PLEASE NOTE: Throughout the year revisions may be made to this manual. Please check for updates on-line at http://socialwork.usf.edu
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Welcome to the Field Program at the USF School of Social Work!

It’s our pleasure to introduce you to the field education program at USF. Your field placement is your chance to put into practice the knowledge, skills and values you have been learning in the classroom. It’s also the place to see theory in action and learn firsthand how theory, policy, research and practice intersect. Field work is exciting, invigorating and challenging. All of this is necessary to prepare you to become an ethical and competent professional social worker.

Our goal at USF is to challenge you to learn the skills and knowledge you will need in addition to teaching you how to problem solve and conduct yourself like a professional. To accomplish this goal, the USF School of Social Work partners with over 500 agencies in the Tampa Bay and surrounding communities to offer you this educational experience. We are fortunate to have a large variety of field placement choices available to you, from healthcare to substance abuse treatment, infants to seniors, and everything in between.

This manual and the field program website will be your guide as you progress through your field placement. The manual follows the structure provided to the school by the Council on Social Work Education. Any questions concerning the policies outlined here should be directed to Teri Simpson at terisimson@usf.edu or Lori Rogovin at lrogovin@usf.edu. The address of the field program website is: http://www.usf.edu/cbcs/social-work/programs/field-program/index.aspx

On behalf of the entire School of Social Work faculty, we hope you take full advantage of the experiential learning which takes place in the field program here at the USF School of Social Work. We are committed to your success in the program and your future contributions to the profession.

Sincerely,

Teri Simpson, MSW, LCSW
Director of Field Education

Lori Rogovin, MSW, ACSW
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SECTION I:
USF Field Program
Mission
The mission of the University of South Florida, School of Social Work is to prepare graduates to achieve excellence as professionals and leaders in social work practice, research, and education. Our focus is to develop generalist social workers at the bachelor’s level, clinical social workers at the master’s level and social work scholars at the doctoral level and to encourage students to embrace social work knowledge, ethics, skills, and values. Beginning in our own diverse region, and extending nationally and globally, we are committed to graduating students who reflect the School’s commitment to promoting social and economic justice, human rights, human dignity, scientific inquiry, and sustainable human and community well-being for all.

Theoretical Orientation
The graduate and undergraduate programs of the USF School of Social Work provide a progressive identification with the values and ethics of social work, mastery of the knowledge on which social work practice is based, and the development of practice skills. The unifying themes and theoretical underpinnings of the USF’s social work curricula are found primarily in explanatory theories (e.g., ecosystems theory) and secondarily in change theories (e.g., psychodynamic and cognitive behavioral theories), operationalized through the empowerment, strengths, and capacity building perspectives of social work practice. Ecosystems Theory reflects the social work value of enhancing human system functioning and focuses on biological, psychological, emotional, cultural, and social environments holistically. The strengths perspective emphasizes viewing the range of human differences as normal and acceptable as opposed to making judgments about peoples’ personal characteristics, race, ethnicity, culture, class, gender, sexual orientation, religion, physical or mental ability, age, national origin, and level of emotional and social functioning. The empowerment perspective supports resourcefulness and the development of skills to remove social barriers for individuals, groups, and communities. The capacity building perspective reinforces the social work mandate to serve the most vulnerable of society, to enhance the caring capacity of society to end discriminatory practices, and to develop and expand resources to those in need.

The BSW Program prepares students for generalist professional social work practice. Secondarily, the BSW Program prepares social work students for graduate social work education. The BSW Program also introduces individuals within the University community to relevant social work and social welfare issues.

The MSW Program at USF prepares graduates for clinical social work practice. This is accomplished by empowering our graduates to articulate and implement a practice paradigm which advances human rights by implementing social and economic justice as an outcome. Students are challenged to develop their understanding, analysis, and evaluation of human experiences and societies in the past and in the contemporary world, and of families and individuals of varied cultural and social contexts. These conceptualizations explicitly build on the liberal arts tradition. The
curriculum supports this mission through two themes: strengths-based empowerment approach, and families within a global context.

**Field Education Philosophy**

The Bachelor of Social Work (BSW) and Master of Social Work (MSW) programs at USF are accredited by the Council on Social Work Education (CSWE), a specialized accrediting body recognized by the Council on Post-Secondary Accreditation. CSWE accrediting standards are reflected in specific field education learning goals, practice behaviors, and competencies. In addition to developing these competencies and practice behaviors, USF students are expected to honor the NASW Code of Ethics and demonstrate the principle of continuity of professional growth in their field placement. All of these elements are essential to sound professional learning.

The USF School of Social Work views supervised field instruction as the most effective method of teaching students how to apply knowledge gained from the academic setting. Because the development of the Practice Behaviors is fundamental to achieving the goals of the profession, the field program at USF is designed so the scope, depth, and breadth of learning will increase throughout the 460 (BSW) and 900 (MSW) hours of field placement. USF utilizes a single community agency block placement for the entire internship experience at the end of which students are expected to have reached a point of entry into practice with the competence to perform a variety of professional services.

The relationship between acquiring knowledge and applying it in practice can be best understood by students when it is concurrent with field practice. The field program at USF offers field placement concurrently with course work. Feedback from field to class and vice versa reinforces both learning environments. Students are expected to reflect on their current field practice by sharing written and verbal material in their courses. The goal is to help the student critically examine her/his own work and to make professional use of the critical analysis of peers.

Field placements are chosen after a thoughtful process which includes the student, the agency and the field team. Once a field placement has been confirmed, it is expected of the student to complete the entire placement at said agency.

The agency based field instruction provides opportunities for students to apply knowledge obtained in the academic setting and to develop skills fundamental to the achievement of the core competencies established by CSWE. In turn, the academic seminar provides a forum for students and faculty to discuss topics and issues related to the integration of theory and practice. It is also a mechanism for evaluation of the attainment and appropriateness of program objectives. These equally important functions are bound together in providing specific content, which reinforces and expands the student's professional development and practice competency.
The professional field seminar class complements the field practicum by reinforcing the development of practice behaviors established by CSWE. Additional learning objectives are derived from the learning needs for additional skills or self-awareness. Thus, the seminar is conducted to attain the specific objectives set by the program and the ongoing professional development objectives identified in the Student Field Learning Plan (see Appendices).

The learning objectives listed in the multiple semesters of field instruction, therefore, can be considered shared objectives of the student, agency field instructor, faculty member conducting the accompanying professional seminar and the University based faculty field liaison.

**Expectations for Professional Behavior**

USF is mandated by the Council on Social Work Education to foster and evaluate professional behavioral development for all the students in the social work program. This evaluation occurs in all classes but is particularly important in the field. USF and the community agencies who agree to host USF social work students enter into a partnership and share the responsibility of supervising and coordinating the placement. Therefore, professional behavior is expected both in the field and in the seminar class which accompanies the field experience. In addition to the values of the profession which are codified in the NASW Code of Ethics, students are expected to exhibit the following ethical standards of behavior:

**Accountability:** Attend class, arrive on time and return from break in a timely manner. Participate in group activities and assignments and complete assignments on time. Read and follow directions.

**In the field:** If you must request an alteration in your schedule, plan to speak with your Field Instructor ahead of time. Read and follow agency policy. Arrive on time and be prepared for supervision sessions with a written agenda.

**Respect:** Treat all your peers, your instructors, and those you come in contact with, with dignity and respect at all times. Listen when others are speaking, offer feedback in a constructive manner, approach conflict in a cooperative manner and use positive non-judgmental language.

**In the Field:** Treat your agency, its personnel, policies, and procedures with respect and dignity by always using positive, constructive, respectful and professional language when discussing any part of your field experience. Ask permission to make changes to your schedule. Do not engage in office gossip. Deal with problems or concerns directly.

**Confidentiality:** Treat any personal information you hear about a peer or instructor as confidential. Use good judgment in self-disclosing in the classroom. Never disclose identifying information about clients in the classroom or in assignments for the class.

**In the field:** Do not discuss clients in an open area such as the lunch room or break area. Do not listen to your voicemail on speaker phone. Never leave a client record or computer screen up when you leave the area. Be sure you understand your agency’s policies on confidentiality when dealing with individuals, children, families, and groups.
**Competence:** Apply yourself to your academic pursuits with seriousness and conscientiousness, meeting deadlines as given by your instructors. Take responsibility for the quality of your completed work. Strive to work toward greater awareness of personal issues which may affect your work with clients.

**In the field:** Take initiative to seek out information about the type of client you are working with. Review your findings in supervision. Ask how you can improve your skills and remain open to corrective feedback. Do not believe you are free of any biases.

**Personal Appearance:** Dress appropriately for class.

**In the field:** Familiarize yourself with the agency dress code and follow it. Take into consideration your clientele and adjust your style of dress accordingly. Do not break policy even if you observe other employees at the agency doing it. Dress up if you will be representing the agency at a community meeting or the University at a board meeting etc. Refrain from using heavy colognes and perfumes when you go to your placement. Ask about the agency policy regarding exposure of tattoos and piercings.

**Integrity:** Practice honesty with yourself, your peers, and your instructors. Do your own work and take credit only for your own work. Acknowledge areas where improvement is needed.

**In the field:** Commit yourself to fostering the development of professional self-awareness, learning the NASW code of ethics and social work practice standards, and becoming a lifelong learner. Because of the sensitive nature of client material and the powerful feelings which are often evoked in discussion with clients, it may become necessary for you to explore your innermost thoughts and feelings with a therapist or other appropriate person. Professional social workers consider this process integral to the development of the professional self. Remain open to it and ask for direction or resources when you need it.

**Diversity:** Embrace diversity. Strive to become more open to people, ideas, and beliefs you are not familiar with.

**In the field:** Exhibit a willingness to serve diverse groups of people. Take initiative to learn about people, ideas and beliefs different from your own. Acknowledge your own biases and stereotypes and strive to eliminate them through the development of professional self-awareness.

The NASW Code of Ethics can be accessed online at:

All students are expected to be very familiar with the Code of Ethics and use it in their field placement & classroom.

Additionally, MSW Students should know the contents of the NASW Standards of Practice for Clinical Social Work found at:

**Program Structure – BSW Program**

The primary goal of the BSW program is to produce professionally competent generalist practitioners for agency-based community practice. The professional
foundation of the BSW program includes content on social work values and ethics, diversity, social and economic justice, populations-at-risk, human behavior and the social environment, social welfare policy and services, social work practice, research, and the field placement.

The USF School of Social Work utilizes a single community agency placement for the entire practicum experience. The completion of the field experience is simultaneous with completion of the BSW program. The student is evaluated by the field instructor in the middle of the semester and at the end of the semester.

**Required Number of Hours for BSW Students**

The USF School of Social Work requires BSW students to complete at a minimum, a total of 460 field placement hours to be eligible for graduation; exceptions cannot be made regardless of the circumstances. Students needing to take additional time off during their internships, or wishing to make up time missed for emergencies, illness or vacation, must discuss their request with their field instructor. Field placements only begin in the fall and spring semesters. Students are not permitted to begin their placements prior to the beginning of the semester in which they are enrolled in Integrative Field Seminar/Field. Students are expected to remain in their placement for the duration of the semester.

**BSW Program Overview**

BSW students enter the field in the semester following the successful completion of the required BSW coursework. Students begin the field placement process the semester before they enter field.
First Semester
SOW 3101 Human Behavior & the Social Environment I 3
SOW 4522 Multi-Cultural America in a Global Society 3
SOW 4341 Multi Meth. of Social Work I: Micro Practice 3
SOW 3401 Research and Statistics 3
SOW 3210 The American Social Welfare System 3
15 credits

Second Semester
SOW 3102 Human Behavior & the Social Environment II 3
SOW 4233 Social Welfare: Policy & Program 3
SOW 4343 Multi Meth. of Social Work II: Macro Practice 3
*SOW 4315 Case Management 3
SOW 4414 Data Management 2
14 credits

Final Semester
SOW 4510 Integrative Seminar & Field Placement 9
SOW 4602 Social Work Practice in Mental Health and Health Care 3
12 credits

Total Credits 41 credits

* May be replaced by Title IV E courses or education abroad if approved by the School of Social Work (discuss with advisor).

