

Family & Friends WEEKEND

SAVE THE DATE!

OCTOBER 14-16, 2022

FREQUENTLY ASKED QUESTIONS

When is Family & Friends Weekend?

Family & Friends Weekend will take place from Friday, October 14 until Sunday, October 16.

What else is happening on campus during Family & Friends Weekend?

Family & Friends Weekend will take place during USF Homecoming Week! Learn more about [Homecoming](#) and all of the activities going on during the week. Participants will be able to attend key [Homecoming](#) events with the Family & Friends Weekend wristbands.

Why do I have to pay for my student(s)?

Family members will register their student(s) to be able to provide their student(s) with a signature t-shirt, tote bag, and for their admission into events included throughout the weekend.

One of our family members can't make it but I want to purchase a t-shirt for them, how do I do that?

On the registration site, you can add additional t-shirts to your order while supplies last. They will be provided to you at check-in for Family & Friends Weekend.

What are the additional experiences I can add on top of my base registration? When will they be announced?

We are busy finalizing the additional experiences that families can select to add to their weekend. Some of these require an additional registration and/or fee. These experiences will be made available to registered participants by the middle of September.

When will I receive confirmation of my purchases and communication about Family & Friends Weekend after I register?

Upon your purchases, you will receive an automatic confirmation email. In your confirmation email, you will receive the direct link to purchase discounted USF Homecoming Football tickets. The week leading up to Family & Friends Weekend, you will receive an arrival guide email with information regarding the final event schedule directions, parking, check-in, weekend contact information, and more.

Where do I park for Family & Friends Weekend?

Families and friends are expected to cover any parking costs while on campus. [A visitor campus parking map can be found here.](#)

How do I purchase football tickets?

After registering for Family & Friends Weekend, you will receive a special link to purchase football tickets through USF Athletics in your confirmation email. This link will ensure that you purchase tickets in the Family & Friends Weekend section. Your football tickets will have assigned seats.

- If you wish for your student to sit with you, you should also purchase them a game ticket when you purchase yours.
- If you are interested in joining your student in the student section, please note that your student will need to purchase a Student Guest ticket for you but that seating is general admission, not assigned, and students typically stand the entire duration of the game.
- If you need special assistance, ADA accessible seating, or need to change your reservation or add more tickets to your order, please contact the USF Athletics Ticket Office at (813) 974-8242.



How do I access my football tickets?

Your ticket to the game will be a mobile ticket. Below is a guide to help you manage your tickets on your mobile device after you purchase them by using the new South Florida Bulls app!

- Mobile Ticket Guide: Click [HERE](#)
- Apple App: Download [HERE](#)
- Android App: Download [HERE](#)

Once you confirm your order from USF Athletics, you will receive a confirmation email from USF Athletics and your tickets will be placed into an account with USF Athletics.

- If you don't already have an account, the system will automatically make one for you. After logging in, you will be able to manage your tickets found [HERE](#).

Is transportation provided to the USF Football Game?

USF Football games are hosted off-campus at Raymond James Stadium. Transportation to the game is not provided with Family & Friends Weekend registration. You will have access to purchase parking on-site at Raymond James Stadium for \$20, cash only. All parking lots open five (5) hours prior to kick off. More information about game day parking can be found [here](#).

I am a family member of a USF student who attends the St. Petersburg or Sarasota/Manatee campus. Are we able to attend Family & Friends Weekend?

We welcome all family members and friends of USF students to participate in the weekend, which includes families and students who attend the St. Petersburg or Sarasota/Manatee campuses! However, it is important to note that the vast majority of events are located on the USF Tampa campus, including event check-in. Registration, is managed separately by each campus and, is required with the campus you intend to visit and participate in events.

I want to attend but don't know what my student will be doing that weekend.

We know that you may be planning for Family & Friends Weekend far before your student is, but we have created an experience where there is plenty of things to do even if there are times where your student is busy during the weekend with additional commitments. We encourage you to talk with your student BEFORE registering to attend so that you can ensure a good experience for your whole family. Once your student has also committed to the weekend, make sure to register your student and family!

Who do I contact if someone in my family needs specific accommodations?

We are dedicated to provide a positive experience for our USF family and friends. If you have questions or need assistance with any specific accommodations, please contact your campus support office. Our team is happy to provide additional information and details regarding the weekend's events so your family can make the most of your experience on campus.

- Tampa campus: Visit the [Office of Parent & Family Engagement](#).
- St. Petersburg campus: Visit the [COMPASS Student Experience Office](#).
- Sarasota-Manatee campus: Visit the [Department of Student Support](#).

I am registered for Family & Friends Weekend but am no longer able to attend.

We aim to provide the best experience for our students and family members participating in our programs. Based on our event planning and purchasing timeline for Family & Friends Weekend, we are unable to provide refunds for any Family & Friends Weekend once registration opens. **All sales are final.**



Have Questions or Need Further Assistance?

We are happy to assist you navigating your questions. Please [fill out this form](#) to reach a Parent & Family Engagement team member.