



# Sequential Intercept Mapping Manatee County, Florida

July 18-19, 2019

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# Manatee County Sequential Intercept Mapping Report Abbreviations

Below is a list of abbreviations that may be helpful when reading the Manatee County Sequential Intercept Mapping (SIM) narrative and map.

## General List of Abbreviations

ALF	Assisted Living Facility
ARF	Addictions Receiving Facility
ARNP	Advanced Registered Nurse Practitioner
ADC	Average Daily Census
ADP	Average Daily Population
APIC	Assess, Plan, Identify, Coordinate Model
BA	Baker Act
CIT	Crisis Intervention Team
CJMHPA	Criminal Justice, Mental Health, and Substance Abuse
CJMHPA TAC	Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center
CoC	Continuum of Care
COD	Co-occurring Disorders (substance use and mental health)
CRS	Central Receiving System
CRF	Central Receiving Facility
CSU	Crisis Stabilization Unit
CTTU	Crisis Triage and Treatment Unit
DCF	Florida Department of Children and Families
EBP	Evidence-Based Practice
EMS	Emergency Medical Services
ER	Emergency Room
FDLE	Florida Department of Law Enforcement
FDOC	Florida Department of Corrections
FACT	Florida Assertive Community Treatment
FDLE	Florida Department of Law Enforcement
FICM	Forensic Intensive Case Management
HIPAA	Health Insurance Portability and Accountability Act of 1996
HUD	U.S. Department of Housing and Urban Development
HUD-VASH	U.S. Department of Housing and Urban Development- Veterans Affairs Supportive Housing
ICCD	International Center for Clubhouse Development
ITP	Incompetent to Proceed
LE	Law Enforcement

LMHP	Licensed Mental Health Professional
MA	Marchman Act
MD	Medical Doctor
MH	Mental Health
MHFA	Mental Health First Aid
MOU	Memorandum of Understanding
NAMI	National Alliance on Mental Illness
NCIS	National Crime Information Systems
NGRI	Not Guilty by Reason of Insanity
PATH	Projects for Assistance in Transition from Homelessness Program
PTI	Pretrial Intervention
RNP	Registered Nurse Practitioner
RNR	Risk-Needs-Responsivity Model
SA	Substance Abuse
SAMH	Substance Abuse and Mental Health
SIM	Sequential Intercept Mapping
SMI	Serious Mental Illness
SOAR	SSI/SSDI Outreach, Access, and Recovery
SPDAT	Service Prioritization Decision Assistance Tool
USF	University of South Florida
VA	U.S. Department of Veterans Affairs
VOP	Violation of Probation

### Manatee County Abbreviations

BPD	Bradenton Police Department
CFBHN	Central Florida Behavioral Health Network
MCSO	Manatee County Sheriff's Office

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# Manatee County, Florida: Transforming Services for Persons with Mental Illness and Substance Use Disorders in Contact with the Criminal Justice System

## Introduction

This report provides a summary of the *Sequential Intercept Mapping* (SIM) held in Manatee County, Florida on July 18-19, 2019. The SIM provided a strategic plan for a targeted population, namely adults with mental health and/or substance use disorders involved in the criminal justice system in Manatee County, FL. The SIM is an integrated community planning tool that can facilitate collaboration related to behavioral healthcare, reducing homelessness, and diversion from the criminal justice system. Centerstone of Florida, Inc. (grantee) and Manatee County Health and Human Services Department hosted the SIM at Goodwill Manasota (2705 51<sup>st</sup> Avenue E. Bradenton, FL 34203).

This report includes:

- A brief review of the background for the SIM
- A summary of the information gathered at the SIM, presented by intercept
- A sequential intercept map developed with input from participants during the SIM
- An action planning matrix (priorities in rank order) developed by the participants
- Recommendations to assist Centerstone of Florida, Inc. and Manatee County in achieving their goals

## Background

Centerstone of Florida, Inc. (Centerstone), Criminal Justice, Mental Health, and Substance Abuse (CJMHTA) Reinvestment grantee for Manatee County, requested the SIM as a top priority in the implementation of a one-year planning grant awarded by the Florida Department of Children and Families (DCF) Substance Abuse and Mental Health Program Office. The SIM assisted Centerstone and Manatee County with the activities and products listed below.

- Creation of a map of the current criminal justice system indicating points of “interception” where jail diversion strategies and programs for individuals with mental health and/or substance use disorders can be developed and implemented
- Identification of resources, gaps in services, and opportunities within the existing behavioral healthcare system, law enforcement, and the judicial system
- Development of a strategic action plan to implement identified priorities that address criminal justice diversion, reentry, and treatment needs of adults (18+) with mental health and/or substance use disorders involved with the criminal justice system

The SIM was comprised of 39 participants representing cross-systems stakeholders including mental health and substance use treatment providers, human services, corrections, advocates, peer specialists, law enforcement, county courts, county commission, and the judiciary. A complete list of participants is available in Appendix A at the end of this report. Mark Engelhardt, Jim Winarski, and Katelind Halldorsson from the University of South Florida (USF) Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center (CJMHTA TAC) facilitated the mapping. Jane Roseboro and Giselle Stolper of Centerstone organized the logistics of the mapping.

## Objectives of the Sequential Intercept Mapping

The SIM is based on the Sequential Intercept Model developed by Patricia Griffin, Ph.D. and Mark Munetz, MD for the National GAINS Center for Behavioral Health and Justice Transformation funded by the Substance Abuse and Behavioral Health Services Administration (SAMHSA). During the mapping, the facilitators guided participants to identify resources, gaps in services, and opportunities at each of the six distinct intercept points of the criminal justice system.

The SIM has three primary objectives:

- Development of a comprehensive map of how people with SAMH disorders flow through six distinct intercept points of the Manatee County criminal justice system: Community Services, Law Enforcement and Emergency Services, Initial Detention and First Appearance, Jails and Courts, Reentry, and Community Corrections.
- Identification of resources, gaps in services, and diversion opportunities at each intercept for adult individuals (18+) with substance use and/or mental health disorders involved in or at risk of becoming involved in the criminal justice system (target population).
- Development of priorities to improve the system and service-level responses for individuals in the target population.

The Manatee County SIM map is located on page 22 of this report.