Additionally, MSW students should know the contents of the NASW Standards of Practice for Clinical Social Work. See link https://www.socialworkers.org/practice/standards/naswclinicalswstandards.pdf

Program Structure – MSW Program

The MSW program at USF is committed to preparing social workers for clinical practice. Clinical social work is value-based evidence supported practice with individuals, families, groups, organizations and communities. The primary goal of clinical practice is to enhance the bio-psychosocial functioning of clients through culturally competent strengths-based practice. Clinical social work practice uses a person-in-environment framework to assess, diagnose, and treat client concerns. In addition, clinical social workers promote the cause of social justice for diverse and oppressed groups and advocate on behalf of clients. Clinical social work practice, firmly based on ethical principles, enhances client functioning at the intrapsychic, interpersonal and social levels.
Required Number of Hours for MSW Students

Each non-advanced standing student will complete a minimum of 900 hours of field practicum, which includes a combination of a foundation practicum of 300 hours and an advanced clinical field practicum of at least 600 hours in a model utilizing a single community agency placement for the entire practicum experience. Advanced standing students complete 600 hours. Students may “bank” up to 36 hours (if full-time) and 20 hours (if part-time) which will be applied to their total hours in the next semester. Students are expected to be in placement for the duration of each semester.

MSW Program Overview: Full-Time Students (Regular and Advanced Standing)

The field placement process begins the semester before the placement is scheduled to start or at the time of admission for advanced standing students. Every incoming class of students is required to attend a mandatory field orientation. Letters will provide the exact time, date, and location of the event and are mailed to students a few weeks before the orientation.
Advanced Standing students are required to take 2 clinical electives for 6 credits. **Non-Advanced Standing students are required to take 3 clinical electives for 9 credits. All clinical electives must be taken in the School of Social Work except Students in the Dual MSW/MPH Program can take all electives in the School of Public Health. This includes using core courses as electives. Students may take electives during any semester including summer sessions. However, non-AS students should consider taking electives as recommended in 1st Yr Spring, 1st Yr Summer, and 2nd Yr Spring semesters.

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<th>Fall</th>
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MSW Program Overview: Part-Time Students

Students enrolled in the part-time program complete the same courses, field practicum and hours as students enrolled in the full-time format. In addition, the same guidelines and policies outlined in this manual apply to part-time students. The MSW Program does not award credit for work experience toward the field practicum.

The field placement process begins in the second semester. Students who have not already negotiated work schedule flexibility with their employers when first admitted to the program will want to begin this process as soon as possible. Most approved field agencies operate on weekdays and during daytime hours. Students are required to do at least 4 hours a week of their placement during regular business hours. Students are required to sign a statement they agree to comply with this requirement prior to admission into the part-time field program.

Every incoming class of students is required to attend a mandatory field orientation. Letters will provide the exact time, date, and location of the event and are mailed to students a few weeks before the orientation.

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<th>Semester 1</th>
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<td>SOW 6105 (3) Found in Hum Behavior</td>
<td>SOW 6186 (2) Found of SW Macro Practice</td>
<td>SOW 6405 (3) Found of Social Work Research &amp; Statistics</td>
<td>SOW 6124 (3) Psycho-pathology</td>
<td>SOW 6362 (3) SW Practice with Couples &amp; Families</td>
<td>SOW 6126 (2) Health, Illness, &amp; Disability</td>
<td>SOW 6236 (3) Social Welfare Policy Development &amp; Analysis</td>
<td>SOW 8907 (1) Capstone Project</td>
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<td>SOW 6305 (3) Found of Social Work Practice</td>
<td>SOW 6235 (3) Found of Social Welfare Policy</td>
<td>SOW 6931 (3) SW Elective</td>
<td>SOW 6931 (3) Elective</td>
<td>SOW 6368 (3) SW Social Work Practice with Groups</td>
<td>SOW 6557 (2) Field Instruction</td>
<td>SOW 6558 (2) Field Instruction</td>
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<td>SOW 6348 (3) Diversity and Social Justice</td>
<td>SOW 6534 (3) Field Instruction</td>
<td>SOW 6553 (2) Field Instruction</td>
<td>SOW 6342 (3)* SW Practice with Individuals</td>
<td>SOW 6438 (3) Evaluations of Clinical Practice in Diverse Settings</td>
<td>SOW 6556 (2) Field Instruction</td>
<td>SOW 6931 (3) Elective</td>
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</table>

*Advanced Standing students are required to take 2 clinical electives for 6 credits.

Non-Advanced Standing students are required to take 3 clinical electives for 9 credits. All clinical electives must be taken in the School of Social Work. Students may take electives during any semester including summer sessions. However, students should consider the program course schedule for the recommended semesters for electives.

150 clock hours per semester in remaining semesters (10 hours per week)

The highlighted courses are waived for advanced-standing students.

*Starred course is not taken by regular-standing students
BSW/MSW Foundation Concentration Field Education

The following list of Competencies and Practice Behaviors have been established by the Council on Social Work Education (CSWE) as necessary skills every graduate of an accredited program should demonstrate prior to graduation. These Competencies and Practice Behaviors will become the student’s Learning Plan and help the student direct their progression in the agency environment. By the end of the first 300 (MSW) and 460 (BSW) hours of field placement students are expected to be able to demonstrate all of the Practice Behaviors listed below.

**Competency #1: Intern identifies as a professional social worker and conducts himself/herself accordingly.**

1.1 Advocates well for client access to the services of social work
1.2 Practices personal reflection and self-correction to assure continual professional development
1.3 Attends well to professional roles and boundaries
1.4 Demonstrates professional demeanor in appearance and communication
1.5 Engages in career-long learning
1.6 Uses supervision and consultation effectively

**Competency #2: Intern applies social work ethical principles to guide his/her professional practice.**

2.1 Recognizes and manages personal values in a way that allows professional values to guide practice (e.g., on such issues as abortion and gay rights)
2.2 Makes ethical decisions by applying standards of the NASW Code of Ethics
2.3 Tolerates well ambiguity in resolving ethical conflicts
2.4 Is able to apply strategies of ethical reasoning to arrive at principled decisions

**Competency #3: Apply critical thinking to inform & communicate professional judgments.**

3.1 Is skilled at appraising and integrating multiple sources of knowledge; including research-based knowledge and practice wisdom
3.2 Is skilled at analyzing models of assessment, prevention, intervention, and evaluation
3.3 Demonstrates effective written communication in working with individuals, families, groups, organizations, communities, and colleagues

**Competency #4: Intern engages diversity and difference in practice**

4.1 Recognizes the extent to which a culture’s structures and values may oppress, marginalize, alienate, or create or enhance privilege and power
4.2 Has sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups
4.3 Recognizes and communicates her or his understanding of the importance of difference in shaping life experiences
4.4 Views herself or himself as a learner and engages those he or she works with as informants
**Competency #5: Intern advances human rights and social and economic justice**

5.1 Understands the forms and mechanisms of oppression and discrimination  
5.2 Is skilled at advocating for human rights and social and economic justice  
5.3 Is skilled at engaging in practices that advance social and economic justice

**Competency #6: Intern engages in research-informed practice and practice-informed research**

6.1 Is skilled at using practice experience to inform research  
6.2 Is skilled at using research findings to improve practice, policy, and social service delivery

**Competency #7: Intern applies knowledge of human behavior and the social environment**

7.1 Demonstrates ability to utilize conceptual frameworks to guide the processes of assessment, intervention, and evaluation  
7.2 Demonstrates ability to critique and apply knowledge to understand the person in the environment

**Competency #8: Intern engages in policy practice to advance social and economic well being and to deliver effective social work services**

8.1 Is skilled at analyzing, formulating, and advocating for polices that advance social well-being  
8.2 Is skilled at collaborating with colleagues and clients for effective policy action

**Competency #9: Intern responds to contexts that shape practice.**

9.1 Is skilled at continuously discovering, appraising, and attending to changing locales, populations, scientific and technological developments, and emerging societal trends in order to provide relevant services  
9.2 Is skilled at providing leadership in promoting sustainable changes in service delivery and practice to improve the quality of social services

**Competency #10: Intern engages, assesses, intervenes, and evaluates with individuals, families, groups, organizations, and communities.**

**Engagement:**
10.1 Is able to work substantively & affectively to prepare for action with individuals, families, groups organizations, and communities  
10.2 Demonstrates empathy and other interpersonal skills  
10.3 Is able to develop a mutually agreed upon focus of work and desired outcomes

**Assessment:**
10.4 Is skilled at collecting, organizing and interpreting client data  
10.5 Is skilled assessing clients strengths and limitations  
10.6 Is skilled at developing mutually agreed-upon intervention goals & objectives  
10.7 Is skilled at selecting appropriate intervention strategies

**Intervention:**
10.8 Is skilled at initiating action to achieve organization goals  
10.9 Is skilled at implementing prevention interventions that enhance client capacities  
10.10 Is skilled at helping clients resolve problems  
10.11 Is skilled at negotiating, mediating, and advocating for clients
Is skilled at facilitating transitions and endings

**Evaluation:**

Demonstrates ability to analyze, monitor and evaluate interventions

**Advanced Clinical Concentration Field Education**

The skills acquired by students in the foundation clinical practicum will continue to be practiced as additional skills are acquired. Advanced clinical practicum students will continue to focus on issues related to diversity, values and ethics, professional development, vulnerable populations, and social and economic justice. Building on their generalist foundation, students will use theories from the classroom, apply them with discretion, and evaluate their appropriateness and effectiveness with clients. The students will continue to concentrate on the same Core Competencies. However, the Practice Behaviors in the Advanced Clinical Sequence will become more rigorously focused on becoming independent practitioners. By the end of 980 hours (600 for Advanced Standing) of field placement students are expected to be able to demonstrate the following Practice Behaviors:

**Competency #1: Identify as a professional social worker and conduct oneself accordingly.**

1.1 Readily identify as social work professionals.
1.2 Demonstrate professional use of self with client(s).
1.3 Understand and identify professional strengths, limitations, and challenges
1.4 Develop, manage, and maintain therapeutic relationships with clients within the person-in-environment and strengths perspectives.

**Competency #2: Apply social work ethical principles to guide professional practice.**

2.1 Apply ethical decision making skills to issues specific to clinical social work.
2.2 Employ strategies of ethical reasoning to address the use of technology in clinical practice and its impact on client rights.
2.3 Identify and use knowledge of relationship dynamics, including power differentials.
2.4 Recognize and manage personal biases as they affect the therapeutic relationship in the service of the clients’ well-being.

**Competency #3: Apply critical thinking to inform & communicate professional judgments.**

3.1 Engage in reflective practice.
3.2 Identify and articulate clients’ strengths and vulnerabilities.
3.3 Evaluate, select, and implement appropriate multidimensional assessment, diagnostic, intervention, and practice evaluation tools.
3.4 Evaluate the strengths and weaknesses of multiple theoretical perspectives and differentially apply them to client situations.
3.5 Communicate professional judgments to other social workers and to professionals from other disciplines, in both verbal and written formats.

**Competency #4: Engage diversity and difference in practice.**

4.1 Research and apply knowledge of diverse populations to enhance client well-being.
4.2 Work effectively with diverse populations.
4.3 Identify and use practitioner/client differences from a strengths perspective.

**Competency #5: Advance human rights and social and economic justice.**
5.1 Use knowledge of the effects of oppression, discrimination, & historical trauma on client and client systems to guide treatment planning and intervention.
5.2 Advocate at multiple levels for mental health parity and reduction of health disparities for diverse populations.

**Competency #6: Engage in research informed practice and practice informed research.**
6.1 Use the evidence-based practice process in clinical assessment and intervention with clients.
6.2 Participate in the generation of new clinical knowledge, through research and practice.
6.3 Use research methodology to evaluate clinical practice effectiveness and/or outcomes.

**Competency #7: Apply knowledge of human behavior and the social environment.**
7.1 Synthesize & differentially apply theories of human behavior and the social environment to guide clinical practice.
7.2 Use bio-psycho-social-spiritual theories & multiaxial diagnostic classification systems in formulation of comprehensive assessments.
7.3 Consult with medical professionals as needed, to confirm diagnosis and/or to monitor medication in the treatment process.

**Competency #8: Engage in policy practice to advance social and economic well-being and to deliver effective social work services.**
8.1 Communicate to stakeholders the implications of policies and policy change in the lives of clients.
8.2 Use evidence-based practice and practice-based evidence in advocacy for policies that advance social and economic well-being.
8.3 Advocate with and inform administrators and legislators to influence policies that affect clients and service.

