

Family Alerts and Emergency Communication

The Office of Parent and Family Programs recognizes that the safety of your student and the university community is a priority. We aim to keep you informed on the resources available to you and your students. We encourage families to discuss emergency management and notification with your student.

Emergency Notification

The University of South Florida maintains a comprehensive Emergency Notification System (ENS) for the purpose of issuing immediate notification to keep the USF students and staff informed and safe during an emergency situation. There are many components of the system that provide redundant layers of notification to ensure the widest possible distribution of the message, and these system components are regularly tested to ensure proper functionality.

For a full listing of the emergency notification system components, visit the [Emergency Notification page](#).

How Family Members Can Stay Informed

1. **Homepage** - Emergency messages will be broadcast to the USF institution's homepage at the affected campus location(s). The [USF website](#) is the best place to receive the most thorough, accurate and up-to-date information during an emergency.
2. **University of South Florida Police Department** – Community notifications and alerts are shared through the facebook page of the University of South Florida Police Department when appropriate and as information is available. Visit their [facebook page](#) to receive updates through social media.
3. **Parent and Family Programs** – The Office of Parent and Family Programs (PFP) does not send emergency notification emails to family members. When available and appropriate, Parent and Family Programs will share community bulletins and alerts through special email messages or in the [BULLETin](#) to those who have [subscribed](#) to receive our email communication.
4. **MoBull Messenger** - Active students, faculty, staff, and eligible campus tenants in the USF community can participate in MoBull Messenger, which allows participants to receive emergency notifications through text messages. At this time, family members are not able to sign up for this notification system. However, the text messaging service is only one of several communication and information sources utilized at USF. Emergency information is available on the [homepage](#) of USF.
5. **Campus Safety Emergency Hotline** - During extended events, recorded information and updates may be available by calling the appropriate Campus Safety Emergency Hotline, USF Tampa - 1-800-992-4231.

The University uses this spectrum of notification methods to reach large numbers of constituents as quickly and efficiently as possible. If an emergency affects only a segment of the campus community, a more limited warning may be issued. Continuing assessments of the situation and additional warnings will occur as appropriate.

For questions regarding how you can stay informed, contact **Parent and Family Programs at 813-974-2896**.

Please note: The emergency information list above is for USF-Tampa Campus only. USF-St. Petersburg and USF-Sarasota campuses utilize a different mix of notification services/tools than the Tampa campus. Please contact those campuses for more information.