## Keys to Success

### Existing Cross-Systems Partnerships

Manatee County's history of collaboration between the behavioral healthcare and criminal justice systems is reflected in a number of existing local efforts that were identified prior to and during the SIM. Examples include:

1. Public Safety Coordinating Council
2. Acute Care Committee
3. Behavioral Health Consortium

### Representation from Key Decision Makers

The SIM included broad, cross-systems representation and key decision-makers. Opening remarks set the stage and established a clear message as to the importance of the mapping and the county's commitment to an action plan. Key decision-makers included:

- The Honorable Judge Renee Inman, Manatee County Judge
- Commissioner Reggie Bellamy, Manatee County Board of County Commissioners
- Public Defender Larry Eger, Twelfth Judicial Circuit Court of Florida
- Jennifer Bencie, M.D., M.S.A., County Health Officer, Florida Department of Health, Manatee County
- Kim Miller, Esq., Chief Deputy Court Administrator, Twelfth Judicial Circuit Administrator
- Melissa Larkin-Skinner, CEO of Centerstone of Florida, Inc.

Melissa Larkin-Skinner representing Centerstone and Joshua Barnett representing Manatee County Government made opening remarks and welcomed the participants.

# Manatee County Sequential Intercept Map Narrative

This narrative reflects information gathered during the two-day mapping and often verbatim from the participants or local experts. This narrative is a reference guide to navigate the Manatee County SIM map, especially with regard to acronyms used on the map.

## Intercept 0—Community Services

### Prevention Efforts

#### *211 SunCoast Cares managed by Glasser Shoenbaum Human Services Center*

- Serves Manatee, Desoto, and Sarasota Counties
- Available 24-hours-a-day, 365-days-a-year online, by phone, and text

#### *National Suicide Prevention Lifeline*

- You can reach the lifeline at 800-237-TALK. Press 1 for veterans.

#### *MCR Health*

- Multi-site Federally Qualified Health Center (FQHC) serving Manatee, Desoto, and Sarasota

#### *Mental Health First Aid (MHFA) facilitated by Centerstone*

- Centerstone facilitates free youth and adult MHFA trainings.
- All community agencies and providers are welcome to attend the trainings.
- As of August 2019, Centerstone has trained 458 individuals in MHFA.
- Organizations trained in Manatee County include Bridge-A-Life, CAN Community Health, Centerstone, Family Resources, First Step, Healthy Start, HOPE Family Services, Imagine Lakewood Ranch School, Imagine North Manatee School, Manatee Community Action Committee, Manatee County Child Protective Services, Manatee County Guardian Ad Litem, Manatee County Health Department, Manatee County Rural Health, Manatee County School Board Nurses, Manatee County Sheriff's Office, New College of Florida students, Parenting Matters, Salvation Army, University of South Florida Sarasota Manatee students, and Whole Child Manatee.

#### *Prevention Programs facilitated by Centerstone*

- Adult prevention programs include topic areas of substance use, life skills, anger management, HIV and AIDS, heroin, and parenting.

#### *SAMHSA Screening, Brief Intervention, and Referral to Treatment (SBIRT) grant*

- The SBIRT grant was awarded to Centerstone and began on July 22, 2019.
- The purpose of the grant is to implement SBIRT for adults and adolescents in primary care and community health settings to promote early identification and treatment of substance use disorders.

#### *Mobile Crisis Teams operated by Centerstone (Intercepts 0 and 1)*

- Mobile Crisis Teams serve Manatee County youth and adults of all ages and are on call 24 hours a day, seven days a week.
- Teams are comprised of master's level licensed mental health professionals and bachelor's level case managers.
- The Mobile Crisis Teams offers services and support to schools, child welfare personnel, and law enforcement officers. Due to a lack of funding, the Mobile Crisis Teams are not operating according to the evidence-based model.

#### *Local Opioid Overdose Prevention and Response (LOOPR) Grant*

- Awarded to the Florida Department of Health in Manatee County by Centers for Disease Control and Prevention (CDC) and National Association of County and City Health Officials (NACCHO)
- CDC and NACCHO have partnered with the Florida Department of Health in Manatee County to increase capacity to respond effectively to the opioid epidemic by working with partners to implement evidence-based strategies at the local level. Through July 31, 2019, with funding and technical assistance from NACCHO, the Florida Department of Health in Manatee County was responsible for exploring, planning, and implementing innovative and collaborative approaches to support efforts to combat the opioid crisis within their communities. The LOOPR project met this need by convening stakeholders to reduce local barriers and challenges, improve coordination among community partners, combat stigma, increase public awareness, and enhance linkages to care.
- Four key strategies have been accomplished through the LOOPR Grant:
  - Rx Awareness Campaign, “*It Takes a Little to Lose a Lot*” to increase awareness of the overuse of prescription opioids and the potential deleterious effects on consumers and their families (LOOPR funded)
  - Evaluation of the Manatee County opioid-focused Recovery Peer Coach Pilot Program (LOOPR funded)
  - Deployed 30 requested Alternatives to Opioids (ALTO) toolkits to local, state, and national providers; ALTO toolkit developed (funded by Manatee Memorial Hospital)
  - Six provider education trainings through Gulf Coast Area Health Education Centers to 81 participants including healthcare providers and students (funded through the Florida Department of Children and Families and Health Resources and Services Administration)

#### *Homeless Outreach operated by Centerstone*

- In coordination with Turning Points, two Centerstone case managers conduct community outreach, provide support to homeless individuals, and try to address their mental health needs.

#### *Manatee County Community Paramedicine Program*

- Manatee County employs a licensed clinical social worker to work alongside community paramedics to divert individuals from unnecessary hospitalization, decrease hospital readmissions, and increase access to primary care. The program helps to connect individuals to community resources.
- The Community Paramedicine Program targets:
  - Individuals with mental health, substance use, and/or co-occurring disorders
  - Individuals who are high utilizers of the 911 system and hospital emergency rooms

#### *Peer-to-Peer Program*

- Peers volunteer to serve as mentors and the program is based on the SAMHSA Peer Support Program toolkit for individuals with lived experience to mentor those who have mental health and substance use disorders.
- The Peer-to-Peer Program provides support for Drug Court participants, jail inmates, and individuals at Manatee Memorial Hospital who have substance use disorders.

#### *Veterans Outreach operated by Jewish Family and Children’s Services and Turning Points*

- Peer outreach to veterans



## Intercept 1—Law Enforcement & Emergency Services

### Emergency Services and 911

#### 911

- If an individual is experiencing an apparent behavioral health crisis and involved with a possible law violation, 911 is the first point of emergency contact and system response.
- If an individual is experiencing an acute crisis, an ambulance is dispatched and the paramedics treat the individual accordingly. Once an ambulance responds to a 911 call for service, paramedics can refer the individual to the Community Paramedicine Program (see Intercept 0).