**Competency #9: Respond to contexts that shape practice.**
9.1 Assess the quality of clients’ interactions within their social contexts.
9.2 Develop intervention plans to accomplish systemic change.
9.3 Advocate with and inform administrators and legislators to influence policies that affect clients and service.

**Competency #10: Engage, assess, intervene, and evaluate with individuals, families, groups, organizations, and communities.**
10.1 Develop a culturally responsive therapeutic relationship.
10.2 Attend to the interpersonal dynamics and contextual factors that both strengthen and potentially threaten the therapeutic alliance.
10.3 Establish a relationally based process that encourages clients to be equal participants in the establishment of treatment goals and expected outcomes.
10.4 Use multidimensional bio-psycho-social-spiritual assessment tools.
10.5 Assess clients’ readiness for change.
10.6 Assess clients’ coping strategies to reinforce and improve adaptation to life situations, circumstances, and events.
10.7 Select and modify appropriate intervention strategies based on continuous clinical assessment.
10.8 Use differential and multiaxial diagnoses.
10.9 Critically evaluate, select, and apply best practices and evidence-based interventions.
10.10 Demonstrate the use of appropriate clinical techniques for a range of presenting concerns identified in the assessment, including crisis intervention strategies as needed.
10.11 Collaborate with other professionals to coordinate treatment interventions.
10.12 Contribute to the theoretical knowledge base of the social work profession through practice-based research.
10.13 Use clinical evaluation of the process and/or outcomes to develop best practice interventions for a range of bio-psycho-social-spiritual conditions.
Section II: Field Instruction
Policies and Guidelines
Field Placement Process

To be eligible to enter field, students must meet the criteria for course completion, grades, GPA, etc., which are outlined in the student handbooks for each program. Once the placement process begins, students are expected to take an active role in the selection of their field placement agency by participating fully in the field placement process. While students are not permitted to contact field agencies directly, they are encouraged to research different settings and think about what areas of practice they might like to experience before attending their field placement interview. Additionally, **students are required to read this manual in its entirety prior to the agency interview process.**

The first step in the placement process is for students to complete the Field Placement Application which is found on the School of Social Work website under Field. Students must complete the application, provide a current resume, and send them to the Field Office prior to interviewing with their field coordinator. Typically, students will begin the field placement interview process in the middle of the semester before they enter the field. Students will be contacted by their field coordinator to schedule a face to face interview. Advanced standing MSW students will be contacted upon admission and interviewed as soon as possible.

At the interview with the field coordinator, the field application will be reviewed and discussed. The field coordinator will explore with the student their top choices of areas of practice and future career goals/aspirations. If the student indicates a particular geographic preference, this preference may have to take precedence over the top choices for area of practice preference.

**Students should be aware many agencies have costs associated with placement (i.e., immunizations, background screenings, drug tests, parking, etc.).**

It is absolutely imperative the student notify the field office on the application of any instances in their past which may restrict their placement choices. Students who indicate a legal history will be asked to sign a form declaring their legal history and granting the school permission to disclose this information to the placement agency. In rare circumstances a legal history may exclude a student from participating in field and thereby impede their ability to continue toward graduation and/or licensure.

Once all of the student interviews have been completed, the field coordinator will begin the matching and assigning process. Students are matched with the affiliated agency deemed most likely to meet the mutual learning needs, opportunities, and expectations of the student, agency, and the BSW and MSW program. The student is then notified of the person to contact at the assigned agency and asked to arrange an interview. Most notifications occur at least one month before the end of semester preceding the planned field practicum.

Students will make contact with the agency and schedule an interview with their
potential field instructor as soon as they receive notification of the person to contact. Students and agencies interview each other and each party has the opportunity to decline the other. Students should treat this interview as they would any interview for a paid position.

**Following the interview, the student must fully complete the Agency Interview Form (located on School of Social Work website) indicating the outcome of the interview, and submit it electronically within 48 hours. Failure to meet this deadline slows the placement process and may result in the field placement slot being taken by other students at USF or at other institutions.**

The School of Social Work will work with a student to find a suitable field placement, but it does not guarantee a placement. There is a limitation on the number of “missed opportunities” a student can have in order to obtain a field placement. The maximum number of “missed opportunities” permitted is three. A “missed opportunity” includes each occurrence of the following: a student turning down an offer for an interview at an agency; a student being turned down by an agency following an interview or following the completion of additional screening criteria; and/or a student refusing to accept a placement offer with an agency.

If an agency requests a student be removed from placement for any of the reasons listed below, this also counts as a “missed opportunity”:

- Unsatisfactory performance
- Poor attendance
- Failure to adhere to agency policies
- Unprofessional behavior
- Depending on the severity of the reason for dismissal from a field placement.

**Sharing of Student Information during Field Placement Process**

Students should be advised the Office of Field Education may share all relevant information with appropriate persons involved in the student’s field placement process. This may include but is not limited to: the agency administrator or contact person, the agency field instructor, the faculty seminar instructor or liaison, the student’s academic advisor, or the Director of the School of Social Work. Relevant information is defined as information which may have an impact on the field placement selection and information which may affect clients, agency field instructors, staff, or the student learning experience. Such information will be shared to enable informed choice by field instructors, protect clients, protect students, and facilitate the learning process. Agency field instructors are also expected to share relevant information with the Office of Field Education. The student may be required to sign a release of information for some types of information sharing.
Background Checks

Background checks are required by most agencies before a student is accepted for, and/or allowed to begin, an internship. If an agency requires any type of background check and/or medical testing, the agency should notify the intern of these requirements during the interview process. Conducting background checks is the responsibility of the agency. If an agency is not able to pay for these additional requirements, payment is the responsibility of the student.

Holidays, Breaks and Vacations

USF does not require students to be at their internships during holidays officially observed by the University. Agencies, however, may require students be at their internships during University holidays, and this requirement may supersede USF’s holiday policy. This should be communicated to students during the internship interview process. Students needing to take additional time off during their internships, or wishing to make up time missed for illness or vacation, must discuss their request with their field instructor and create a plan to make up the missed hours.

Malpractice Coverage

All students in field are required to have malpractice insurance. Students are provided this coverage by USF. The Certificate of Insurance can be found on the School of Social Work website under Field Program. Students with a criminal history may have to purchase their own insurance. Links to insurance providers can be found on the website as well. In some instances, students may be required to purchase their own health care policies as required by their placement agencies.

Mileage Reimbursement/Use of Personal Vehicle

Agencies may require a student to use their personal vehicle to carry out the expected duties of a professional social worker. Students should inquire about the need to make home visits during the interview process. If travel is required by the agency, they are expected to compensate the student for mileage at the same rate which is paid to other professional staff. The student may not transport clients in their personal vehicles. The University of South Florida does not cover the cost of automobile insurance for interns.

Paperwork

Any paperwork or web based form required by the School of Social Work must be submitted within the designated time frame and method. Examples of this would include the Agency Interview Form, Student Field Learning Plan, your Record of Field Practicum Hours and your Student Evaluation of Field. The responsibility of making certain field instructors are aware of approaching deadlines, within a reasonable time frame, is shared by both the student and the Field Program. Students will maintain
a record of all field hours and supervision hours on the IPT data system. The electronic signature of the Field Instructor on the Hours Log at the end of each semester will lock the instrument and automatically submit it to the Field Instructor and the Field Dept.

**Personal Emergencies and Field Hours**

All students must complete the minimum number of required hours in field to be eligible for graduation. Students needing to take additional time off during their internships, or wishing to make up time missed for illness or family emergency, must discuss their request with their field instructor. The student is responsible for notifying the field instructor as early as possible of any emergency which will cause them to miss scheduled field internship hours. Any time missed for a personal emergency must be made up prior to graduation.

**Emergency Closings**

Students scheduled for field hours on a day when the University closes in response to an emergency (i.e. hurricane or national disaster) will not be penalized for the loss of internship hours. Students will report the number of hours originally scheduled for internship on the day of the emergency on their Record of Field Hours form in the field database. These hours will not have to be made up.

**Health Issues**

During the field placement, a student should be aware of the possibility of exposure to and from the general public as well as client or at-risk populations. Each student should contemplate the health implications of such contacts and is encouraged to speak with a personal physician or a health care representative at the USF Student Health Center regarding recommended immunizations and tests. It is recommended students inquire during the placement interview of any areas of concern or need for preparation prior to placement.

**Student Safety in the Field**

Students and agencies must work together to create a safe environment. Each agency is responsible for orienting field students to the safety policies and procedures of the setting during the agency orientation, as well as in supervision. Each student is responsible for discussing safety concerns with his or her Field Instructor. It is important to discuss guidelines for prevention, as well as crisis/safety plans. Such discussions should also include, but not be limited to, safety issues in the community, during home visits, within the agency building and environs, with particular clients prone to violent behavior, and the security of personal belongings. Students may be required to make home visits if such tasks are routinely requested of professional staff. A student is expected to have access to any equipment which
is given to other paid agency staff or volunteers. If a student believes he or she is at personal risk on a home visit or within the agency or community setting, the student should discuss their concerns immediately with the agency field instructor. If this solution fails to resolve the concerns in a reasonable manner, the student must immediately contact the School of Social Work and speak with his/her field liaison or other faculty field representative.

**Restrictions Regarding “On-the-Job” Training**

Field Instruction in social work education is a specially designed learning experience, not intended as a mechanism to accrue on-the-job training. Students currently employed in a social service agency may not complete their field placements in their current place of employment except with the creation of a paid field internship plan which is discussed in detail later in this manual.

**Persons with Disabilities**

USF is an exciting, welcoming, supportive environment. The faculty and administration strive to insure students with disabilities participate in all aspects of University life. Academic accommodations are arranged through the Students with Disabilities Services (SDS) office. Any student interested in requesting accommodations through SDS can learn about this process by visiting the website: [http://www.sds.usf.edu/](http://www.sds.usf.edu/) (arrangements must be made in advance of the needed accommodation and in a timely manner).

**Sexual Harassment and Equal Opportunity**


**Criteria for the Selection of Field Agencies**

Each of the area agencies utilized as a site for field placement is known to offer a wealth of learning experiences for social work practice and must be able to provide opportunities for the student to demonstrate skill in all practice behaviors associated with specific competencies. These experiences are developed around the Learning Plan and typically are carried out through the usual day-to-day activities at the agency. The USF Field Program Office maintains a database of approved agencies and their associated qualified Field Instructors. The Field Program Office is always interested in developing new placements for our students. The following list of criteria is used as a guide to determine if an agency may be appropriate to host a BSW and/or MSW student intern:

- The agency’s program must be compatible with USF’s educational objectives. This means the agency has the ability to offer a generalist
experience (for BSW students) and a clinical experience (for MSW students). Opportunities provide both direct client contact and community learning opportunities are appropriate. Practice opportunities and field instruction must be compatible with bachelor’s level generalist social work for BSW students and graduate level clinical social work for MSW students.

• The program must be of sufficient size and scope to provide breadth, diversity and depth in learning opportunities.

• For BSW students, the agency must provide a Field Instructor with at least a Bachelor of Social Work (BSW) plus at least two years of post-graduate experience. For MSW students, the agency must provide a Field Instructor with at least a Master of Social Work (MSW) plus at least two years of post-graduate professional social work experience. The degrees must be from a CSWE accredited program.

• Agency staff must have time available to provide effective supervision and professional instruction, including the prospective Field Instructor’s participation in a USF Field Instructor Training and liaison visits. Field Instructors are expected to provide a minimum of 1 hour of face-to-face field instruction per week. Additionally, Field Instructors be on-site for the majority of the time the student is at the agency until they determine the student is able to practice without direct observation.

• Physical facilities should be adequate for effective student learning, including desk space, telephone, computer access, office support, reimbursement for on-the-job costs consistent with staff privileges and budgetary provisions, and confidential client interview space.

• Agencies must complete and sign the “Affiliation Agreement” form and complete the Agency Information Form and submit them to the field office.

