



FREQUENTLY ASKED QUESTIONS

When is Family and Friends Weekend?

Family & Friends Weekend will take place from Friday, November 5 until Sunday, November 7.

Where are the events being held?

Family & Friends Weekend is open to families, friends, and USF students who attend any of our three campus locations. There will be events hosted on all three USF campuses, as well as opportunities to explore the surrounding Tampa Bay, St. Petersburg, and Sarasota areas. However, please note that the **vast majority** of events will be hosted on the USF Tampa campus throughout the weekend, with the [Marshall Student Center](#) being our central location. A map and event locations will be provided for family members who register for the weekend.

What is the cost to register?

- Adults (ages 12 and older): \$40
- USF Students (required with each order): \$20
- Guests 11 years or younger: Free

**Note: Youth guests will not receive a family weekend swag bag, but add-on t-shirt options are available for purchase while supplies last.*

What is included in my registration?

By registering, USF families, friends, and students are provided with the following:

- A Family & Friends Weekend tote bag for each family registration (a \$12 value).
- A Family & Friends Weekend signature t-shirt (a \$15 value)
- Access to discounted tickets to the USF Homecoming Football game vs. University of Houston on November 6 (time TBA), which includes a free ticket to the Men's Soccer Game on November 5 (\$57-107 value)
- Canoe and kayak rental at USF Riverfront Park (\$10-45 value)
- Events for family, friends, and students throughout the weekend
- Family-focused sessions to connect with USF faculty, staff, resources and services your student can utilize for their success at USF
- Access and discounts to USF attractions, such as USF Homecoming
- Opportunities to explore the Tampa Bay, St. Petersburg, and Sarasota areas

How do I register?

Registration will open on September 9 at 12:00pm EST and will be open through October 1 at 5:00pm EST or until the event sells out. [Click here](#) to register while supplies last.

**Note: Internet Explorer is not compatible with our registration system. We encourage you to use Chrome or Firefox to complete your order.*

What important information should I consider in making decisions to attend Family & Friends Weekend?

We are thrilled that your family is excited about Family & Friends Weekend! The University of South Florida continues to closely monitor the coronavirus (COVID-19) pandemic. All of our latest return-to-campus guidance can be found [here](#). To help us provide high-quality programs in a healthy environment, we strongly recommend that everyone that is eligible get vaccinated. We also expect that all members of our community will wear a mask on campus, vaccinated or unvaccinated. Please note that as we plan to ensure a memorable weekend, final event details are subject to change. Guests participating in the weekend are responsible for any travel and

accommodations costs. Registered participants will receive final schedule and details the week of Family & Friends Weekend.

When should I plan to arrive?

We encourage guests to arrive on Thursday evening or Friday morning in order to take full advantage of the events being offered. We typically host several events on Friday afternoon - Saturday evening with Sunday more open for families to navigate quality time with their student and safe travels home.

What else is happening on campus during Family & Friends Weekend?

Family & Friends Weekend will take place during USF Homecoming Week! [Learn more about Homecoming](#) and all of the activities going on during the week. Registered participants will be able to attend key Homecoming events with the Family & Friends Weekend wristbands.

Why do I have to pay for my student?

Family members will register their students to be able to provide their student with a signature t-shirt, tote bag and for their admission into events included throughout the weekend.

One of our family members cannot make it but I want to purchase a t-shirt for them, how do I do that?

On the registration site, you can add additional t-shirts to your order while supplies last. They will be provided to you at check-in and registration for Family & Friends Weekend.

What are the additional experiences I can add on top of my base registration? When will they be announced?

We are busy finalizing additional experiences that families can select to add to their weekend. Some of these require an additional registration and/or fee. These experiences will be made available to registered participants in October when registration closes. Examples of past experiences include various types of campus tours, outdoor activities, and more.

When will I receive confirmation of my purchases and communication about Family & Friends Weekend after I register?

Upon your purchases, you will receive an automatic confirmation email. Leading up to the weekend, we will send a few different emails with additional details as your family prepares for Family & Friends Weekend.

- In your confirmation email, you will receive the direct link to purchase discounted USF Homecoming Football tickets. Each purchase also includes a free ticket to the USF men's soccer game on November 5.
- In October, registered participants will receive additional details so you can RSVP for the add-on experiences while supplies last.
- The week leading up to Family & Friends Weekend, you will receive an arrival guide email with information regarding the final event schedule directions, parking, check-in, weekend contact information, and more.