### Law Enforcement

#### *Sheriff's Office*

- Manatee County Sheriff's Office (MCSO)

#### *Municipal Law Enforcement*

- Bradenton Police Department (BPD)
- Bradenton Beach Police Department
- Palmetto Police Department
- Holmes Beach Police Department

#### *Crisis Intervention Team (CIT) Training*

- Centerstone facilitates the 40 hour Memphis Model CIT training 1-to-2 times a year.
- Approximately 30 percent of MCSO is CIT-trained.
  - Deputies must volunteer to participate in CIT training.
  - There are not enough deputies to allow the whole workforce to attend training, while still being fully staffed.
- Approximately 50 percent of BPD is CIT-trained.

#### *Baker Act*

- When law enforcement arrives to the scene of an incident, the officer must determine if the individual in crisis appears to meet the criteria for involuntary examination in accordance with the Baker Act (Chapter 394, F.S.) or Marchman Act (Chapter 397, F.S.). This is often at the discretion of the officer.
  - If an individual meets the criteria for an involuntary Baker Act examination and has *not committed a law violation* or has committed a *misdemeanor offense*, the law enforcement officer will transport the individual to the Centerstone's Access Center (central receiving facility) for evaluation.
    - If an individual needs to be medically stabilized, Centerstone will transport the individual to the hospital or call 911 to provide transport, if medically necessary.
      - The hospital an individual is transported to is based on client choice, insurance coverage, and medical necessity.
      - Individuals may be transported to Blake Medical Center, Manatee Memorial Hospital, and Lakewood Ranch Medical Center.



- Involuntary examinations are also conducted at the following Baker Act receiving facilities:
  - Centerstone (private psychiatric hospital)
  - Suncoast Behavioral Health Center (private psychiatric hospital)
- If an individual meets the criteria for an involuntary Baker Act examination and has committed a *felony offense* or a *domestic-related offense*, the person is transported to the Manatee County Jail.
- If an individual has committed an offense, but does not meet Baker Act criteria, the person is transported to the Manatee County Jail.
- Law enforcement provides the majority of Baker Act transports in Manatee County.
  - Law enforcement transports all individuals in handcuffs.
- Manatee County Government contracts with Centerstone to provide Baker Act transports as well.
  - The Mobile Crisis Team does not handcuff individuals during transport.
- According to the Baker Act Reporting Center at the University of South Florida, in FY2017-18, there were 2,502 involuntary Baker Act examinations of Manatee County residents (adults and youth); approximately 1,952 (78 percent) of those examinations were for adult residents.

#### *Marchman Act*

- If an individual meets the criteria for a Marchman Act order and has *not committed a law violation* or has committed a *misdemeanor offense*, the law enforcement officer will transport the individual to the Centerstone CSU. Centerstone will transport if medically necessary.
- If an individual meets the criteria for a Marchman Act order and has committed a *felony offense* or a *domestic-related offense*, the person is transported to the Manatee County Jail.
- If an individual *commits a law violation* but does *not* meet the criteria for a Marchman Act order, the individual is transported to the Manatee County Jail.
- Law enforcement provides Marchman Act transports in the county.

#### Crisis Services

##### *Centerstone (public CSU, children’s CSU, short term residential treatment)*

- Centerstone CSU/CCSU is licensed for Baker Act and Marchman Act (detoxification) services.
- It is a 30-bed unit for adults and children (22 adult beds; 8 children’s beds).
- All 30 beds are State and county funded. There is flexibility between adult and youth capacity.
- The CSU/CCSU is frequently at capacity.
- When overflow is needed, individuals will be referred to Suncoast Behavioral Health Center or out of county providers such as Coastal Behavioral Healthcare (Sarasota County), Bayside Center for Behavioral Health (Sarasota County), Charlotte Behavioral Health Care (Charlotte County), or Personal Enrichment Through Mental Health Services (Pinellas County).

##### *Centerstone (private psychiatric hospital)*

- Centerstone is a licensed 37-bed psychiatric hospital (22 mental health beds; 15 detoxification and/or rehabilitation beds). Five of the 37 beds are state-funded.

##### *Suncoast Behavioral Health Center (private psychiatric hospital)*

- Suncoast is a licensed 60-bed psychiatric hospital (20 adult beds, 20 geriatric beds, 20 children’s beds).
- Suncoast does not provide detoxification services.

##### *Sarasota Memorial Hospital—Bayside Center for Behavioral Health (psychiatric hospital) (located in Sarasota County)*

- Bayside is a licensed 86-bed public psychiatric hospital (49 adult beds, 37 children’s beds).

## Strengths

- The Manatee County Transportation Plan (Senate Bill 12) is undergoing revisions to become more comprehensive and will include a section on jail diversion.

## Opportunities for Improvement

- Manatee County Sheriff's Office does not collect CIT diversion data (incidents of de-escalation and/or diversion).
- There is not a plan in place for all law enforcement officers to be CIT-trained.
- There is a need for a dedicated co-responder team (comprised of law enforcement and behavioral health providers) to keep individuals with mental health problems out of the jail.
- There is a need to expand mobile crisis services in order to operate according to the evidence-based model. At the time of the mapping, mobile crisis teams were only partially funded.
  - There is federal grant funding available for mobile crisis models.
- Manatee County is underfunded in prevention and community-based care and therefore relies on acute care services.
  - There is an absence of long-term post-acute care facilities.
  - There is not a place for stabilization before an individual reaches the level of involuntary commitment. There is a need for home or community based respite service models.
  - The community could benefit from a co-responder model with law enforcement and mental health providers.
  - Manatee County does not have any certified clubhouses or drop-in centers and must refer residents in need of these services to other counties.

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## Intercept 2—Initial Detention & First Appearance

### Booking

#### *Booking and Intake*

- A mental health screening is conducted by NaphCare personnel at booking using a NaphCare (jail medical provider) screening tool.
  - The tool screens for depression, mental health and/or substance use problems, current medications and treatment history.
  - Individuals with screenings that indicate mental health problems are referred to the NaphCare Mental Health Team for further assessment and evaluation.