**Agency Affiliation Agreement**

Administratively, field education consists of a formalized arrangement between the University and the social service agency referencing mutual expectations, requirements and procedures. This arrangement is typically formalized with an agency Affiliation Agreement signed by appropriate administrative personnel signifying the partnership between the University and the agency.
Criteria for Selection of Field Instructors

Social work is a change-oriented profession. Therefore, coordination between the field and University is crucial in maintaining a vibrant and relevant curriculum. Input and feedback from field instructors about practice needs and service delivery are essential components of curriculum development and its revision. The School’s faculty values the collaborative support of field instructors and students are encouraged to facilitate the communication between agency personnel and University faculty when appropriate. Additionally, agency personnel are encouraged to access the School’s website and utilize the interactive tools in place to encourage their feedback and participation in the ongoing development of the field program.

The primary goal of the field internship is the student’s professional educational development. Capacity for field instruction requires the ability to adapt social work practice skills to teaching and supervision. The following criteria are used in selecting Field Instructors:

- Field Instructors must have a social work degree from a CSWE accredited program:
  - To supervise BSW students: must have a Bachelor’s degree in Social Work from a CSWE accredited program and a minimum of two years post-graduate professional social work practice experience. A Master of Social Work degree from a CSWE accredited program is recommended, but not required.
  - To supervise MSW students: must have a Master’s degree in Social Work from a CSWE accredited program and a minimum of two years post-graduate professional social work practice experience. Social work licensure (LCSW) is recommended, but not required.
- Field Instructors must demonstrate the capacity and commitment to assume responsibility for the teaching of students, identification with the profession, and effectiveness in the creative use of agency function and structure to identify learning opportunities.
- Field instructors must be willing to accept the sole responsibility for supervising and evaluating the student intern at their agency.
- Field Instructors must demonstrate motivation for field instruction, including readiness to achieve satisfaction from the professional growth of others, through staff supervision or comparable activities, and a desire to participate in the instruction of students in accordance with the philosophy and educational objectives of the USF social work curriculum.
- Field Instructors must provide a résumé describing their educational background and professional experience to the field program office.
• Field Instructors must have time available for effective educational assessment, planning of learning experiences, and scheduling of ongoing supervision.

• Field Instructors are expected to participate in Field Instructor Training, offered through USF or another State of Florida University. The Field Instructor Training includes (but is not limited to) the following topics:

  • Description of each Program (BSW; MSW)
  • Explanation of Field Staff Roles
  • Definition of the Roles and Responsibilities of the Field Instructor
  • Explanation of the EPAS/Competencies/Practice Behaviors
  • Development of the Learning Plan
  • Use of the Problem Solving Process
  • Evaluation Tools
  • Integration of Theory into Practice
  • Learning Styles of Students
  • Developmental Stages of the Internship
  • Incorporating Research and Evidence-Based Practice
  • Typical Challenges and Rewards
  • Administrative issues (i.e., mileage reimbursement, parking, use of student cell phones for agency business)

Field Instructor Benefits

Field Instructors for the University Of South Florida School Of Social Work receive a number of benefits including:

• Tuition waivers which can be used for academic classes

• The opportunity to sharpen professional knowledge and skills through the field instruction process

• The opportunity to develop teaching skills

• The opportunity to preserve ties with the academic community and network with the practice community

• The opportunity to contribute substantially to maintenance and development of social work standards through the instruction process

• The opportunity to contribute to one’s own agency by instructing students who bring new ideas and stimulation to the work setting
SECTION III: Roles and Responsibilities of School, Field Agency, and Student
Roles and Responsibilities of the School of Social Work

The USF School of Social Work has ultimate responsibility for the administration of the field education program and for all decisions affecting the student including, but not limited to, grades, credits, field hours, and student withdrawal. Through its field team, USF assumes the following specific responsibilities in relation to the field internship:

1. To approve student internships, with agency consent, and to provide agencies with pertinent information concerning the students selected, as appropriate;

2. To orient Field Instructors to the curriculum and the role of the field internship within the program;

3. To provide a Field Liaison to be the link between USF, the student, and the internship agency;

4. To provide field education resources for Field Instructors;

5. To provide guidelines for the formal evaluation of students’ field performance in accordance with the Field Learning Plan;

6. To evaluate each agency’s appropriateness and effectiveness as a field internship site;

7. To evaluate the performance of Field Instructors based on student and Field Liaison feedback;

8. To select the Field Instructor, in cooperation with the field internship agency;

9. To approve agencies as field internship sites and review the approval in a timely manner.

Roles and Responsibilities of the Director of Field Education

The Director of Field Education is responsible for the oversight of the field program, long-term development of the program, and representation of the program on the Curriculum Committee. This person is responsible for recruitment and assignment faculty field liaisons; development of field placement locations; and ongoing coordination and training of field instructors and other agency representatives. This faculty member is also responsible for developing and conducting periodic orientation, training, and program assessment sessions for students, faculty field liaisons, field instructors and other appropriate agency or community representatives. The Director also chairs the resolution process for any concerns which originate in the field.
Roles and Responsibilities of the BSW Field Coordinator

The Field Coordinator is responsible for coordinating and overseeing the BSW field placement process, which in addition to developing field placement locations and maintaining contact with field instructors, includes the following:

- Contacting students to begin the field placement process.
- Coordinating with program assistant with the collection of field applications and scheduling interviews.
- Conducting student interviews to explore the students’ areas of interest.
- Matching students with the affiliated agency most likely to meet the mutual learning needs, opportunities, and expectations of the student, agency, and the BSW program.
- Contacting the agency to facilitate the interview process for the student.
- Notifying the student to schedule the interview with the agency.
- Collecting Agency Interview Forms and ensuring they get to the Program Assistant for data entry.

Roles and Responsibilities of the Field Program Assistant

The Field Program Assistant is responsible for the team’s office support, maintenance and accuracy of the field database, the logistics of the Field Instructor Training, and other field related meetings. The Program Assistant also maintains the yearly meeting calendar, handles materials and mailings, files field forms and assists in tracking liaison assignments.

Roles and Responsibilities of the Field Liaison/Seminar Instructor

The Field Liaison/Seminar instructor is the official representative of the School of Social Work and acts as a link between USF, the student, and the internship agency. He or she plays a variety of roles and provides a number of services in relation to the field internship. The range of roles includes linkage, mediation, monitoring, administration, consultation, and advocacy. Specific services rendered depend upon the needs of the Field Instructors and students. The Liaison is an ongoing consultant to the Field Instructor and field agency in the selection and planning of learning experiences which are consistent with the curriculum objectives and developmental needs of the student. Additionally, the Liaison provides monitoring and consultation to the Field Instructor regarding the student’s progress in the achievement of educational objectives, assistance in the formation of a corrective action plan, and has input on the final assignment of the grade given in the field internship. Other responsibilities include:
1. Contacting field instructors 3 times during the semester, the first contact to occur within the first 3 weeks of the semester.

2. One face-to-face visit per semester with student and field instructor (usually at mid-term). Exceptions may be made when internships are more than 50 miles from USF, in which case other arrangements may be made (i.e., Skype, Conference Call). Liaison visits are made every other semester for part-time MSW students.

3. Interpretation of the BSW and MSW curriculum objectives to Field Instructors.

4. Clarification of USF expectations regarding internship objectives and appropriate field experiences to students and Field Instructors.

5. Assistance in problem-resolution, as needed, to ensure maximum field learning for students.

6. Assisting Field Instructors in the identification of each student’s learning style and planning learning experiences to fit this style, including accommodations requested and approved under ADA guidelines.

7. Assisting students in identification of learning needs and educational experiences necessary to meet those needs.

8. Assisting students with integration of coursework and internship experiences.

9. Assisting Field Instructors in the development of supervisory and teaching skills.

10. Assisting the Field Instructors in the development of a Corrective Action Plan, if needed.

11. Evaluating Field Instructors and field internship agencies.

Roles and Responsibilities of the Field Agency

Field education is a partnership between the USF School of Social Work and field agencies selected for their willingness and appropriateness to provide experiential learning opportunities for students. The importance of this partnership’s collaborative nature, and the central role played by the Field Instructor, cannot be overemphasized.

The success of the internship rests heavily on the skill and commitment of the Field Instructor and the support of their agency administration. Upon accepting a student intern, each agency assumes the following responsibilities:
1. To provide a description of agency functions, services provided, client population served, learning opportunities available to students and instruction available, and to provide updates of this information annually, or more frequently if necessary;

2. To provide a qualified individual(s) with a BSW or MSW to serve as the Field Instructor (see Field Instructor Criteria);

3. To provide relevant social work generalist and/or clinical services (preventive, habilitative, or rehabilitative);

4. To structure the workload of employees selected as Field Instructors to allow for the necessary time for them to adequately supervise students, meet with the faculty liaison, attend field instructor training, and prepare the student evaluations as required.

5. To provide adequate workspace for the student and supplies needed to accomplish assigned tasks;

6. To view work expectations for students as different from those of staff;

7. To provide experiential learning opportunities which will enable the student to develop the competencies outlined in the Field Learning Plan and Evaluation Instrument and integrate academic learning and practice;

8. To inform students of any special requirements which must be completed prior to the beginning of the internship (e.g., CPR training, TB test, background checks);

9. To conduct any background checks, etc., which may be required by the agency before a student can begin the internship;

10. To provide mileage or travel compensation when student is required to use personal vehicle to perform professional duties as a part of the internship when the professional staff of the agency is paid for the same;

11. To provide training and any equipment and support necessary to provide for the practical safety of the student in keeping with that provided for other employees of the agency;

12. To observe policies regarding non-discrimination based on race, ethnic origin, religion, disability, and sexual orientation.
Roles and Responsibilities of the Field Instructor

The primary role is teacher. In conjunction with this role the Field Instructor will:

1. Demonstrate a willingness to oversee a student's total learning needs beyond those of a specific department within the agency;

2. Complete all evaluative tools in a timely manner including field performance evaluations (both mid-semester and final) and meetings with the Field Liaison and share this information with the student in the requisite manner;

3. Assist the student in preparing for generalist or clinical social work practice in a variety of settings by identifying and arranging for a diverse and rich internship opportunity which includes both those roles/tasks typically performed by generalist social work staff in the agency and roles/tasks which the professional staff might like to engage in if the opportunity were presented;

4. Develop with the student explicit, individualized learning objectives and strategies through the student's Field Learning Plan;

5. Provide minimum of one hour per week (biweekly for part-time students) of regularly scheduled, uninterrupted, individual field instruction (group supervision may be used to supplement but not to replace individual supervision);

6. Be available (or ensure identified staff if available) if the student needs consultation between regularly scheduled field instruction;

7. Consult in a timely manner with the assigned Faculty Field Liaison and/or Director or Field Coordinator for discussion of those questions relating to the School of Social Work or about any student related learning and/or performance issues;

8. Attend and participate in all mandatory field instruction seminars and other special activities offered by the School of Social Work to enhance the Field Instructor's professional development and meet requirements of The Council on Social Work Education;

9. Register on the IPT web-based data system for final evaluation and hours log entries, and keep their own status information updated.
Roles and Responsibilities of the Student

Students are expected to take an active role in the planning and implementation of their learning experiences in the field placement. In addition to following the behavioral expectations outlined earlier in this manual in the Expectations for Professional Behavior section, each student assumes the following specific responsibilities in relation to the field placement:

1. Read the field manual and follow the procedures outlined for the field placement process (enter date of completion on student detail page of the IPT database system);

2. Communicate with Field Coordinator within requested timeframes to ensure a smooth field placement process;

3. To register and keep updated the student page of the IPT web-based data system maintained by the Field Department;

4. Update ANY change in field placement, field instructor, or personal information in the IPT data system within one week of the change;

5. Take responsibility for discussing, in a timely fashion, with either the Field Instructor or Field Liaison, concerns which develop regarding the field internship and/or the quality of the learning experience, and follow established procedures for solving identified problems;

6. To become familiar with, and abide by, agency policies and regulations, as well as those of USF, and present him/herself in a manner consistent with these standards;

7. Report on time to the agency on scheduled internship days, work all required hours, and consult with the Field Instructor regarding any necessary changes in the schedule;

8. Complete a written Field Learning Plan, in conjunction with the Field Instructor and submit to the Seminar Instructor for review and comment;

9. Provide detailed accounts of practice experiences and samples of work to the Field Instructor and Field Liaison/Seminar Instructor, as requested;

10. Provide the Field Instructor with copies of course syllabi (or provide information on how to access electronic course syllabi) for all courses being taken concurrently with the field internship;

11. Prepare for, and participate actively in, all supervision meetings;
12. Abide by the NASW Social Work Code of Ethics at all times and, in so doing, protect the confidentiality of clients when required to present case material from the internship in class or in written assignments; https://www.socialworkers.org/

13. **BSW:** Complete the 460 hour requirement for field placement. Any time missed must be made up within a time frame agreed to in writing by the student, field instructor, and field liaison.

