent Academy
Ver Helst	Kareen	LSF Health Systems
Watson	Tresa	Hernando Co. Community Anti-Drug Coalition
Welch	Peggy	Court Administration (5th Circuit)

## Appendix B: Resources

### Web Resources and Partners

Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center (CJMHTA TAC)	<a href="http://www.floridatac.org/">http://www.floridatac.org/</a>
Louis de la Parte Florida Mental Health Institute- Department of Mental Health Law and Policy (MHLPP)	<a href="http://www.usf.edu/cbcs/mhlp/">http://www.usf.edu/cbcs/mhlp/</a>
Florida Department of Children and Families (DCF)- Mental Health and Substance Use Policy Research Associates (PRA)	<a href="http://www.myflfamilies.com/service-programs/mental-health">http://www.myflfamilies.com/service-programs/mental-health</a>
SAMHTA's GAINS Center for Behavioral Health and Justice Transformation	<a href="https://www.prainc.com/">https://www.prainc.com/</a>
	<a href="https://www.samhta.gov/gains-center">https://www.samhta.gov/gains-center</a>

### The Substance Abuse and Mental Health Services Administration (SAMHTA) Web Resources

The Substance Abuse and Mental Health Services Administration (SAMHTA)	<a href="https://www.samhta.gov/">https://www.samhta.gov/</a>
Center for Mental Health Services	<a href="https://www.samhta.gov/about-us/who-we-are/offices-centers/cmhs">https://www.samhta.gov/about-us/who-we-are/offices-centers/cmhs</a>
Center for Substance Abuse Prevention	<a href="https://www.samhta.gov/about-us/who-we-are/offices-centers/csat">https://www.samhta.gov/about-us/who-we-are/offices-centers/csat</a>
Center for Substance Abuse Treatment	<a href="https://www.samhta.gov/about-us/who-we-are/offices-centers/csat">https://www.samhta.gov/about-us/who-we-are/offices-centers/csat</a>
Homelessness Programs and Resources	<a href="https://www.samhta.gov/homelessness-programs-resources">https://www.samhta.gov/homelessness-programs-resources</a>
National Center for Trauma Informed Care (NCTIC)	<a href="https://www.samhta.gov/nctic/about">https://www.samhta.gov/nctic/about</a>
National Clearinghouse for Alcohol and Drug Information	<a href="https://www.addiction.com/a-z/samhtas-national-clearinghouse-for-alcohol-and-drug-information/">https://www.addiction.com/a-z/samhtas-national-clearinghouse-for-alcohol-and-drug-information/</a>
National Registry of Evidence-based Programs and Practices (NREPP)	<a href="http://www.nrepp.samhta.gov/01_landing.aspx">http://www.nrepp.samhta.gov/01_landing.aspx</a>
Partners for Recovery	<a href="https://www.samhta.gov/partners-for-recovery">https://www.samhta.gov/partners-for-recovery</a>
SAMHTA Grant Announcements	<a href="https://www.samhta.gov/grants/grant-announcements-2017">https://www.samhta.gov/grants/grant-announcements-2017</a>

### Other Web Resources

Baker Act Reporting Center	<a href="http://bakeract.fmhi.usf.edu/">http://bakeract.fmhi.usf.edu/</a>
Council of State Governments (CSG)	<a href="http://www.csg.org/">http://www.csg.org/</a>
Florida Partners in Crisis	<a href="http://flpic.org/">http://flpic.org/</a>
CSG Justice Center	<a href="https://csgjusticecenter.org/">https://csgjusticecenter.org/</a>
Grant Opportunities	<a href="http://www.grants.gov/">http://www.grants.gov/</a>
National Alliance for the Mentally III (NAMI)	<a href="http://www.nami.org/">http://www.nami.org/</a>
National Alliance to End Homelessness	<a href="http://www.endhomelessness.org/pages/housing_first">http://www.endhomelessness.org/pages/housing_first</a>
National Center for Cultural Competence	<a href="https://nccc.georgetown.edu/">https://nccc.georgetown.edu/</a>
National Criminal Justice Reference Service	<a href="https://www.ncjrs.gov/">https://www.ncjrs.gov/</a>
National Institute of Corrections	<a href="http://nicic.gov/">http://nicic.gov/</a>
National Institute on Drug Abuse	<a href="https://www.drugabuse.gov/">https://www.drugabuse.gov/</a>
Office of Justice Programs	<a href="https://ojp.gov/">https://ojp.gov/</a>

Office of Juvenile Justice and Delinquency Prevention (OJJDP)	<a href="https://www.ojjdp.gov/mpg">https://www.ojjdp.gov/mpg</a>
U.S. Department of Health and Human Services - Mental Health	<a href="https://www.mentalhealth.gov/index.html">https://www.mentalhealth.gov/index.html</a>
U.S. Department of Veterans Affairs - Mental Health	<a href="http://www.mentalhealth.va.gov/">http://www.mentalhealth.va.gov/</a>
United State Interagency Council on Homelessness	<a href="https://www.usich.gov/">https://www.usich.gov/</a>