### First Appearance

- The first appearance hearing occurs by way of video conference within 24-to-48 hours of arrest.
- At first appearance, probable cause is determined and if the individual may bond or remain in jail.
- The judge may ask about the mental health evaluation conducted at booking if the individual presents behavior concerns.
- Presenting the judge with the mental health evaluation is up to the discretion of the defense attorney.
- Pretrial Services personnel are notified if the individual qualifies for the Drug Court.

#### *Pretrial Services*

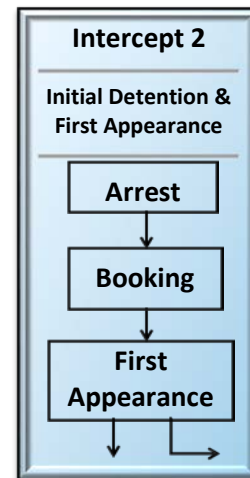
- Pretrial Services screens individuals at the jail to determine if they qualify for pre-trial release.
- Pretrial Services personnel are present in court to present information to the judge, State Attorney's Office, and Public Defender's Office.

### Strengths

- It is still in development in Manatee County, but Central Florida Behavioral Health Network (CFBHN), the managing entity, receives daily jail booking data and has the capability to generate reports that identify which individuals are clients of behavioral health services, their homeless status, and CSU admissions.
- The Suncoast Partnership to End Homelessness meets regularly with CFBHN and other oversight and community bodies to examine homeless data and continuously identify unmet needs and service priorities.

### Opportunities for Improvement

- There is a need to implement an evidence-based comprehensive screening and assessment tool to be used for all individuals who are booked into the Manatee County Jail.
- There are limited opportunities for pre-arrest diversion.
- Mental Health Supervised Release was previously available in Circuit 12 Courts and was operated by the Public Defender's Office, but they lost grant funding.
- Background checks for peer support specialists take an average of six months. It discourages individuals from choosing to become a peer support specialist.
- The implementation of the Risk-Needs-Responsivity (RNR) model among providers may be helpful.



## Intercept 3—Jails & Courts

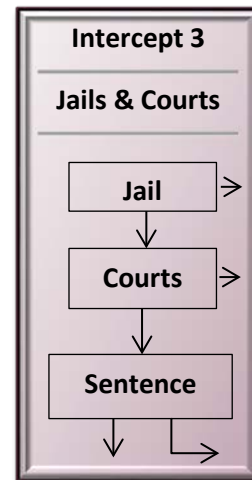
### Manatee County Jail

(Intercept 2 presents the jail booking and intake information)

- The average daily population at the time of the mapping was 1050 inmates.
  - The Manatee County Jail has a capacity to house 1100 inmates.
- The average length of stay for an inmate is approximately 24 days.
- At the time of the mapping, an estimated 10 percent of inmates were on psychotropic medications.

### *In-Jail Medical Services*

- Manatee County contracts with NaphCare to provide jail medical services. The contract has been in place since January 2019.
- The NaphCare Mental Health Team is comprised of a licensed mental health counselor, psychiatrist, and psychiatric nurse practitioner.
  - The psychiatrist is present at the jail 4 hours a week.
  - The nurse practitioner is present at the jail 40 hours a week.
- The psychiatric nurse practitioner manages all inmates who are taking medications.
- The NaphCare medication formulary is different from the formulary used by community providers.



### *Medical Unit*

- 50-bed unit for medical stabilization and detoxification.
- Detoxification screening tools are utilized to determine the level of care needed.
- NaphCare staff determine what medications an inmate was taking before jail and try to place them on the same medications.

### *Recovery Pod*

- The Recovery Pod has been operating for three years and there is always a waitlist.
- The pod is a voluntary program for individuals who self-report substance use problems and co-occurring disorders.
- There are 30 male beds and 45 female beds in the unit.
  - At the time of the mapping, the Recovery Pod housed 30 males and 29 females.
- Inmates in this pod can attend Alcoholics Anonymous and other 12-step meetings and coordinate their release with a discharge planner.
- Individuals who have been released from the jail can come back to volunteer in the Recovery Pod as peer support specialists.
- Inmates who have committed violent crimes are not eligible for the Recovery Pod.

### *Additional In-Jail Services*

- Forensic Outreach/In-Reach Specialist provided by Centerstone
- Forensic Case Management provided by Centerstone for Chapter 916 F.S. clients
- Medication-Assisted Treatment (MAT)
  - Methadone provided by Operation PAR
  - Vivitrol provided by Centerstone

## Problem-solving Courts

### *Drug Court*

- There are three tracks in the Drug Court: Mental Health, Veterans, and Drug Use, with high intensity options for each track.
  - Each track has a separate docket on the same day.
- The Drug Court has a total of 217 participants at the time of the mapping.
  - Healthcare (mental health) track: 30 participants at the time of the mapping
    - Began accepting clients in February 2019
    - Serves low-risk clients that are medication compliant
    - Master's level counselor with trauma experience serves these clients
  - Veteran track: 11 participants at the time of the mapping
    - VA of Bay Pines provides court with veterans' data
    - Centerstone is contracted to provide a counselor specific to veterans
    - Healthcare appointments are made at Bay Pines for participants.
    - There is a retired military volunteer mentor to connect with clients
    - Posttraumatic Stress Disorder (PTSD) support group
  - Drug Use track: 176 participants at the time of the mapping
- Inmates can be transferred from the jail to participate in Drug Court and the client is given 2-to-4 weeks before they decide that they want to enter a plea and participate in Drug Court or opt out and return to jail.
- The Drug Court accommodates Spanish-speaking participants by providing translation services and/or Spanish-speaking clinicians across all tracks.
- Centerstone manages the clinical and psychiatric services staff for the Drug Court.
  - There are four staff and three interns (master's and bachelor's level).
- Treatment planning and development of clinical goals occurs monthly.
- Services include individual counseling, case management, medication assisted treatment (MAT), support groups, peer support specialists.
- The Centerstone psychiatrist provides medications and medication management while active in the Drug Court and will follow-up in outpatient practice upon discharge, as needed.
- As participants progress through Drug Court, they are encouraged to rely less on clinical staff to maintain their recovery and instead focus on building more community support.

### Strengths

- The Manatee County Jail has an electronic health record system.

### Opportunities for Improvement

- Centerstone does not provide in-jail services, but a forensic outreach/in-reach specialist does assist individuals in connecting with forensic mental health services. There is a need for more clinicians, but there is a lack of funding.
- There is a need for jail in-reach by providers.
- The jail and community providers have different medication formularies.
- There is a need for mental health pre-trial release.
- The Drug Court Healthcare track cannot support high-need clients or individuals with serious mental illness who are not appropriate for traditional outpatient treatment.
- Utilizing a single judge to conduct first appearance hearings to limit variation in outcomes.