14. **MSW:** Complete the 900 hour requirement for field placement, 600 hours for advanced standing. Any time missed must be made up within a time frame agreed to in writing by the student, field instructor and faculty field liaison.

Failure by a student to comply with any of the policies or procedures outlined in this *USF Field Manual* could result in receiving a failing grade for field/field seminar or dismissal.
SECTION IV: Requirements for Alternative Placement Arrangements
Field Internship in Place of Employment

The School of Social Work recognizes the personal economic situation of some students may make it necessary for a student to explore field internship opportunities in their places of employment. It is also recognized professional activity and learning are not incompatible, but there is a difference between the goals of educational development and those of a job description. In order to facilitate the student’s ability to complete their field placement at their place of employment, the School must have a way to be assured the focus of the field internship is on the student’s learning; therefore, students interested in an employment-based internship must request permission from the field office by completing the Field Planning Agreement process described below.

To be eligible to consider completing a field placement in the place of employment, the student must have been employed for a minimum of six months or be beyond their probation period and must have a field placement supervisor who is different from their employment supervisor. The student must have learning opportunities for their internship experiences which are distinctly different from their usual job responsibilities.

A place of employment can be an internship setting only when the following guidelines are met:

• The agency must have available either different units or distinctly different learning opportunities which will provide the student with non-employment related social work practice experiences. Thus the BSW student will work outside of his or her current job description activities 32 hours per week which will constitute the field internship to ensure specific, bachelor-level learning objectives may be accomplished. The MSW student will work outside of his or her employment job description activities 20 (full time) or (10 Part-time) hours per week which will constitute the field internship to ensure specific, graduate-level learning objectives may be accomplished.

• The agency must have a qualified BSW from a CSWE accredited program (or MSW), with two years of post-graduate experience, to serve as the Field Instructor. This must be someone other than the student’s regular job supervisor to ensure, in part, the Field Instructor is free to focus on educational aspects of the internship rather than on workload issues. The Field Instructor must agree to provide individual field instruction for 1 hour per week. If the Field Instructor has not attended Field Instructor Training, then they also must agree to attend the next scheduled training.

• The agency and USF must agree the assignments given to the student are consistent with the educational objectives of the BSW program or MSW program, and the assignments must show evidence of sound educational design and planned development of the student’s capacities. This may necessitate lighter caseloads, planned and varied assignments for educational
purposes, and additional hours above the normal workweek to achieve internship requirements.

**Student Procedure for Requesting Field Internship in Place of Employment**

In developing a field internship in the place of employment, it is expected the student will take the initiative by making the proposal to the Field Director (MSW) Field Coordinator (BSW) and coordinating the administrative requirements of the agency. The following steps are to be followed:

1. The student must discuss with their Field Coordinator his or her intent to request an internship in the agency of employment.
2. The student must facilitate the completion of the Field Placement Planning Agreement in Place of Employment with the highest available administrator at the agency.
3. The Agency must agree to protect the students’ learning.
4. The student must submit the completed Field Place of Employment Planning Agreement along with a written proposal describing the distinctly different job duties and field experiences to the Director of Field Education.
5. The Director of Field Education will review the request and notify the student whether the internship is acceptable and/or whether any modifications will be necessary.
6. The student is responsible for supplying the Field Liaison/Seminar Instructor with a copy of the approved internship plan.
7. If the internship in the place of employment is found to be unacceptable, the student must notify their Field Coordinator immediately and begin the process of finding a placement.

* A member of the field team may visit the agency to discuss with the administrator and/or Field Instructor how USF’s educational objectives will be met during the internship.

* It will be the responsibility of the Seminar Instructor/Field Liaison to determine, throughout the internship, the content remains consistent with USF’s educational objectives and the proposal made by the student. Deviations from the internship plan may result in the student’s internship being terminated.

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Any student who is offered employment by their field agency that will begin before the completion of their internship must notify their Seminar Instructor/Field Liaison and the BSW Field Coordinator. Depending upon the timing of the employment offer, students may need to complete the “Field Place of Employment Planning Agreement” form. This form can be accessed at [http://www.usf.edu/cbcs/social-work/programs/field-program/index.aspx](http://www.usf.edu/cbcs/social-work/programs/field-program/index.aspx)
Paid Field Placements

Some agencies may be in the position to provide students with financial support during the field internship experience. USF encourages agencies to pay student interns whenever possible. Planning and prior approval are required before a paid field placement can be approved by the School. Requests are made to the Director of Field Education or BSW Field Coordinator, as appropriate. Supporting documentation includes the following:

1. The agency must have a qualified BSW, with two years of post-graduate experience (or MSW), to serve as the Field Instructor. This must be someone other than the student’s employment supervisor to ensure, in part, the Field Instructor is free to focus on educational aspects of the internship rather than on workload issues. The Field Instructor must agree to provide individual field instruction for 1 hour per week. If the Field Instructor has not attended Field Instructor Training, then they also must agree to attend the next scheduled training.

2. The work activities must be congruent with the student's concentration or level (graduate or undergraduate) in the program. Some jobs which are assigned the title of "Social Worker" do not meet USF’s expectations of the practice activities for a particular field experience. Students are responsible for the understanding and adherence to the course objectives for field education.

3. There must be caseload control (if applicable) in this position in order to ensure the student's educational goals are the primary focus, not simply the needs of the agency.

4. The Agency must agree the student will be given sufficient support and encouragement to approach the internship experience with the same opportunity for learning as would be available to any student in a comparable setting, paid or unpaid.

5. The employment date or date of reassignment within the agency must be no more than 30 days from the first day of the semester in which the student is registered to start the placement, in order to ensure the field education experience falls in sequence with academic course work as structured by our program of study.

6. The student must have demonstrated clear understanding and endorsement of the educational principles involved. The Office of Field Education retains the right to grant this employment-based exception only for students who demonstrate high standards of professional and ethical behavior and a strong academic record.

7. The student must submit a “Field Placement Planning Agreement in Place of Employment” signed by participants before a paid placement is approved.
BSW Program Two Semester (Split) Field Placement

The BSW placement is offered in a block or 32 hour per week format for one semester. Occasionally, a student may need an exception to this format for extenuating circumstances which may make it impossible to complete a 32 hour per week field placement. In an effort to accommodate those students, a two semester field placement option is available. There is an application process to seek advance approval for a two semester field placement. Applications are only accepted in the semester prior to or at the time of the formal field placement interview. Examples of extenuating circumstances which may warrant application for two semester field placement include financial hardship or medical need.

Two semester field placements create a change in the BSW student’s plan of study. Students approved for a two semester field placement will complete all of the requirements of the 4510-Integrative Seminar/Field, except for the integrative paper assignment and half of the field placement hours, during the first semester of the internship. The student must request an Incomplete (I) grade for the class in the first semester and complete the integrative paper in the second semester of field. In the second semester, students will submit the integrative paper electronically to the BSW program chair, who will grade the paper and assign the final grade for the class.

Students interested in making application for a split field placement must request the application from their academic advisor. Completed applications are to be submitted directly to the BSW Field Coordinator for processing.

It is important to note paid field placements can present many complicating factors which limit students’ full utilization of this educational opportunity. The positives and negatives of entering into a paid field placement agreement should be weighed carefully by the student and the employer. USF reserves the right to deny a request for paid field placement.
SECTION V: Field Problems and Resolution
Field Problems and Resolution

The field internship is an integral part of the student’s educational experience and preparation for professional practice. Performance in the field is a critical indicator of readiness for professional practice and is a key element of the program. It is important concerns arising in the field internship be discussed early, and feedback be given regularly. Concerns related to internships may be raised by Students, Field Instructors, or Field Liaisons/Seminar Instructors.

Concerns Raised by Students

Student concerns related to their field internship should first be brought directly to the Field Instructor. If, for some reason, the student believes this is not possible, he or she may discuss the concerns with the Field Liaison/Seminar Instructor. In many cases, the Field Instructor or Field Liaison may coach the student in resolving the problem for him or herself. If this does not result in a satisfactory resolution of the problem, the Field Instructor, Field Liaison and/or other member of the field team will call a meeting with the appropriate person(s) to determine the possibility and appropriateness of further attempts at problem-solving. The Field Liaison/Seminar Instructor will be responsible for monitoring the progress of any attempted solutions.

Concerns Raised by Field Placement Agency

Most students develop effective strategies for integrating the field internship into the many other demands of their lives. However, if performance problems are observed, it is important students be given early feedback. When problems impair field performance and professional behavior to the extent client and agency obligations are not being appropriately met, the Field Instructor and Field Liaison/Seminar Instructor have the obligation to intervene. Such problems often present an interrelated set of concerns which require communication, monitoring, and an educational assessment by the Field Instructor, Field Liaison, and/or field team.

The Field Instructor should be the first to intervene with a student exhibiting problems in their field internship. If the underlying issues are not resolved in a timely manner or result in actual or potential harm, the Field Liaison/Seminar Instructor is to be involved and the Director of Field Education apprised of the situation.

The mission of the USF field program is to prepare students for the professional practice of social work. The University and the profession of social work delegate to the faculty the responsibility for determining whether students have demonstrated the required level of achievement – academic performance, professional behavior, and ethical behavior – sufficient to interact positively with client systems and practice at a professional level.

Faculty Concerns

The mission of the USF field program is to prepare students for the professional practice of social work. The University and the profession of social work delegate to
the faculty the responsibility for determining whether students have demonstrated the required level of achievement – academic performance, professional behavior, and ethical behavior – sufficient to interact positively with client systems and practice at a professional level.

1. Inadequate interpersonal relationship skills necessary for social work practice, including the inability to form positive working relationships with clients, faculty, supervisors, and peers.

2. Inadequate written or verbal communication skills, which impede the ability to work effectively with faculty, peers, clients, and supervisors.

3. Inability to successfully secure a field internship within a reasonable period of time or following 3 or more “missed opportunities” for placement.

4. Students who exhibit impaired performance in the classroom or in the field placement. Behaviors include, but are not limited to, being actively suicidal, inability to focus or communicate, distortion in thought processes, or otherwise unable to develop appropriate working relationships in the social work context even though appropriate ADA accommodations may have been provided.

5. Active substance abuse.

6. Lying, cheating, or any form of plagiarizing in course work or field work.

7. Excessive absences from class or field, which are considered predictive of poor professional performance.

8. Persistent inability to meet deadline dates on assignments and projects, suggesting an inability to be dependable and responsible in serving clients.

9. Non-disclosure of felony conviction, discipline by state licensing board, or malpractice judgments.
10. Abuse of clients.

11. Behavior or language which suggests the student might harm clients in any way.

12. Failure in a required academic course.

Faculty have the responsibility to identify students who are not meeting acceptable standards of professional and ethical conduct and seek, when possible, a way to remedy problems which are identified. As directed in the Council on Social Work Education accreditation standards guidelines, each social work educational program must inform students in writing of its criteria for evaluating their academic and professional performance as well as set forth their assessment processes. Both the
academic and field work standards are explicitly stated: the former in the BSW/MSW Handbook and the latter in the Field Manuals. In addition to the NASW Code of Ethics as a reference point, the following behaviors, if they affect the student’s ability to make appropriate progress toward graduation, will be considered in determining when a Student Affairs Committee process should be initiated with a student.

