HOURS OF OPERATION
MON - THURS: 9:00AM - 9:00PM
FRI: 9:00AM - 4:00PM
SUN: 1:00PM - 5:00PM

LOCATION
LIBRARY SECOND FLOOR
LIB 206

CONTACT
asctampa@usf.edu
813-974-2713

Working here has helped me hone my communication skills and pursue opportunities that will help me succeed in my future career.
- Christina A.

I’ve had the opportunity to train in office technology and develop my customer service skills.
- Rachael S.
What is the ASC?
The ASC department is made up of 3 distinct centers - Tutoring, SMARTLab, and The Writing Studio - delivering a broad range of academic services to USF Students in a variety of subject areas. Learning support at the ASC can take many forms such as, drop-in tutoring, 1x1 consultations, and small-group recurring appointments. Located on the second-floor of the Library, the ASC is the centralized hub of all Learning Assistance on the USF Tampa Campus, helping over 15,000 students in more than 125,000 visits each year. The ASC collaborates with departments across campus to play a significant role in course success rates, graduation rates, and of course, individual student success!

Who works for the ASC?
As one of the largest student employers on campus, the ASC employs nearly 150 undergraduate and graduate students each semester! We recruit the most accomplished students from programs across campus.

What can I put on my resume after working for the ASC?
ASC student employees participate in several professional development opportunities including:
- an internationally-certified tutor and mentor training program
- departmental workshops and mentorships
- campus-partner trainings

What can I expect working for the ASC?
- Flexibility: The ASC is committed to scheduling around your class schedule and changing academic responsibilities. We value your success and respect your work/school/life balance.
- Priorities: The ASC emphasizes that our employees are students first and ensures that your work responsibilities will never impede your own academic success.
- Consistency: The ASC offers clear policies and expectation regarding breaks, time-off, tutoring policies and more, as well as opportunities for performance review, professional development, and leadership within the Center.

APPLY TO BE A DESK AMBASSADOR

What will I do?  
Serve as a bridge between the students, faculty and staff of the ASC through expert service, communication and support.

What are the minimum qualifications?
Candidate must have current Federal Work Study award, and be a currently enrolled, USF student in good academic standing with a minimum overall GPA of 3.0.

How do I apply?
Attach:
1. Completed Interest Form
2. Copy of Resume
3. Unofficial Transcript (available through Oasis)
Submit:
- In-Person at any ASC front desk

QUESTIONS?
Contact:
Zoraya Betancourt  
ASC Assistant Director (Tutoring)  
(813) 974-9572  
zbetancourt@usf.edu

“"All of the staff and administration care about me as both an employee and a student.”  
- Lucy A.