## Intercept 4—Reentry

### Jail Reentry/Discharge Planning

#### *Manatee County Jail Discharge*

- The Manatee County Jail discharge planner obtains referrals for services for inmates before they are discharged.
- The discharge planner also facilitates phone calls regarding housing, if they do not have a place to live upon release.
- Individuals with mental health problems are released with a seven day prescription at discharge and an appointment is scheduled at Centerstone.
- Centerstone will schedule outpatient appointments prior to release.

#### *Turning Points and MCSO Pilot Program*

- Turning Points SSI/SSDI Outreach, Access, and Recovery (SOAR) case manager will go into the jail to provide assistance to inmates in obtaining benefits.



### Prison Reentry

- There is communication between prison and probation officers on appointments made for individuals returning to the community.

### Strengths

- Individuals are offered a “warm hand-off” and linkage to Turning Points upon release from jail.
- Peer support specialists can assist individuals upon release.

### Opportunities for Improvement

- There is a need to develop a more robust discharge team in the Manatee County Jail, in addition to the current discharge planner.
- There is a waitlist for behavioral health outpatient treatment services.
- A health information exchange or memorandum of understanding (MOU) for data sharing needs to be established between the Manatee County Jail and community providers.

## Intercept 5—Community Corrections

### Probation

#### *County Probation*

- There are 800 individuals on county probation.
- In Manatee County, there have been 1168 violations of probation as of August 2019, year to date.
- County probation does not identify or track cases of individuals on probation who may also have a mental illness.

#### *State Probation*

- There are 1900 individuals on state probation.

### Employment

#### *CareerSource SunCoast*

- Provides a four-part series in the Recovery Pod in the jail for men and women.
- CareerSource provides linkages for employment opportunities for individuals discharged from the jail, but does not have specialized programming for individuals with severe mental illness.

#### *Florida Division of Vocational Rehabilitation*

### Additional Resources

#### *Turning Points*

- Turning Points is a one-stop resource for homeless individuals that provides assistance with basic needs.
- Services include assistance with legal documents, securing housing, financial assistance, employment assistance, connections with family and friends, self-care, and medical care.

#### *Salvation Army*

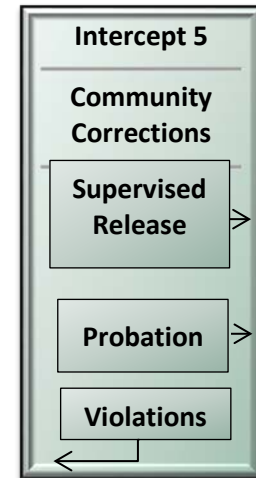
- Salvation Army has 8 beds dedicated to individuals released from Florida Department of Corrections (FDC).
- Treatment services are provided by Centerstone outpatient programming.

### Strengths

- County probation and Turning Points collaborate to connect individuals to services following discharge from the jail.
- The Manatee County Jail is open to collaboration and information sharing with community providers.
- Community Assisted and Supported Living (CASL) recently secured land in Manatee County for housing.
- The Suncoast Partnership to End Homelessness is willing to collaborate on proposals for permanent supportive housing.

### Opportunities for Improvement

- There is a very limited supply of affordable housing options for this target population.





- There is a lack of supported employment programs for the target population.
- There is not adequate funding to meet all outpatient treatment needs in Manatee County.
  - There is a need to allocate funding for psychotropic medications in outpatient treatment.
- In addition to job training and vocational programs for the target population, there is a need to focus on supports for sustaining employment.
- There is a need for specialized probation caseload for individuals with mental health, substance use, and/or co-occurring disorders.

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## Manatee County Priority Areas

Based on the SIM discussion, the participants developed a list of five priorities that will become the focus of the action plan.

### Priorities

1. Jail Diversion
2. Leadership and Planning
3. Specialty Courts and Programs
4. Jail Reentry
5. Community Recovery-Oriented Services and Supports

## Manatee County Action Plan

### Action Planning Process

The stakeholders were enthusiastic participants in the development of a strategic action plan. The action planning process promotes the development of specific objectives and action steps related to each of the priority areas. The plan specifies the individuals responsible for implementation of each action step and a reasonable timeframe for completion of identified tasks.

The Action Plan is presented on the following pages (one priority described on each page).

## Priority Area 1: Jail Diversion

Objective		Action Step	Who	When
1.1	Expand CIT training in Manatee County	<ul style="list-style-type: none"> <li>• To determine how many law enforcement officers are currently trained in CIT (Sheriff's Office and municipalities)</li> <li>• To develop a plan for expansion of CIT training</li> <li>• To explore the feasibility of moving toward CIT teams and develop a plan</li> </ul>	<ul style="list-style-type: none"> <li>• Captain. Ingersoll (Manatee County Sheriff's Office)</li> <li>• Lieutenant Jeremy Giddens (Bradenton Police Department)</li> <li>• Centerstone</li> <li>• Pat Mahoney (NAMI)</li> </ul>	September 2019
1.2	Develop Co-Responder Crisis Response Model	<ul style="list-style-type: none"> <li>• To examine previous Bureau of Justice Assistance RFAs for the Co-Responder Model</li> <li>• To research Co-Responder Models</li> </ul>	<ul style="list-style-type: none"> <li>• Joshua Barnett (Manatee County)</li> <li>• Charles Whitfield (Centerstone)</li> </ul>	March 2020
1.3	Continue revisions of Senate Bill 12 Transportation Plan	<ul style="list-style-type: none"> <li>• To ensure CJMHSA diversion is included by design in the Manatee County Transportation Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Central Florida Behavioral Health Network</li> <li>• Manatee County Government</li> <li>• Centerstone</li> </ul>	December 2019
1.4	Examine respite and peer models for jail diversion	<ul style="list-style-type: none"> <li>• Research the respite and peer models (SAMHSA)</li> <li>• Determine existing peer resources in Manatee County</li> </ul>	<ul style="list-style-type: none"> <li>• Ava Ehde (Manatee County)</li> <li>• Patricia Ries</li> </ul>	March 2020