Problem Solving Process

The faculty of the School of Social Work is committed to creating and maintaining an environment conducive to learning. In order to sustain this creative environment, faculty, students, and staff are encouraged to conduct themselves in a professional manner when resolving general problems or conflicts which may occur in the course of classroom learning, field education, and professional interchange. The School of Social Work is committed to resolving issues at the earliest possible point. In order to achieve a fair and equitable resolution of general student or faculty concerns, complaints or disagreements about issues which affect any area of student academic performance or the classroom/field setting, the student, faculty member and/or field instructor shall make reasonable effort to resolve his or her grievance with the concern or problem. For academic grievances not resolved which include a reference to a violation of a specific USF Policy, or an academic decision was applied differently to the grievant than other students, students are to follow with the Academic Grievance Procedure provided in USF Policy 10-002:

http://regulationspolicies.usf.edu/policies-and-procedures/pdfs/policy-10-002.pdf

General Guidelines:

• It is important to note if an instructor or supervisor deems a student’s behavior or academic performance creates a safety or disruption risk, the instructor or supervisor may take immediate action and remove the student from a classroom or field placement.

• Unless directed otherwise by an instructor or supervisor, students with concerns must continue to meet the directives and participation requirements of a class or field placement and must complete all assignments in a timely fashion. Failure to fully participate and complete assignments may result in a failure or dismissal.

Student Code of Conduct


Office of Students Rights & Responsibilities (Honor Code)

http://www.sa.usf.edu/srr/page.asp?id=84

Approved by Faculty August 19, 2016

The same policies and procedures apply to students in the Sarasota part-time program and to students in the MSW/MPH program.

Disruption of Field Placement
Field placements are chosen after a thoughtful process which includes the student, the agency, and the field team. Once a field placement has been confirmed, it is expected the student will complete the entire placement at the agency. Disruption of a field placement is not taken lightly. Any mid-program internship change decision will be made jointly by the Field Instructor, the Field Liaison/Seminar Instructor, the student and the Director of Field Education. Other individuals, such as the student’s academic advisor or the agency director, also may be asked to participate in the decision.

If it appears there should be a mid-program change in field internship, the Field Liaison/Seminar Instructor should be consulted for the appropriate process and to guide this change. **Students who leave an internship without prior approval of their Field Liaison/Seminar Instructor risk failing Integrative Seminar/Field.** Students are not to initiate the process of finding another internship without the expressed approval by, and participation of, their Field Liaison/Seminar Instructor.

Field placement assignments are made with consideration given to a student’s preferences and learning needs. USF students interview potential placement sites to select the one who is the best fit for them. Thus, removing a student from a field placement is considered only when serious circumstances which cannot be remedied merit this radical disruption of a student’s experiential education.

Below is a list of the criteria which would meet the requirements for considering a mid-program field placement change. The particular criteria must be judged by the student’s Seminar Instructor/Liaison or the Field Team as serious enough to be inhibiting the student’s learning, in which the competencies required to fulfill the field requirements cannot be met.

**Student-related criteria:**

- The student has moved geographically, making the agency more than a 40 mile drive from the student’s home.
- The student has experienced a family/personal crisis (e.g., death, divorce, serious illness) which makes working with the current client population or setting unmanageable.
- The student’s experiential learning needs are not being met even after consultation.
- The student, in consultation with the Field Liaison/Seminar Instructor, identifies irreconcilable conflicts with the Field Instructor which preclude a productive student-mentor relationship.

**Agency-related criteria:**

- The agency is experiencing a period of reorganization which significantly disrupts the student’s learning.
• The agency has down-sized or otherwise lost the staff person who has provided the student’s field instruction, and it has no other staff qualified and/or with time available to serve in this role.

• The agency does not have enough work/learning experiences for the student (clients, projects, groups, etc.).

• The agency no longer supports the Field Instructor to do the 1 hour of individual supervision required by USF.

• The agency’s mission, policies, or theoretical base conflict with social work values/ethics or USF guidelines.

**Field Instructor-related criteria:**

• The Field Instructor experiences a personal crisis (illness, death of a loved one, accident, etc.) which interferes with his or her ability to be available physically or emotionally for the student.

• The Field Instructor, in consultation with the Field Liaison/Seminar Instructor, identifies irreconcilable conflicts with the student which precludes a productive student-mentor relationship.

• The Field Instructor assigned to supervise the student is not qualified (e.g., has not had at least two years of post-graduate practice experience) or does not want to be a Field Instructor.

• The Field Instructor is moved to a new job assignment within the agency, which precludes fulfilling his or her Field Instructor role, and a qualified replacement cannot be identified.

• The Field Instructor does not comply with USF’s policies and procedures regarding supervision or evaluation of the student.

**Prior to considering a field placement change, the following steps must be taken in an attempt to resolve field internship concerns:**

1. The student and Field Instructor (and, if needed, agency administrator or field Liaison/Seminar Instructor) discuss the concerns, problem-solve to pose solutions, and attempt to implement these solutions.

2. If deemed necessary, a face-to-face liaison visit is conducted to assess the progress of implementing solutions to the problem.

3. The field liaison, in collaboration with the student and the placement agency, determines if the change process should be initiated.

4. The student formally requests a change of field placement in writing to the Field Coordinator. The student’s written proposal must contain the elements
outlined in the Student Proposal to Change Internship located in the appendices.

5. If the proposal is approved, a plan is developed to bring about professional closure of the internship which takes into consideration agency and client needs, as well as the learning needs of the USF student. Students are expected to clearly communicate the plan to both the agency and school via a written letter of resignation.

6. In consultation with the Field Education Team, options for a new field placement will be found, either within the same agency or at a different field site.

7. If a new field placement assignment is made, a new Field Learning Plan must be developed and approved by the Field Liaison/Seminar Instructor. Failure to create a new Field Learning Plan will result in an unsatisfactory grade in Integrative Field Seminar/Field.

Changing field placement agencies mid-semester may cause the student to be unable to complete the required number of field hours. When this occurs, the student will need to discuss with their seminar instructor/field liaison the possibility of asking for an Incomplete grade (“I”) in the class.

*A mid-program change in field internship may not occur more than once during a student’s enrollment at USF.*
Formal Faculty Concern

The mission of the USF field program is to prepare students for the professional practice of social work. The University and the profession of social work delegate to the faculty the responsibility for determining whether students have demonstrated the required level of achievement – academic performance, professional behavior, and ethical behavior – sufficient to interact positively with client systems and practice at a professional level.

Faculty therefore also have the responsibility, when possible, find a way to remedy problems which are identified. As directed in the Council on Social Work Education accreditation standards guidelines, social work educational programs must inform students of its criteria for evaluating their academic and professional performance as well as set forth their assessment processes in writing.

This document satisfies these directives.

Criteria for Student Evaluation and Review

Academic standards are explicitly stated in the BSW & MSW Student Handbook; field education standards are explicitly stated in the Field Manual. In addition to the NASW Code of Ethics as a reference point, the following behaviors, if they affect the student’s ability to make appropriate progress toward graduation, will be considered in determining when an evaluation/support process should be instituted with a student:

1. Inadequate interpersonal relationship skills necessary for social work practice, including the inability to form positive working relationships with clients, faculty, supervisors, and peers.
2. Inadequate written or verbal communication skills, which impede the ability to work effectively with faculty, peers, clients, and supervisors.
3. Inability to successfully secure a field internship within a reasonable period of time or following a 3 or more post-interview rejections of a student by potential field agencies.
4. Students who exhibit impaired performance in the classroom or in the field practice. Behaviors include, but are not limited to, being actively suicidal, inability to focus or communicate, distortion in thought processes, or otherwise unable to develop appropriate working relationships in the social work context even though appropriate ADA accommodations may have been provided.
5. Active substance abuse
6. Lying, cheating, or any form of plagiarizing in course of fieldwork.
7. Excessive absences from class or field, which are considered predictive of poor professional performance.
8. Persistent inability to meet deadline dates on assignments and projects, suggesting an inability to be dependable and responsible in serving clients.
9. Non-disclosure of felony conviction, discipline by state licensing board, or malpractice judgments.
10. Abuse of clients
11. Behavior or language that suggest the student might harm clients in any way.
12. Failure in a required academic course.
SECTION VI: Evaluations, Grading, and Learning Plan
The Field Learning Plan

The Field Learning Plan is a plan for the field experience, which allows the student, the Field Instructor and the Faculty Liaison/Seminar Instructor to focus on the learning tasks and goals/objectives of the placement. It helps all parties get a “bird’s eye view” of what will be accomplished. The Faculty Liaison/Seminar Instructor is available for consultation to the student when writing the contract and will initiate the deadlines for when it is due. The student is responsible for brainstorming the ideas for the Field Learning Plan in consultation with the Field Instructor regarding the specifics. Once this has been accomplished, the Seminar Instructor reviews and approves or suggests changes to the document. The final document when finished is signed by the student, the Field Instructor, and the Faculty Liaison/Seminar Instructor.

The Field Learning Plan contains 10 competency areas the student must address by creating strategies for accomplishing each practice behavior. Strategies are the concrete steps the student will take to complete the goal. They must be clear, specific, and measurable. This involves three criteria:

- Objectivity (what can be seen and measured),
- Completeness (provide enough information), and
- Clarity (any reader can understand).

The Field Learning Plan has been designed to follow a national model from the Council on Social Work Education (CSWE). Our focus is to demonstrate our students have achieved the 10 Competencies measured by the Practice Behaviors deemed essential by CSWE for graduation. Please remember when the statement reads “is skilled at” the interpretation is they are skilled at the level of a BSW intern, not an experienced practitioner. It is possible one strategy will be used for several practice behaviors.

Suggestions for Creating Learning Strategies

1. Review the Field Evaluation Instrument that your field instructor will complete at the end of the semester.

2. Determine, with the help of your Field Instructor, what each skill will “look like” in your field placement setting.

3. Remember to address all Practice Behaviors under each Competency. Some strategies may be used more than once for different Practice Behaviors.

Create a strategy which is clear, specific, and measurable for each Practice Behavior. Ask yourself “how will I know when the objective is complete?”

The writing of the Field Learning Plan should reflect standards appropriate to the student level (BSW or MSW). Spelling, clarity, and conciseness are important.
Evaluation of Student Performance in the Field

Written field evaluations are designed to provide an interactive process for the student and Field Instructor to review the student’s progress, areas of strength, and areas needing continued growth. Written (BSW only) evaluations are completed by the Field Instructor at the mid-semester in hard copy and at the end of the semester experience via the IPT web-based data system.

Student performance and progress in the field placement are also evaluated at mid-semester during the field liaison visit. Additionally, the Field Seminar Instructor evaluates student progress through written assignments and timely submission of required field program paperwork and field database information.

Student performance is assessed by a field evaluation based on progress on the Social Work Competencies and Practice Behaviors established by the Council on Social Work Education.

For BSW students, evaluations are completed by the Field Instructor and reviewed with the student prior to the arrival of the Liaison for the midterm visit and prior to the final IPT submission at the end of the semester. MSW students, have only one evaluation completed at the end of the semester. **It is the student’s responsibility to alert the Field Instructor when the due dates for the evaluation are approaching.** The final evaluation is considered complete only when it is accompanied by a signed hours log which is also submitted via the IPT web-based data system at the end of the semester. **NOTE:** the electronic signature of the Field Instructor “locks” the form and automatically submits it to the Field Seminar Instructor. The form should not be signed until it is ready to be submitted.

**Grading**

Criteria for grading include student progress as measured by the performance evaluation instruments, timely completion of all field seminar assignments, and completion of the required number of hours of field placement as evidenced by submission of electronically signed time logs. Grading criteria is detailed in the syllabus for each seminar.

**Hours Log**

All students are required to track their field placement and supervision hours on the hours log found on the IPT website ([www.runipt.com](http://www.runipt.com)). Students should ask their Field Instructor to view their hours log weekly, however don’t initial or sign until the end of semester. The student should always keep a copy of their signed hours log. Attendance in the field placement is a beginning benchmark of the developing professional social worker. Students should treat their agency and agency expectations as they would a formal job. If a student is not going to be able to go to field placement for a legitimate reason, the field instructor should be notified and a plan to make the hours up initiated. The field instructor will electronically “sign” the log at the end of the semester. The log will be automatically locked from further input. **Contact the Field Assistant should the form(s) need unlocking.**
Students with Disabilities Services
The School of Social Work is committed to work toward the elimination of any potential barrier to the education of a student accepted and enrolled in academic course work provided by this School. As a way of demonstrating this commitment, the faculty of the School will make every effort to follow the policies and procedures outlined by the University and articulated by the University's office on Students with Disabilities Services. This approach includes not making pre-admission inquiries regarding a student's disability. It is, therefore, the responsibility of the student to notify the University and School of any special requests for accommodation.

