Manager’s Corner

Is Your Culture Resilient Enough to Survive Coronavirus?

A make-or-break trait for organizations during tough times is resilience. It takes an exceptional level of resilience for organizations and employees to thrive in such an uncertain and radically disrupted climate. In this Gallup article, *Is Your Culture Resilient Enough to Survive Coronavirus?*, read about five employee engagement elements that can make a difference for your team.

LinkedIn Learning

Cultivating Cultural Competence and Inclusion

How can we more effectively engage and adapt across cultural differences? Mary-Frances Winters explains the tenets of cultural competence, or “the ability to engage and adapt across cultural differences.” She explains why cultural competence is necessary in diversity-related initiatives. Winters gives examples of “the 4 E’s” to help viewers assess and grow their own cultural competence. Other examples include scenarios and techniques to demonstrate how one’s worldview impacts behavior.

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Online Courses on Diversity, Inclusion and Unconscious Bias

As we are identifying and navigating our feelings and response to the recent, tragic events that have brought to the forefront of our nation’s attention the pernicious effects of systemized racism in our country, now is an opportune time to make more complex meaning of the realities we are encountering. Through investing in our own learning, we can contribute to building a better workplace and society by developing our understanding and ability to confront bias and racism, communicate about topics of difference, and create change.

LinkedIn Learning has partnered with experts in unconscious bias, inclusion, and communication to create the following courses available to our USF community:

- **Communicating about Culturally Sensitive Issues** by Daisy Lovelace
- **Confronting Bias: Thriving Across Our Differences** by Verna Myers and Arianna Huffington
- **Skills for Inclusive Conversations** by Mary-Frances Winters
- **Unconscious Bias** by Stacey Gordon
- **Bystander Training: From Bystander to Upstander** by Catherine Mattice Zundel
- **Communicating Across Cultures** by Tatiana Kolovou
- **Diversity Inclusion, and Belonging** by Pat Wadors

If you are interested in a certificate program, LinkedIn Learning has also created the Learning Path Diversity, Inclusion and Belonging for All. Learners who complete all courses in the path receive a certificate of completion from LinkedIn Learning.

It's going to take all of us to create a more equitable world. We encourage you to take the time to view these resources and use them as tools in your own reflection on how we can demonstrate our commitment, as USF employees and contributors to our community, to create a civil, humane, and compassionate society and workplace.