## Priority Area 2: Leadership and Planning

Objective		Action Step	Who	When
2.1	Establish Behavioral Health Leadership Group	<ul style="list-style-type: none"> <li>To design a table of organization for leadership and oversight between the PSCC, Acute Care Committee, and Behavioral Health Consortium</li> <li>To design a communication plan to keep the community informed on progress toward goals</li> <li>To ensure the leadership group is inclusive of all existing committees and include peer and family voice</li> </ul>	<ul style="list-style-type: none"> <li>Melissa Larkin-Skinner (Centerstone)</li> <li>Joshua Barnett (Manatee County)</li> <li>Public Safety Coordinating Council representative</li> <li>NAMI and Manatee County</li> </ul>	December 2019
2.2	Examine the current information-sharing processes in Manatee County (CJMHSA)	<ul style="list-style-type: none"> <li>To conduct an inventory of behavioral health and criminal justice data sources and how information is shared across agencies</li> </ul>	<ul style="list-style-type: none"> <li>Centerstone</li> </ul>	October 10, 2019
2.3	Finalize needs assessment for CJMHSA Planning Grant	<ul style="list-style-type: none"> <li>To finalize the inventory of mental health and substance use services and resources in Manatee County</li> <li>To submit needs assessment to the PSCC and DCF-SAMH</li> </ul>	<ul style="list-style-type: none"> <li>Centerstone</li> </ul>	October 10, 2019

### Priority Area 3: Specialty Courts/Programs

Objective		Action Step	Who	When
3.1	Develop a Mental Health Court/Comprehensive Treatment Court (CTC) (including co-occurring mental health and substance use disorders)	<ul style="list-style-type: none"> <li>To examine the Ten Essentials of Mental Health Courts</li> <li>To identify resources and intensive case management team to support court program participants</li> <li>To explore the feasibility of CTC model similar to Sarasota County</li> </ul>	<ul style="list-style-type: none"> <li>Judge Inman</li> <li>Heather Doyle (State Attorney's Office)</li> <li>Alfred James (Drug/Veterans Court)</li> <li>Centerstone</li> <li>Jennifer Joynt Sanchez (Public Defender's Office)</li> </ul>	May 2020
3.2	Reestablish Mental Health Supervised Release (MHSR)	<ul style="list-style-type: none"> <li>To identify potential funding streams</li> <li>To refer to and update previous MHSR model implemented in Manatee County</li> <li>To consider MHSR as a CJMHSR Reinvestment Grant proposal</li> </ul>	<ul style="list-style-type: none"> <li>Judge Moreland</li> <li>Public Defender's Office</li> <li>Heather Doyle (State Attorney's Office)</li> <li>Jane Roseboro (Centerstone)</li> <li>Jennifer Burgh (County Probation)</li> </ul>	Dependent of availability of funding
3.3	Research specialized mental health probation models	<ul style="list-style-type: none"> <li>Examine the national models for specialized mental health caseloads</li> </ul>	<ul style="list-style-type: none"> <li>Centerstone</li> <li>Jennifer Burgh (County Probation)</li> <li>Stephanie Ditroia (Circuit Administrator FDC)</li> </ul>	March 2020

## Priority Area 4: Jail/Reentry

Objective		Action Step	Who	When
4.1	Compare NaphCare formulary with community provider formularies	<ul style="list-style-type: none"> <li>To exchange information among agencies</li> <li>To identify alignment and differences between formularies</li> </ul>	<ul style="list-style-type: none"> <li>Gina Dressler (NaphCare)</li> <li>Centerstone</li> <li>Francisco Enriques (Turning Points)</li> </ul>	January 2020
4.2	Develop a transition/discharge planning team model	<ul style="list-style-type: none"> <li>To research Assess Plan Identify Coordinate Model (APIC)</li> <li>To identify FTEs and funding for a Forensic Intensive Case Management (FICM)/Forensic Assertive Community Treatment (FACT) team upon discharge</li> <li>To reach out to Cathy Hatch of Polk County about the Polk County FICM program</li> <li>To reach out to Rob Parkinson of Hillsborough County about the Hillsborough County FICM program</li> </ul>	<ul style="list-style-type: none"> <li>Ava Ehde (Manatee County)</li> <li>Francisco Enriques (Turning Points)</li> <li>Jane Roseboro (Centerstone)</li> </ul>	May 2020

## Priority Area 5: Community Recovery-Oriented Services and Supports

Objective		Action Step	Who	When
5.1	Expand Permanent Supportive Housing in Manatee County	<ul style="list-style-type: none"> <li>To understand best practices in permanent supportive housing specific to CJSAMH target population (SAMHSA Toolkit)</li> <li>To collaborate with the Suncoast Partnership</li> <li>To identify potential funding sources</li> <li>To reach out to other community mental health providers for collaboration with Suncoast Partnership and Centerstone</li> <li>To engage redevelopment/economic opportunity group in Manatee County</li> <li>To engage Public Housing Authorities in Manatee County, City of Bradenton, City of Palmetto</li> </ul>	<ul style="list-style-type: none"> <li>Tara Booker (Suncoast Partnership)</li> <li>Centerstone</li> <li>Commissioner Bellamy</li> <li>Joshua Barnett (Manatee County)</li> <li>CASAL</li> <li>Salvation Army</li> <li>Turning Points</li> </ul>	June 2020
5.2	Research best practices in Supported Employment	<ul style="list-style-type: none"> <li>To examine evidence-based practices in Supported Employment (IPS model)</li> <li>To review Supported Employment RFA released by SAMHSA (2019)</li> <li>To communicate with Vocational Rehabilitation about existing programs for individuals with disabilities</li> </ul>	<ul style="list-style-type: none"> <li>Ben Vanderneck (CareerSource)</li> <li>Brian Payne (Salvation Army)</li> <li>Vocational Rehabilitation</li> <li>Goodwill Manasota</li> </ul>	March 2020

## Priority Area 5: Community Recovery-Oriented Services and Supports

Objective		Action Step	Who	When
5.3	Examine recovery-oriented community-based clubhouse/ICCD models	<ul style="list-style-type: none"> <li>• To visit existing Florida clubhouses (Vincent House, Vincent Academy, Hope House, Mental Health Community Centers)</li> </ul>	<ul style="list-style-type: none"> <li>• Patricia Ries</li> <li>• Turning Points</li> <li>• Kathy Goeller (Goodwill Manasota)</li> </ul>	March 2020
5.4	Increase access to outpatient/community-based treatment services	<ul style="list-style-type: none"> <li>• To examine existing resources in the county</li> </ul>	<ul style="list-style-type: none"> <li>• Centerstone</li> <li>• Central Florida Behavioral Health Network</li> <li>• Joshua Barnett (Manatee County)</li> </ul>	June 2020