What are local lodging and transportation options for Family & Friends Weekend?

The University of South Florida does not guarantee, approve, or endorse any specific hotel, lodging, or transportation option. However, we encourage families while doing their research to ask about a discounted rate for USF students and families. Guests participating in the weekend are responsible for coordinating and covering costs associated with their meals, travel, and accommodations. For a local hotel guides near all three campuses, please click [here](#).

Where do I park for Family & Friends Weekend?

More information about parking will be shared with registered participants in November before arriving to campus.

How do I purchase football tickets?

After registering for Family & Friends Weekend, you will receive a special link to purchase football tickets through USF Athletics in your confirmation email. This link will ensure that you purchase tickets in the Family & Friends Weekend section. Your football tickets will have assigned seats. Each ticket purchased comes with a complementary ticket to our final USF Men's Soccer home game against the Temple Owls on Friday, November 5th at 7pm, which will be located at Corbett Stadium on campus. You will be able to see your USF men's soccer ticket(s) by Wednesday before the game.

- If you wish for your student to sit with you, you should also purchase them a game ticket when you purchase yours.

- If you are interested in joining your student in the student section, please note that your student will need to purchase a Student Guest ticket for you but that seating is general admission, not assigned, and students typically stand the entire duration of the game.
- If you need special assistance, ADA accessible seating, or need to change your reservation or add more tickets to your order, please contact Ryan Samuels with the USF Athletics Ticket Office at (813) 974-8242 or rsamuels2@usf.edu.

How do I access my football tickets?

For any questions regarding your football tickets, please contact Ryan Samuels at (813) 974-8242 or rsamuels2@usf.edu. Your ticket to the game will be a mobile ticket. Below is a guide to help you manage your tickets on your mobile device after you purchase them by using the new South Florida Bulls app!

- Mobile Ticket Guide: Click [HERE](#)
- Apple App: Download [HERE](#)
- Android App: Download [HERE](#)

Once you confirm your order, you will receive a confirmation email and your tickets will be placed into an account with USF Athletics.

- If you don't already have an account, our system will automatically make one for you. After logging in, you will be able to manage your tickets found [HERE](#).

Is transportation provided to the USF Football Game?

USF Football games are hosted off-campus at Raymond James Stadium. Transportation to the game is not provided with Family & Friends Weekend registration. You will have access to purchase parking on-site at Raymond James Stadium for \$20, cash only. All parking lots open five (5) hours prior to kick off. More information about game day parking can be found [here](#).

I am a family member of a USF student who attends the St. Petersburg or Sarasota/Manatee campus. Are we able to attend Family & Friends Weekend?

We welcome all family members and friends of USF students to participate in the weekend, which includes families and students who attend the St. Petersburg or Sarasota/Manatee campuses! However, it is important to note that the **vast majority** of events are located on the USF Tampa campus, including event check-in. Families on the St. Petersburg and Sarasota-Manatee campuses will receive additional information from your campus' family support office after registration with additional guidance and details.

I want to attend but don't know what my student will be doing that weekend.

We know that you may be planning for Family & Friends Weekend far before your student is, but we have created an experience where there is plenty of things to do even if there are times where your student is busy during the weekend with additional commitments. We encourage you to talk with your student BEFORE registering to attend so that you can ensure a good experience for your whole family. Once your student has also committed to the weekend, make sure to register your student and family!

Who do I contact if someone in my family needs specific accommodations?

We are dedicated to provide a positive experience for our USF family and friends. If you have questions or need assistance with any specific accommodations, please contact us at family@usf.edu or by calling 813-974-2896. We are happy to provide additional information and details regarding the weekend's events so your family can make the most of your experience on campus.

I am registered for Family & Friends Weekend but am no longer able to attend.

We aim to provide the best experience for our students and family members participating in our programs. Based on our event planning and purchasing timeline for Family & Friends Weekend, we are unable to provide refunds for any Family & Friends Weekend once registration opens. All sales are final.

Have Questions or Need Further Assistance?

We are happy to assist you navigating your questions. [Please fill out this form](#) to reach a Parent & Family Engagement team member.