The field program continues to work with community agencies which are primarily, but not exclusively of public or private not-for-profit status. Any agency serving as a field site agrees to follow the policies outlined by the University and the State University System (SUS). The formal recognition of this partnership is provided through the signed Affiliation Agreement. As such, it is expected these agencies will work in partnership with the University and the School in making every effort to provide reasonable accommodation for each student enrolled.

PROCEDURE FOR STUDENT REQUESTING DISABILITY ACCOMMODATION

1. Contact the Disabled Student Academic Services office, (813) 974-4309 (Voice/TTY), and initiate the policy guidelines established by the University described in the previous section. Contact should be made as early as possible as delay could result in the inability of a student to proceed with academic objectives in a timely manner.

2. Contact the BSW or MSW Instructors the student is enrolled in to inform them of the request being made. Request must be made in advance of needed accommodation.

3. Contact the Director of Field Education or Field Coordinator if a request for accommodation is being made for field instruction.

4. An appropriate plan would be made at that time.

All steps must be followed to ensure a student's learning objectives are adequately met.

USF Counseling Services for Human Development
The USF Counseling Center is a comprehensive, student-oriented facility providing services in educational skill enhancement, career development, and mental health to the USF community.


• Career Counseling
• The Personal Counseling Program
• The Reading and Learning Program
• Veterans Services Program
• Testing and Assessment Services
• Outreach Program
• Career Development/Academic Skills
• Performance Anxiety
• Interpersonal Relationship Skills
• Personal Development/Skills Enhancement
• Support Groups
• Center for Alcohol and Substance Abuse (CASA) and Vocational Rehabilitation Services
The purpose of this agreement is to encourage information sharing and commitment by all parties involved in planning for the educational success of _______________ (employee name) and _______________ (agency name). The employee is enrolling in the USF School of Social Work to pursue a degree in social work and will be required as a part of that enrollment to complete a field placement. Standards for the placement have been approved by our accrediting body, the Council on Social Work Education, and have very clear goals and expectations. For a student to be successful in this endeavor, it is beneficial if each person involved understands the expectations of each of the others. For that purpose, we have created this agreement and its attachments for agencies and employee/students to understand the expectations of USF School of Social Work Field Program.

We are aware this educational effort requires flexibility and planning of agencies and supervisors but believe you will find the overall functioning of your employee to improve during this same period as knowledge and skills are enhanced. Thank you for your assistance and we look forward to working with you.

Teri Simpson, MSW, LCSW
Director of Field Education (813-974-6728)

To be completed by employee/student:

☐ BSW Generalist (460 hours) or ☐ MSW Clinical Internship (900 hours)

Total semesters in internship? _____ Hours per semester of internship? _____

Starting date of Internship? _____ Completion of Internship? _____
Student:

Plans to seek internship for new learning within employment agency? ☐yes ☐no

Would like to complete internship hours within regular hours of employment? ☐yes ☐no

Would like to complete internship in alternative agency? ☐yes ☐no

Would need flexibility by employer to complete internship hours during the usual hours in which agencies operate (M-F from 8-5)? ☐yes ☐no

Employee/Student signature________________________________ Date _____________

To be completed by Agency representatives:

The following persons have spoken with the student and are committed to negotiate and inform the student/employee of their ability to work provide them with the requested new learning opportunities. We request the signatures of all key persons involved in planning the new learning opportunity experience. In addition to the signatures, please complete the following questions:

I. When completing the internship within the employment agency or its affiliates, we are will allow the student to complete the internship hours as a part of the total employment hours required. ☐YES ☐NO

II. We will work with the student by finding flexible employment hours which allows the student to complete internship within the usual hours in which field agencies operate (M-F from 8-5)? ☐YES ☐NO

III. Signatures required:

A*. Name of Agency Director/CEO (print) _____

Signature ________________________________________________________________

B*. Name of Employee’s Supervisor (print) _____
C. Name and credentials of social worker eligible to provide onsite supervision to student:

(print) ____

Signature: ________________________________

Supervisor of program where employee/student would complete internship (if applicable).
Name (print) ____

Signature: ________________________________

Others as needed:

Name (print) ____

Signature: ________________________________

Position ____

*only items 1 and 2 need be completed if employee/student requests internship to be completed with a different agency
Student Proposal to Change Field Placement

When a mid-program field placement change provides the best possible solution to a field problem or concern, students should learn from the experience in a meaningful way. With this goal in mind, the USF field education program created a formal process to request a change of field placement.

With a formalized process for a mid-program field placement change, students are provided the opportunity to examine and articulate their experiences in field. This information allows the students, the current Field Instructor, the Field Liaison/Seminar Instructor and the student’s academic advisor to take part in the process, thereby ensuring a smooth transition that enhances the student’s learning. The current Field Instructor, Liaison, new Field Instructor and advisor can be included in the process at any time as the situation warrants. This process empowers the student to assume responsibility as an adult learner, and allows the student to understand his or her learning needs that will impact his or her future professional career.

A student should view the need to change internships as a positive learning experience. This process offers students the opportunity for reflection and assessment in order to clearly articulate a rationale for change. The student’s rationale provides an individualized view of his or her needs and prevents possible comparison with other students at the same agency. As a result, this rationale will help others to be supportive of his or her individual learning needs and goals.

The process below may be modified based on individual circumstances. This is particularly true if the problem is agency-based (e.g., the elimination of an internship, agency downsizing that impacts the availability of a Field Instructor, etc.).

**Process:**

The student must first contact his or her Field Liaison/Seminar Instructor and participate in the formal problem-solving process. If this process does not reach resolution, the student should begin the process outlined below. Students should expect the entire change process to take at least four to six weeks.

1. The student should create a formal termination plan with the current agency that, in most cases, should be signed by an agency representative. It should include the student’s plan for termination with clients, the agency and the Field Instructor. This termination plan should also address the completion of any assignments or their transition to others in the agency if necessary.
2. The student should also create a short self-reflection statement discussing what was learned, what he or she wants from the new internship and Field Instructor, and what could be done differently next time to prevent a reoccurrence of the situation. This statement should also include a rationale for changing the internship.
3. Once the student completes the termination from the first agency, he or she can begin working with the field team to secure a new internship. After a new internship is secured, the student creates, with the assistance of the new Field Instructor, a
formal transition plan that provides target dates for the transition to the new agency, and the development of a new Field Learning Plan.

**Documentation:**
The documentation listed below must be completed before a student can begin a new internship. With the exception of the “Field Confirmation Form,” these documents must be submitted to the Field Director for approval.

1. A reflection statement that includes:
   - A termination plan
   - The rationale for leaving
   - A description of events leading to the change in internship
   - The reasons for changing internships
   - The agency/Field Instructor’s role in the situation
   - The student’s role in the situation
   - What the student will do differently next time when encountering a similar situation

2. A final evaluation from the current agency.

3. A signed hours log from the current agency.

4. A transition plan with target dates for creating a new Field Learning Plan, and assuming responsibilities at the new agency.

5. A new Agency Interview Form submitted electronically to the Field Office, and

6. An update to the Student Detail Page in the IPT data base system.
Learning Plan: Foundation (BSW & MSW)
Revised 9.17.13

Name:

☐ BSW

Field instructor:

MSW Sequence:  ☐ I  ☐ II

Field Seminar Instructor:

Semester:  ☐ Fall  ☐ Spring

Year:

Agency:

Competency #1: Intern identifies as a professional social worker and conducts himself/herself accordingly.

1.1 Advocates well for client access to the services of social work
   Strategy:
   Measurement:

1.2 Practices personal reflection and self-correction to assure continual professional development
   Strategy:
   Measurement:

1.3 Attends well professional roles and boundaries
   Strategy:
   Measurement:

1.4 Demonstrates professional demeanor in appearance and communication
   Strategy:
   Measurement:

1.5 Engages in career-long learning
   Strategy:
   Measurement:

1.6 Uses supervision and consultation effectively
   Strategy:
   Measurement:

Competency #2: Intern applies social work ethical principles to guide his/her professional practice.

2.1 Recognizes and manages personal values in a way that allows professional values to guide practice (e.g., on such issues as abortion and gay rights)
   Strategy:
   Measurement:

2.2 Makes ethical decisions by applying standards of the NASW Code of Ethics
   Strategy:
   Measurement:

2.3 Tolerates well ambiguity in resolving ethical conflicts
   Strategy:
Measurement:
2.4 Is able to apply strategies of ethical reasoning to arrive at principled decisions
   Strategy:
   Measurement:

**Competency #3: Apply critical thinking to inform & communicate professional judgments.**

3.1 Is skilled at appraising and integrating multiple sources of knowledge; including research based knowledge and practice wisdom
   Strategy:
   Measurement:
3.2 Is skilled at analyzing models of assessment, prevention, intervention, and evaluation
   Strategy:
   Measurement:
3.3 Demonstrates effective written communication in working with individuals, families, groups, organizations, communities, and colleagues
   Strategy:
   Measurement:

**Competency #4: Intern engages diversity and difference in practice**

4.1 Recognizes the extent to which a culture’s structures and values may oppress, marginalize, alienate, or create or enhance privilege and power
   Strategy:
   Measurement:
4.2 Has sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups
   Strategy:
   Measurement:
4.3 Recognizes and communicates her or his understanding of the importance of difference in shaping life experiences
   Strategy:
   Measurement:
4.4 Views herself or himself as a learner and engages those he or she works with as informants
   Strategy:
   Measurement:

**Competency #5: Intern advances human rights and social and economic justice**

5.1 Understands the forms and mechanisms of oppression and discrimination
   Strategy:
   Measurement:
5.2 Is skilled at advocating for human rights and social and economic justice
   Strategy:
   Measurement:
5.3 Is skilled at engaging in practices that advance social and economic justice
   Strategy:
   Measurement:
Competency #6: Intern engages in research-informed practice and practice-informed research

6.1 Is skilled at using practice experience to inform research
   Strategy:
   Measurement:

6.2 Is skilled at using research to inform practice
   Strategy:
   Measurement:

Competency #7: Intern applies knowledge of human behavior and the social environment

7.1 Demonstrates ability to utilize conceptual frameworks to guide the process of assessment, intervention, and evaluation
   Strategy:
   Measurement:

7.2 Demonstrates ability to critique and apply knowledge to understand the person in the environment
   Strategy:
   Measurement:

Competency #8: Intern engages in policy practice to advance social and economic well being and to deliver effective social work services

8.1 Is skilled at analyzing, formulating, and advocating for policies that advance social well-being
   Strategy:
   Measurement:

8.2 Is skilled at collaborating with colleagues and clients for effective policy action
   Strategy:
   Measurement:

Competency #9: Intern responds to contexts that shape practice.

9.1 Is skilled at continuously discovering, appraising, and attending to changing locales, populations, scientific and technological developments, and emerging societal trends in order to provide relevant services
   Strategy:
   Measurement:

9.2 Is skilled at providing leadership in promoting sustainable changes in services delivery and practice to improve the quality of social services
   Strategy:
   Measurement:

Competency #10: Intern engages, assesses, intervenes, and evaluates with individuals, families, groups, organizations, and communities.

10.1 Is able to work substantively and affectively to prepare for action with individuals, families, groups organizations, and communities
    Strategy:
    Measurement:

10.2 Demonstrates empathy and other interpersonal skills
10.3 Is able to develop a mutually agreed upon focus of work and desired outcomes
   Strategy: 
   Measurement: 
10.4 Is skilled at collecting, organizing and interpreting client data
   Strategy: 
   Measurement: 
10.5 Is skilled assessing clients strengths and limitations
   Strategy: 
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10.6 Is skilled at developing mutually agreed-upon intervention goals and objectives
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10.10 Is skilled at helping clients resolve problems
   Strategy: 
   Measurement: 
10.11 Is skilled at negotiating, mediating, and advocating for clients
   Strategy: 
   Measurement: 
10.12 Is skilled at facilitating transitions and endings
   Strategy: 
   Measurement: 
10.13 Demonstrates ability to analyze, monitor and evaluate interventions
   Strategy: 
   Measurement: 

Signature of Student: ____________________________________________ Date ____________

Signature of Field Instructor: ____________________________________________ Date ____________

Signature of Field Seminar Instructor: _________________________________ Date ____________

Note: The Field Learning Plan has been designed to follow a national model from the Council on Social Work Education (CSWE). As we move towards re-accreditation our focus will be to demonstrate that our students have achieved the 10 Competencies measured by the Practice Behaviors deemed essential by CSWE for graduation. Please remember when the statement reads “is skilled at” that the interpretation is that they are skilled at the level of an intern not an experienced practitioner. Also remembering that skills and experience of a BSW intern vary from that of an MSW intern and this form is used for both BSW and first semester MSWs, so please assess accordingly. It is possible that one strategy will be used for several
practice behaviors (i.e., student will successfully complete four intake assessments might be used for several of the Practice Behaviors in Competency 10).
Rating Scale for Evaluation of Field Placement Performance

Name of Intern: ____________________________

Field Instructor: __________________________

Date: ____________________________

Instructions for Rating Interns on the 10 Competencies in the First Part of the Evaluation:

The standard by which an intern is to be compared is that of a new beginning-level social worker. The 10 competencies specified in this evaluation form are those established by our national accrediting organization (the Council on Social Work Education). Under each competency statement are several items that we ask that you rate according to the following criteria.