## Recommendations

The two-day Sequential Intercept Mapping was an excellent example of community collaboration and a focused approach to addressing the needs of this target population. To that end, as discussed and observed during the SIM, the USF CJMHSA TAC recommend the following actions:

1. Identify leadership to champion continued planning for the target population and implement the SIM Action Plan.
2. Develop an evidence-based transition planning team for individuals with mental health, substance use, and/or co-occurring disorders leaving the Manatee County Jail.
3. Explore the feasibility of expanding CIT training over the next year to more Manatee County Sheriff's Office deputies, municipal law enforcement officers, and 911 dispatchers.
4. Establish a Permanent Supportive Housing Committee for individuals with serious mental illness.
5. Explore implementation of Co-Responder Models, CIT Teams, and respite stabilization models.
6. Expand problem-solving court capacity and community-based alternatives for treatment and support to divert the SAMH target population.

For information or clarification regarding this SIM, action plan, and report, contact:

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CJMHS A TAC Director at [mengelhardt@usf.edu](mailto:mengelhardt@usf.edu) or call 813-974-0769

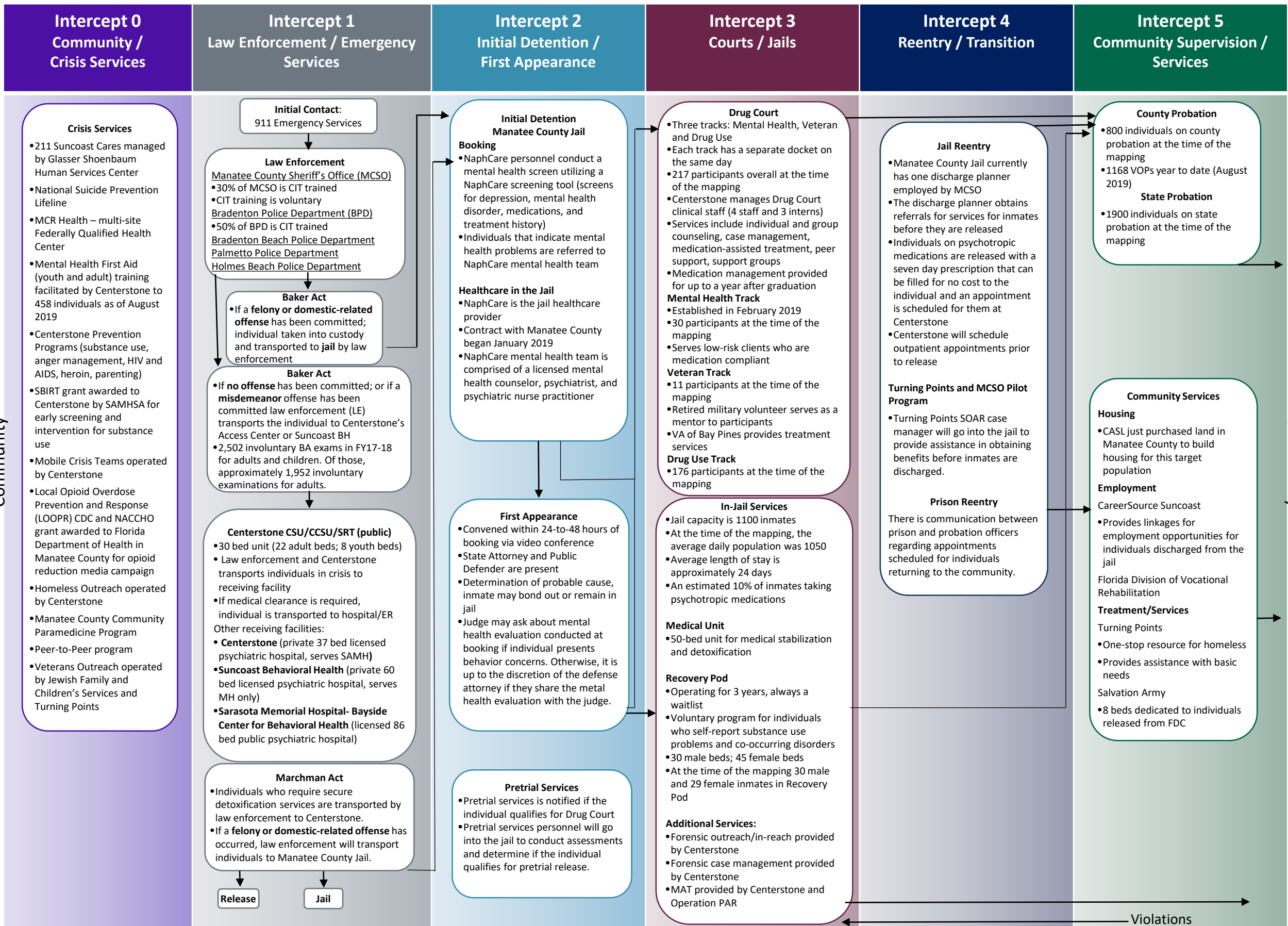
Abby Shockley, Program Director at [ashockley1@usf.edu](mailto:ashockley1@usf.edu)

Katelind Halldorsson, CJMHSA TAC Researcher at [katelind@usf.edu](mailto:katelind@usf.edu)

Please visit the USF CJMHSA Technical Assistance website at [www.floridatac.org](http://www.floridatac.org)

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# Sequential Intercept Map: Manatee County, Florida



Community

Community

Violations

## Appendix A: Participant List

Name	Organization/Agency
Alfred James	Drug/Veterans Court
Ally Bergmann	Drug Free Manatee
Antonia Quiros	Goodwill Manasota
Ava Ehde	Manatee County
Ben Vanderneck	Career Source
Bethany Van Waarhuizen	Centerstone
Bryan Payne	Salvation Army
Commissioner Bellamy	Manatee County
Elida Mujic	DCF Substance Abuse Representative
Elizabeth Klein	State Probation
Francisco Enriquez	Turning Points
Gina Dressler	NaphCare
Giselle Stolper	Centerstone
Heather Doyle	12th Judicial Circuit State Attorney's Office
Heidi Brown	Jewish Family & Children's Services
Jamie Morrison	Emergency Medical Services
Jane Roseboro	Centerstone
Jennifer Bencie	Department of Health
Jennifer Burgh	County Probation
Jennifer Joynt Sanchez	Chief Asst. Public Defender
Jeremy Giddens	Bradenton Police Department
Joshua Barnett	Manatee County
Kalee Shaberts	Manatee County
Kathryn Mathes	Centerstone Research Institute
Kathleen Goeller	Goodwill Manasota
Kimberly Miller	Court Administration
Larry Eger	Public Defender, 12 <sup>th</sup> Judicial Circuit
Linda Benedict	CareerSource Suncoast
Melissa Larkin-Skinner	Centerstone
Paige Alitz	Department of Health
Pat Mahoney	NAMI
Patricia Ries	First Step of Sarasota
Peter Fleischmann	Jewish Family & Children's Services
Renese Remy	Manatee County

Name	Organization/Agency
Rob Tabor	Central Florida Behavioral Health Network
Ruida Benedict	CareerSource Suncoast
Tara Booker	Suncoast Partnership
The Honorable Judge Inman	Manatee County
Yvonne Fryersoll	Manatee County Sheriff's Office
Mark Engelhardt	USF CJMSHA TAC Director
Jim Winarski	USF CJMSHA TAC Facilitator
Katelind Halldorsson	USF CJMSHA TAC Researcher

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## Appendix B: Resources

### Web Resources and Partners

Criminal Justice, Mental Health, and Substance Abuse Technical Assistance Center (CJMHSATAC)	<a href="http://www.floridatac.org/">http://www.floridatac.org/</a>
Baker Act Reporting Center	<a href="http://bakeract.fmhi.usf.edu/">http://bakeract.fmhi.usf.edu/</a>
Louis de la Parte Florida Mental Health Institute- Department of Mental Health Law and Policy (MHLPI)	<a href="http://www.usf.edu/cbcs/mhlp/">http://www.usf.edu/cbcs/mhlp/</a>
Florida Department of Children and Families (DCF)- Mental Health and Substance Use	<a href="https://www.myflfamilies.com/service-programs/samh/">https://www.myflfamilies.com/service-programs/samh/</a>
Policy Research Associates (PRA)	<a href="https://www.prainc.com/">https://www.prainc.com/</a>
SAMHSA's GAINS Center for Behavioral Health and Justice Transformation	<a href="https://www.samhsa.gov/gains-center">https://www.samhsa.gov/gains-center</a>

### The Substance Abuse and Mental Health Services Administration (SAMHSA) Web Resources

The Substance Abuse and Mental Health Services Administration (SAMHSA)	<a href="https://www.samhsa.gov/">https://www.samhsa.gov/</a>
Center for Mental Health Services	<a href="https://www.samhsa.gov/about-us/who-we-are/offices-centers/cmhs">https://www.samhsa.gov/about-us/who-we-are/offices-centers/cmhs</a>
Center for Substance Abuse Prevention	<a href="https://www.samhsa.gov/about-us/who-we-are/offices-centers/csap">https://www.samhsa.gov/about-us/who-we-are/offices-centers/csap</a>
Center for Substance Abuse Treatment	<a href="https://www.samhsa.gov/about-us/who-we-are/offices-centers/csat">https://www.samhsa.gov/about-us/who-we-are/offices-centers/csat</a>
Homelessness Programs and Resources	<a href="https://www.samhsa.gov/homelessness-programs-resources">https://www.samhsa.gov/homelessness-programs-resources</a>
National Center for Trauma Informed Care (NCTIC)	<a href="https://tash.org/nctic/">https://tash.org/nctic/</a>
National Clearinghouse for Alcohol and Drug Information	<a href="https://www.addiction.com/a-z/samhsas-national-clearinghouse-for-alcohol-and-drug-information/">https://www.addiction.com/a-z/samhsas-national-clearinghouse-for-alcohol-and-drug-information/</a>
Recovery and Recovery Support	<a href="https://www.samhsa.gov/find-help/recovery">https://www.samhsa.gov/find-help/recovery</a>
SAMHSA Grant Announcements	<a href="https://www.samhsa.gov/grants/grant-announcements-2019">https://www.samhsa.gov/grants/grant-announcements-2019</a>
Evidence-Based Practices Resource Center	<a href="https://www.samhsa.gov/ebp-resource-center">https://www.samhsa.gov/ebp-resource-center</a>

### Other Web Resources

Bureau of Justice Assistance	<a href="https://www.bja.gov/default.aspx">https://www.bja.gov/default.aspx</a>
Council of State Governments (CSG)	<a href="http://www.csg.org/">http://www.csg.org/</a>
CSG Justice Center	<a href="https://csgjusticecenter.org/">https://csgjusticecenter.org/</a>

Florida Behavioral Health Association	<a href="https://www.fadaa.org/page/FBHA">https://www.fadaa.org/page/FBHA</a>
Grant Opportunities	<a href="http://www.grants.gov/">http://www.grants.gov/</a>
National Alliance for the Mentally Ill (NAMI)	<a href="http://www.nami.org/">http://www.nami.org/</a>
National Alliance to End Homelessness	<a href="http://www.endhomelessness.org/pages/housing_first">http://www.endhomelessness.org/pages/housing_first</a>
National Center for Cultural Competence	<a href="https://nccc.georgetown.edu/">https://nccc.georgetown.edu/</a>
National Council for Behavioral Health	<a href="https://www.thenationalcouncil.org/">https://www.thenationalcouncil.org/</a>
National Criminal Justice Reference Service	<a href="https://www.ncjrs.gov/">https://www.ncjrs.gov/</a>
National Institute of Corrections	<a href="http://nicic.gov/">http://nicic.gov/</a>
National Institute on Drug Abuse	<a href="https://www.drugabuse.gov/">https://www.drugabuse.gov/</a>
Office of Justice Programs	<a href="https://ojp.gov/">https://ojp.gov/</a>
Office of Juvenile Justice and Delinquency Prevention (OJJDP)	<a href="https://www.ojjdp.gov/mpg">https://www.ojjdp.gov/mpg</a>
U.S. Department of Health and Human Services - Mental Health	<a href="https://www.mentalhealth.gov/">https://www.mentalhealth.gov/</a>
U.S. Department of Veterans Affairs - Mental Health	<a href="http://www.mentalhealth.va.gov/">http://www.mentalhealth.va.gov/</a>
United State Interagency Council on Homelessness	<a href="https://www.usich.gov/">https://www.usich.gov/</a>