<table>
<thead>
<tr>
<th>Rating</th>
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<tbody>
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<td>5</td>
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</tr>
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N/O
No opportunity, as the intern has not had the opportunity to demonstrate competence in this area.

Comments may be made under any competency statement, if desired. Please be sure to indicate those areas in which you think the intern is particularly strong and those areas in which the student needs improvement.

This evaluation is intended to give the intern feedback about her or his performance. The field instructor’s rating of these items will not directly be used to calculate the grade given to the intern. The faculty liaison/field seminar instructor has the responsibility of assigning the grade for field instruction. The grade that is assigned will be based on: the faculty liaison’s overall evaluation of the student’s performance in field placement in conjunction with the field instructor’s evaluation and other submitted materials such as: intern logs; seminar participation; papers that integrate field with classroom instruction.

If you prefer to use another evaluation system in addition to this form to evaluate a student’s performance, please discuss this with the faculty supervisor.

**Competence #1: Intern identifies as a professional social worker and conducts himself/herself accordingly.**

<p>| | |</p>
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1.6 Uses supervision and consultation effectively

Comments:

Competency #2: Intern applies social work ethical principles to guide his/her professional practice.

2.1 Recognizes and manages personal values in a way that allows professional values to guide practice (e.g., on such issues as abortion and gay rights)

2.2 Makes ethical decisions by applying standards of the NASW Code of Ethics

2.3 Tolerates well ambiguity in resolving ethical conflicts

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Comments:

Competency #3: Apply critical thinking to inform & communicate professional judgments.

3.1 Is skilled at appraising and integrating multiple sources of knowledge; including research based knowledge and practice wisdom

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Comments:

### Competency #4: Intern engages diversity and difference in practice

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<td>Has sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups</td>
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Comments:

Competency #6: Intern engages in research-informed practice and practice-informed research.

| 6.1 | Is skilled at using practice experience to inform research |
| 6.2 | Is skilled at employing evidence-based interventions |

Comments:

SAVE WORK

Competency #7: Intern applies knowledge of human behavior and the social environment.

| 7.1 | Demonstrates ability to utilize conceptual frameworks to guide the process of assessment, intervention, and evaluation |
| 7.2 | Demonstrates ability to critique and apply knowledge to understand the person in the environment |

Comments:
Competency #8: Intern engages in policy practice to advance social and economic well being and to deliver effective social work services.

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Comments:

SAVE WORK

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9.1 Is skilled at continuously discovering, appraising, and attending to changing locales, populations, scientific and technological developments, and emerging societal trends in order to provide relevant services

9.2 Is skilled at providing leadership in promoting sustainable changes in services delivery and practice to improve the quality of social services

Comments:

SAVE WORK

Competency #10: Intern engages, assesses, intervenes, and evaluates with individuals, families, groups, organizations, and communities.

10.1 Is able to work substantively & affectively to prepare for action with individuals, families, groups organizations, and communities
| 10.2 | Demonstrates empathy and other interpersonal skills |
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| 10.12 | Is skilled at facilitating transitions and endings |
| 10.13 | Demonstrates ability to analyze, monitor and evaluate interventions |

**Average Score**

**Comments:**

![Note icon]
Overall Evaluation:

Please check one of the following at the midterm evaluation. At the final evaluation do NOT complete this section.

☐ This intern is excelling in field placement by performing above expectations for interns.

☐ This intern is meeting the expectations of a field placement intern.

☐ This intern is functioning somewhat below the expectations of a field placement intern.

☐ There is a question whether this intern will be ready for beginning level social work practice by the end of placements.

☐ This intern is functioning below the expectations of a field placement intern. There is considerable concern that this intern will not be ready for beginning level social work practice by the end of placement. This intern should perhaps be encouraged to pursue another major.

Comments/elaboration:

Signature of Agency Field Instructor: ([Field Instructor Name]): [Click to sign Completed Document]

Signature of Field Seminar Instructor: ([Field Seminar Instructor Name]): [Click to sign Completed Document]

The following section should be completed by the intern:

My agency supervisor and faculty supervisor have discussed this evaluation with me, and I have received a copy. My agreement or disagreement follows: □

Intern’s Signature: ([Student Name]): [Click to sign Completed Document]
If this intern disagrees with the evaluation she/he should state that disagreement in writing and submit a copy to both the agency supervisor and the faculty supervisor. A meeting between the student, agency supervisor, and faculty supervisor should be held to discuss the disagreement.
Rating Scale for Evaluation of Field Placement Performance

Name of Intern: 

Field Instructor: 

Date: 

Instructions for Rating Interns on the 10 Competencies:

The standard by which an intern is to be compared is that of a beginning-level MSW social worker. The 10 competencies specified in this evaluation form are those established by our national accrediting organization (the Council on Social Work Education). Under each competency statement are several items that we ask that you rate according to the following criteria.

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This evaluation is intended to give the intern feedback about her or his performance. The field instructor’s rating of these items will not directly be used to calculate the grade given to the intern. The faculty liaison/field seminar instructor has the responsibility of assigning the grade for field instruction. The grade that is assigned will be based on: the faculty liaison’s overall evaluation of the student’s performance in field placement in conjunction with the field instructor’s evaluation and other submitted materials such as: intern logs; seminar participation; papers that integrate field with classroom instruction.

| Competence #1: Identify as a professional social worker and conduct oneself accordingly. |
|---|---|
| 1.1 Readily identify as social work professionals. |  |
| 1.2 Demonstrate professional use of self with client(s). |  |
| 1.3 Understand and identify professional strengths, limitations, and challenges |  |
| 1.4 Develop, manage, and maintain therapeutic relationships with clients within the person-in-environment and strengths perspectives. |  |

Comments:
### Competence #2: Apply social work ethical principles to guide professional practice.

<table>
<thead>
<tr>
<th>2.1</th>
<th>Apply ethical decision making skills to issues specific to clinical social work.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.2</td>
<td>Employ strategies of ethical reasoning to address the use of technology in clinical practice and its impact on client rights.</td>
</tr>
<tr>
<td>2.3</td>
<td>Identify and use knowledge of relationship dynamics, including power differentials.</td>
</tr>
<tr>
<td>2.4</td>
<td>Recognize and manage personal biases as they affect the therapeutic relationship in the service of the clients’ well-being.</td>
</tr>
</tbody>
</table>

**Comments:**

![Note icon]

### Competence #3: Apply critical thinking to inform & communicate professional judgments.

<table>
<thead>
<tr>
<th>3.1</th>
<th>Engage in reflective practice.</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2</td>
<td>Identify and articulate clients’ strengths and vulnerabilities.</td>
</tr>
<tr>
<td>3.3</td>
<td>Evaluate, select, and implement appropriate multidimensional assessment, diagnostic, intervention, and practice evaluation tools.</td>
</tr>
<tr>
<td>3.4</td>
<td>Evaluate the strengths and weaknesses of multiple theoretical perspectives and differentially apply them to client situations.</td>
</tr>
<tr>
<td>3.5</td>
<td>Communicate professional judgments to other social workers and to professionals from other disciplines, in both verbal and written formats.</td>
</tr>
</tbody>
</table>
Comments:

Competence #4: Engage diversity and difference in practice.

4.1 Research and apply knowledge of diverse populations to enhance client well-being.

4.2 Work effectively with diverse populations.

4.3 Identify and use practitioner/client differences from a strengths perspective.

Comments:

Competence #5: Advance human rights and social and economic justice.

5.1 Use knowledge of the effects of oppression, discrimination, & historical trauma on client and client systems to guide treatment planning and intervention.

5.2 Advocate at multiple levels for mental health parity and reduction of health disparities for diverse populations.

Comments:

Competence #6: Engage in research informed practice and practice informed research.
### Competence #7: Apply knowledge of human behavior and the social environment.

<table>
<thead>
<tr>
<th>7.1</th>
<th>Synthesize &amp; differentially apply theories of human behavior and the social environment to guide clinical practice.</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.2</td>
<td>Use bio-psycho-social-spiritual theories &amp; multiaxial diagnostic classification systems in formulation of comprehensive assessments.</td>
</tr>
<tr>
<td>7.3</td>
<td>Consult with medical professionals as needed, to confirm diagnosis and/or to monitor medication in the treatment process.</td>
</tr>
</tbody>
</table>

**Comments:**

![Comment icon]
### Competence #9: Respond to contexts that shape practice.

<table>
<thead>
<tr>
<th>9.1</th>
<th>Assess the quality of clients' interactions within their social contexts.</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.2</td>
<td>Develop intervention plans to accomplish systemic change.</td>
</tr>
<tr>
<td>9.3</td>
<td>Advocate with and inform administrators and legislators to influence policies that affect clients and service.</td>
</tr>
</tbody>
</table>

**Comments:**

![Notes]

### Competence #10: Engage, assess, intervene, and evaluate with individuals, families, groups, organizations, and communities.

| 10.1 | Develop a culturally responsive therapeutic relationship. |

**Comments:**

![Notes]
<table>
<thead>
<tr>
<th>10.2</th>
<th>Attend to the interpersonal dynamics and contextual factors that both strengthen and potentially threaten the therapeutic alliance.</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.3</td>
<td>Establish a relationally based process that encourages clients to be equal participants in the establishment of treatment goals and expected outcomes.</td>
</tr>
<tr>
<td>10.4</td>
<td>Use multidimensional bio-psycho-social-spiritual assessment tools.</td>
</tr>
<tr>
<td>10.5</td>
<td>Assess clients’ readiness for change.</td>
</tr>
<tr>
<td>10.6</td>
<td>Assess clients’ coping strategies to reinforce and improve adaptation to life situations, circumstances, and events.</td>
</tr>
<tr>
<td>10.7</td>
<td>Select and modify appropriate intervention strategies based on continuous clinical assessment.</td>
</tr>
<tr>
<td>10.8</td>
<td>Use differential and multiaxial diagnoses.</td>
</tr>
<tr>
<td>10.9</td>
<td>Critically evaluate, select, and apply best practices and evidence-based interventions.</td>
</tr>
<tr>
<td>10.10</td>
<td>Demonstrate the use of appropriate clinical techniques for a range of presenting concerns identified in the assessment, including crisis intervention strategies as needed.</td>
</tr>
<tr>
<td>10.11</td>
<td>Collaborate with other professionals to coordinate treatment interventions.</td>
</tr>
<tr>
<td>10.12</td>
<td>Contribute to the theoretical knowledge base of the social work profession through practice-based research.</td>
</tr>
<tr>
<td>10.13</td>
<td>Use clinical evaluation of the process and/or outcomes to develop best practice interventions for a range of bio-psycho-social-spiritual conditions.</td>
</tr>
</tbody>
</table>

Average Score
Comments:

SAVE WORK

Overall Evaluation

☐ This intern is excelling in field placement by performing above expectations for interns.

☐ This intern is meeting the expectations of a field placement intern.

☐ This intern is functioning somewhat below the expectations of a field placement intern.

☐ There is a question whether this intern will be ready for beginning level social work practice by the end of placements

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Comments/elaboration:

Field Instructor: ([Field Instructor Name]): Click to sign Completed Document

Agency: ____________

Field Seminar Instructor: ([Field Seminar Instructor Name]): Click to sign Completed Document

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